

ST JOHN AMBULANCE AUSTRALIA SA INC.  
**ANNUAL REPORT**  
2009/2010



THE JOURNEY

# THE JOURNEY

St John is a long serving and respected resident of the South Australian community.

I am inspired by the energy, drive and enthusiasm of our people and I passionately look forward to St John contributing to building a strong and resilient South Australian community in the years ahead.



**Sharyn Mitten**  
Chief Executive Officer



WOMADelaide

Amy's Ride

# THE CONTENTS

From the Governor	4
Committee list	5
From the Chairman	6
Profile: State Staff Officer	7
Volunteer first aid service	8
Our community care work	12
First aid training courses	14
First aid kits and supplies	15
Youth Council	16
Profile: Community Care Volunteer	17
The Order of St John	18
Awards	20
Historical Society	21
Sponsors and supporters	22
Profile: Cadet Leader of the Year	23
Finance	24
Profile: Cadet of the Year	34



Clipsal 500



## MESSAGE FROM THE GOVERNOR OF SA

St John services have become a vital part of the fabric of our society. The work of our volunteers extends the capacity of expensive public health and emergency services. It frees up those agencies' resources so they can focus on the more extreme end of the spectrum of care.

Accordingly, the expertise and the willingness of St John volunteers constitute an enormous community asset. It is not just your skills that are valued; it is also the qualities of empathy and concern for others that you display. Your generous spirited commitment to the general community lies at the heart of a civil and healthy society. Everyone associated with St John should feel pride in this. You set a great example for others to follow, and it is particularly impressive to see you giving young people an opportunity to experience the rewards that service to others brings.

These activities of St John are backed up by a determination to keep striving for relevance and excellence. Congratulations to you all for your great contribution to South Australia.

**His Excellency**  
**Rear Admiral Kevin Scarce** AC CSC RANR  
St John Deputy Prior & Governor  
of South Australia



Schoolies

AAMI Stadium

# COMMITTEE LIST

## Board of Directors



Mr Glen Brewer  
OSTJ  
Chairman



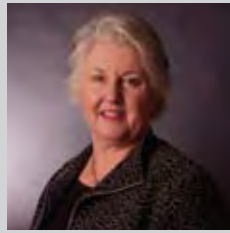
Mr Ray Greig  
OAM KStJ  
Commissioner / Deputy  
Chairman



Mr Andrew McLachlan  
CSC  
Treasurer



Mr Garry Coombes  
AM KStJ  
Chairman, Training



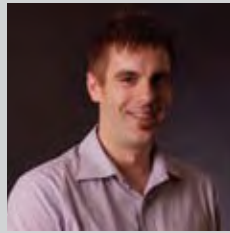
Mrs Bronte Weeks  
Chairman, Community Care



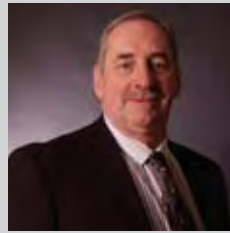
Mr Mal Hyde  
AO APM OSTJ  
Member



Mr Noel Hender  
CStJ  
Member



Mr Shane Moorar  
Member



Mr Walter Prowse  
MStJ  
Member



Mrs Sharyn Mitten  
Chief Executive Officer

## Commissioner's Committee

Mr Mal Hyde AO APM OSTJ  
President

Mr Ray Greig OAM KStJ  
Commissioner

Mr Russell Dippy OSTJ  
State Superintendent

Dr Christopher Zeitz OSTJ  
State Medical Officer

Mr Colin Ireland MStJ  
State Professional Officer

Mr Darren Daff  
State Cadet Officer

Mr Robert Elliott  
State Ambulance Officer

Mrs Sharyn Mitten  
Chief Executive Officer

## Community Care Committee

Mrs Bronte Weeks  
Chair

Mrs Sharyn Mitten  
Chief Executive Officer

Mrs Eugena Knight-Hoggins  
Program Manager, Community Care

Ms Heather Linton  
Client Representative

Mrs Patricia Sharp  
Client Representative

Mr Victor Kollosche KStJ  
Community Representative

Mrs Marion Lowden  
Volunteer Representative

Mrs Julie Marshall  
Volunteer Representative

## Auditors

KPMG

## Bankers

Bank SA

## Honorary Solicitor

Richard McNeil  
Cowell Clarke





## FROM THE CHAIRMAN

I welcome you to the 2010 Annual Report for St John Ambulance Australia SA Inc. Once again our Deputy Prior has provided opening words for this Report and I thank him not only for doing so but also for his unstinting support of our endeavours over the past year.

This entire Annual Report is intended to be a showcase of our work in the community and I commend to you the various individual reports contributed here by fellow directors and staff. In all things St John is about people who continually meet the challenges of delivering our services to South Australia and beyond. To witness at the annual Awards Day, held since I last reported to you, a ceremony that acknowledges individual service contributions that can span more than fifty years in Operations, thirty years in Training or twenty-five years in Community Care is truly inspirational.

My role as Chairman is enormously assisted by some wonderful staff and Board members. Since our last AGM Peter Gill retired as CEO after long and valued service and, on behalf of all St John, I wish Peter health and happiness for the future. Sharyn Mitten was appointed CEO in March this year and has already had a significant and favorable impact; Sharyn has much to give St John both in structuring our daily services and representing us in the wider community. Her management team and staff are to be congratulated and thanked for dedicated service throughout the year.

At Board level, Russell Dippy chose not to stand for re-election and I thank him for his participation. The vacancy was filled with the election of Wally Prowse, another dedicated Operations stalwart.

A highlight this year was the visit in May by our Lord Prior, Professor Anthony Mellows and his wife Elizabeth together with our Chancellor, Dr Neil Conn and his wife Lesley. Our guests were stimulating company who also encouraged thoughtful reflection on St John's local, national and global role. For me to chair a Board meeting with these guests in attendance was an absolute honour!

My colleagues' reports that follow will address in some detail the past year and the issues that face St John. On this theme I note that early this calendar year your Board adopted a statement of strategic intentions to guide us in the near term. To emphasise just some elements of this statement, for example, we want to assist our members including youth to attain higher skills in and outside of St John, we shall explore community partnerships, we want continual improvement in the acquittal of our Operations performance at duties, we must sensibly balance our limited Community Care resources against delivery expectations and our training business will be shaped in response to customer needs. The Board is committed to your St John functioning efficiently and effectively wherever our services are required.

I am proud to serve as Chairman of your Board in South Australia and also to be a director of the National Board and I say to you let us never forget that we exist "for the service of humanity".

Glen Brewer OSTJ  
Chairman Board of Directors

New Year's Eve

Tour Down

Under



*St John takes pride in recognizing the value of our most important asset - our people. Our longstanding history gives us significant advantage with access to knowledge gained through years of practical experience.*

**Vic Kollosche** KStJ  
State Staff Officer

Vic is a well respected member of the St John community, who has enjoyed both working and volunteering in many different areas and important roles for St John. In 2009 Vic was awarded the Gilt Laurel for 57 years service by the Governor of South Australia, and this is a little of his story.

Vic started on his path in 1950 when he joined a small volunteer ambulance organisation as a volunteer, and in February of 1952 was on duty and received the first tasking following St John being appointed responsibility for ambulance services in South Australia.

## PROFILE: STATE STAFF OFFICER VIC KOLLOSCHÉ 57 YEARS OF SERVICE

In March 1952 he was employed by St John and continued service until his retirement after 40 years of loyal service, having achieved the rank of Superintendent. Thankfully for St John, following retirement he maintained his association and continued as a volunteer.

Vic is a very proud and humble person, and has fond memories of the many people he has transported to hospital over his long career. A few of the notable people he recalls include a very longstanding and influential Lord Mayor of Adelaide, a State Governor, and a member of parliament who went on to become a sometimes controversial Premier of South Australia. But the privilege Vic felt when he was given the opportunity to transport the very famous polar explorer Sir Douglas Mawson, to and from hospital, cannot be surpassed.

Vic was a member of the National Education Committee in early 1975 which developed the first ambulance training course with recognized education standards.

Vic served a term as State Ambulance Officer and also served as Training Facilitator with the Training Branch for 40 years. He served several terms on State Council, including one as Deputy Chair. Currently, Vic is a member of the Community Care Committee and the St John Historical Branch and interestingly, has served with all St John branches, with the exception of the Ophthalmic Branch.

Vic was guided and mentored by a lot of past members of the St John family and has mentored many after him. This is Vic's 58th year and we wish to thank him for his hard work and dedication to St John throughout his wonderful career, which continues with his volunteer roles.

Vic is truly an inspiration to all at St John.





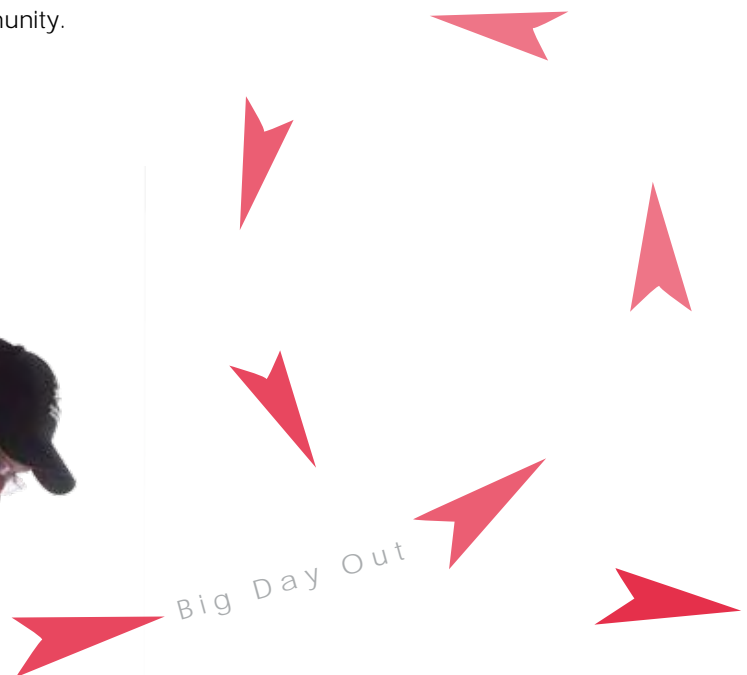
# VOLUNTEER FIRST AID SERVICE

Throughout our history voluntary first aid activity has been a fundamental feature of our organisation and the community continues to rely upon St John to provide premium first aid and extended patient care support at both major and local events. This past year has seen our public duty workload increase yet again. Members continue to meet this increase in demand by efficiently going about their commitments in a very proficient and professional manner.

I take this opportunity to formally thank all our operations members for their extraordinary effort and dedication in the 2009/2010 year. Our remarkable members continue to volunteer their time so willingly year-on-year to ensure the wellbeing of the South Australian community.

Operations	
Grants	\$ 220,981
Expenses	\$ 826,934
Contribution by St John	\$ 605,953

Operations recruitment stats		
Period	Enquiries	New Members
Jul 2009 – June 2010	1107	262
Our current active membership is 1643		
	Cadets and Juniors	Adults
	749	894



It is prudent that I highlight the work of the State Major Event Planning and Operations Support Group (SMEPOS) responsible for co-ordinating our field arrangements at major public events. The group consists of the major event planners, State Duty Officers, communications, rostering, and logistics support sections and the volunteers dedicated to these areas.

Over the past few years SMEPOS has worked hard to further advance our planning, risk analysis and management, as well as the presentation and delivery of the diverse range of services that we provide at major events. As a result, St John SA can be credited with a benchmark service delivery platform, which sits shoulder-to-shoulder with equivalent St John areas in the States/Territories and external emergency service organisations. This confirms to me that St John in SA is 'simply the best' and is setting the standard in this field.

Thankfully, this year did not see the extra challenges of bushfire and extremes of temperature which in the past have affected the wellbeing of the community.

Nevertheless, St John was well prepared to work alongside other emergency services should such events occur and St John once again be called upon to provide a response.

When you reflect upon our experience, expertise and resource in providing first aid and extended patient care services at major public events it becomes clear the impact St John brings to commercial ventures and the attending community. St John provides a complete and all encompassing package, this continues to make St John the trusted choice for major event support. Over 100 proficient members, vehicles, radio communications, fully equipped medical centres, and a full array of extended health care services (including transportation of patients to hospital) made up the daily commitment at the last Clipsal 500 Adelaide event for the Motor Sport Board and the SA Government – a truly momentous achievement, congratulations to the entire team of St John.

Our state is well serviced by our members who comprise a significant number of Professional Officers. Their presence on-duty extends our clinical capabilities and differentiates St John from competitors as a well equipped and resourced provider of major event and emergency healthcare services.

The Professional Officer's scope of activities are thoroughly documented in the St John National documents, including; 'Scope of Practice for Health Care Professionals', 'Clinical Practice Guidelines for Health Care Professionals' and 'Registered Nurses and Paramedics Participating in St John Cross Border Responses to Emergencies'. The superior level of experience and expertise that our Professional Officers bring to St John has been formally recognised and has led to additional prescribed drugs being added to our Drug License, further extending our healthcare capabilities.

I wish to highlight a significant milestone achieved for St John regarding stretcher patient transportation in our Mobile First Aid Units. The Minister of Health has this year endorsed and subsequently gazetted that;

*"pursuant to sections 57 (l) (c), 58 (l) (d) of the Health Care Act 2008, ... exempt St John Ambulance Australia South Australia Incorporated, from the application of Part 6 – Division 2, and Division 3 section 59 of the Act, in relation to non-emergency ambulance services at events which the organization is in official attendance on duty and emergency ambulance services and on conditions specified in Column C of the Schedule".*



In essence, this means St John does not require a license to undertake stretcher patient transportation for the activities we undertake. As a result of this important ruling many of our members have undergone additional training and assessment in the skills necessary to deliver extended care to stretcher patients which includes transportation from public events to hospital in a St John Mobile First Aid Unit.

Importantly, the provision of this capability ensures St John can respond and assist in State emergencies and provide SA Ambulance Service with additional resource capacity for the Ambulance and First Aid Functional Service - a commitment under the State Emergency Management Plan.

This year I was delighted to visit many country towns around Mt Gambier, Riverland and Whyalla to see first hand St John at work in these communities. I also visited Arno Bay to take part in a First Aid Unit dedication ceremony on the West Coast. It is great to see the enthusiasm and work of our country folk and I thank them all for their friendly hospitality during my stay. I look forward to our new 'showcase' centre at Pt Lincoln which will be ready in August 2010.

I was thrilled to be part of the St John National Conference held in Melbourne in June of this year. South Australia was represented by key personnel attending national meetings and those competing in competition. The SA competition team this year represented us admirably and congratulations are extended to all involved for their thorough training regime and effort at the competition. Sadly this year saw the last of the national adult competitions.

In January, SA hosted the National Cadet First Aid Competitions at Mylor in the Adelaide Hills. The SA Competitors – Cadet Leader; Miriam Russell, Individual; Melissa Crompton and Team; Claire Sowerbutts, Hannah Russell, Cameron Yarrow and Team Manager; Leah Waldie - all worked extremely hard to prepare in the lead up to the competitions. Their dedication was well rewarded with St John SA winning the title of Champion State.

Our Cadet membership remains strong and continues to be inspirational to similar organisations in the State who work hard to emulate our success. Our youth programs are constantly refreshed to keep activities relevant and interesting for our Cadet members.

The Annual Cadet Camp was the highlight of the calendar year, with record numbers in attendance. In October 2010 we will celebrate 60 years of the Cadet Camp at Angaston, which is testament to the success and longevity of the Cadet program.

The year ahead sees much opportunity to review and improve, as well as some motivational challenges to overcome which I have no doubt will result in a stronger and increasingly resilient Operations Branch:

- Strategically review resources to ensure St John equipment requirements are fully resourced and operational. A priority for 2010/2011 will be to review Mobile First Aid Unit requirements in light of Ford no longer producing an automatic gearbox for the Transit Van.
- Adapting to the affects of the Board's evolving program for reducing property holdings throughout the State and the layout of any new Centres to be constructed or leased.
- Working collaboratively with the newly created position of General Manager, People and Culture in order to bring about identified beneficial changes throughout the organisation which may also include some restructuring within the State Groups.

Rugby 7s

AC/DC



- Sourcing funding to implement stretcher replacement plan.
- Actively explore fundraising opportunities and new initiatives to bolster operations funding reserves.
- Embracing the endorsed National 'One St John' Policies and Standards.
- Managing the increasing demands on our services, particularly in working hours where it may be realistic to incorporate some paid (non-voluntary) first aid / paramedic service delivery.

In conclusion, I am confident that we can meet the challenges ahead and extend our services for the benefit of the SA community, and I extend sincere thanks to every adult and cadet member for all the dedicated work and in contributing to the ongoing success of the Operations Branch.

Thanks also goes to our President, Police Commissioner Mal Hyde, for his invaluable guidance and support, our State Group members led by the State Superintendent, our very supportive and helpful State Office staff, the CEO, and members of the State Board.

A special thank you to our Deputy Prior, Governor of South Australia, His Excellency Rear Admiral Kevin Scarce, for his active involvement in our formal activities and his encouragement of our youth members.

I look forward to the coming year and the challenges it brings, and will continue to champion the work of the Operations Branch and the needs of our members and the voluntary work that we provide to the community of SA.



Ray Greig OAM KStJ  
Commissioner

Three Day  Event





## OUR COMMUNITY CARE WORK

In the past year 35,632 hours of volunteer support has been provided.

I am very happy to report another immensely successful year of volunteer service to our community, which further cements our valuable impact on the lives of people within our Community Care program.

Our volunteers give willingly of their time to listen, learn and talk to people who are isolated older members of the community, or younger people living with a disability with limited support. This means clients get to enjoy a cup of tea with company, a visit to the shops, a phone call or a helping hand with the odd task, or perhaps even a game of Scrabble; whatever support is needed to enhance quality of life.

It is important to recognize that the success of the program is due not only to our clients and volunteers, but also to the exceptional work of the Program Co-ordinators, whose

overarching guidance ensures the effective day-to-day operational management of the program.

The program is governed by a Community Care committee who convene on a regular basis to monitor service delivery, ensuring high quality outcomes consistent with St John standards and objectives. The committee comprises representatives from all aspects of the program (volunteers, clients, staff and community representatives) to ensure effective outcomes and an equal voice to all.

**At present we have 430 volunteers supporting 568 clients, and happily anticipate reaching a program milestone of 1,000 participants in the near future. Our volunteers provide an outstanding commitment and service to our clients and we owe a great debt of gratitude to them.**

As testament to the success of this program we now operate widely throughout metropolitan Adelaide, and importantly have

the continued support of Home and Community Care (HACC), with funding secured for the year ahead. St John Community Care is a joint funded program between St John Ambulance Australia SA Inc and HACC.

Much work has taken place to evolve and strengthen the program including the development of Client Focus Groups which further engages clients, and the translation of our client information guide into alternative languages to ensure accessibility to all members of the community. Interestingly, of our total clients 18.8% are from a culturally and linguistically diverse background. This year has also seen our program diversify with the launch of Project Connect. This initiative is a strength based program which connects those socially isolated with others. It will be exciting to see how these projects take shape over the coming year.



Special Olympics



Our newsletter 'The Companion' continues to provide an excellent forum in which to share information and provide feedback to our people.

This year we have enjoyed the involvement of St John Cadets at Community Care functions and we were very proud to be working together as one organisation. We look forward to continuing to support one another in the year ahead.

I am pleased to announce the appointment of Eugena Knight-Hoggins as Manager of the Community Care program. This program runs so well because of the people who contribute so much of themselves and their time to ensure its ongoing success. This includes committee members, program co-ordinators, recruitment officer, volunteer services support officer and head office support staff.

During the year Jo Bell, Executive Manager - Volunteer Services, departed St John leaving the program in a strong position having grown the program, established

a sound base of policies and procedures, and improved communication within. I would like to take the opportunity to thank Jo for her tireless work and dedication.

St John Community Care will celebrate its 20th year of valuable volunteer service to our community during 2011.

We all look forward to the continued success of the program. Community Care is becoming more relevant as social isolation and an ageing population becomes more significant. We welcome the opportunity to learn from the wisdom of older members of our community and to share in their experience, whilst supporting them to remain independent at home and enjoy an enhanced quality of life.



**Bronte Weeks**  
Chair, Community Care

Community Care	
Grants	\$ 441,320
Expenses	\$ 616,625
Contribution by St John	\$ 175,305





## FIRST AID TRAINING COURSES

St John Ambulance was founded to promote the provision of first aid and first aid training for all, and is proud to have retained that ethos throughout our long history and into the present day.

Today St John occupies a pre-eminent place in the field of first aid training and related health education and training in South Australia. A comprehensive suite of public certificate and non-certificate courses are delivered across the State. In addition specialised industry programs are made available in metropolitan, regional and country areas to meet the needs of industry, community organisations and individuals. These can be tailored to meet particular needs.

Courses for the general public and for community groups develop the first aid and care skills of individuals, and thus make available throughout the community skilled assistance in the event of accident or emergency – a contribution to improved public safety and community resilience.

The main focus of workplace programs is to enable employers to meet the legislative requirements in the field of Occupational Health and Safety. St John provides training where and when it is required. Often programs are delivered on-site in industry facilities.

As an added service, St John is able to provide expert advice on first aid and allied equipment and our retail services can supply and maintain equipment and materials on-site.

St John trainers are qualified to national vocational education and training standards that meet legislative requirements and ensure quality delivery.

Behind all St John curriculum is a strong expertise base at both National and State level. This comprises eminent experts in a wide range of medical and allied health areas which ensures that training delivered is based on the latest medical evidence.

A significant third area of training delivery is a major commitment to training and developing our own personnel, especially volunteers. Members of the St John First Aid service are trained to high levels of skill so that they can provide effective and efficient pre-hospital care at a range of public events and major emergencies. These “public duties” in turn provide a practice base for our members and trainers in a range of health service delivery and emergency management arenas.

The experience gained through the practice of pre-hospital care is fed back into the review and development process for our entire training curriculum to further enhance the credibility and relevance of St John training.

The newly created role of General Manager Commercial Education and Products provided an impetus to review, develop and enhance the scope of services offered through our training initiatives. This has led to an organisational restructure and service refocus.

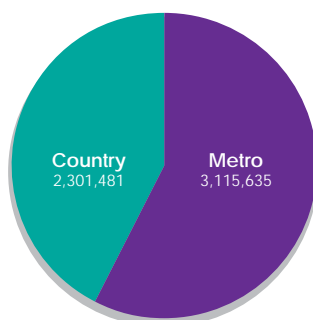
Features of the enhanced service include increased spotlight on integration of training, equipment supply and workplace advice. There will also be further development and extension of programs such as Remote Area First Aid, to meet emerging industry needs.

The development and implementation of these changes in the field of first aid and related training will add significantly to the contribution St John makes to a resilient South Australian community.

*Garry Coombes*  
**Garry Coombes** AM KStJ  
 Chair, Training

First aid training certificates	
2009-10	47,543
2008-09	50,194
Comments: Excludes first aid sessions & certificate of attendance.	

Training delivery - Country/Metro



# FIRST AID KITS AND SUPPLIES

St John retail has performed soundly throughout the past financial year with overall sales increasing by 2.5%. This has been primarily due to strengthening relationships with our consumer base. Our iconic brand positions us well in the marketplace, with St John being the number one provider of first aid supplies for businesses large and small.

Three key events occurred during the period, which presented opportunity to capitalise, review and improve:

- A St John awareness campaign helped raise the profile of sudden cardiac arrest; one of Australia's biggest causes of death. This heightened awareness has resulted in a 19% increase in defibrillator sales, with organisations seeking to better protect staff with training and on-site first aid equipment.

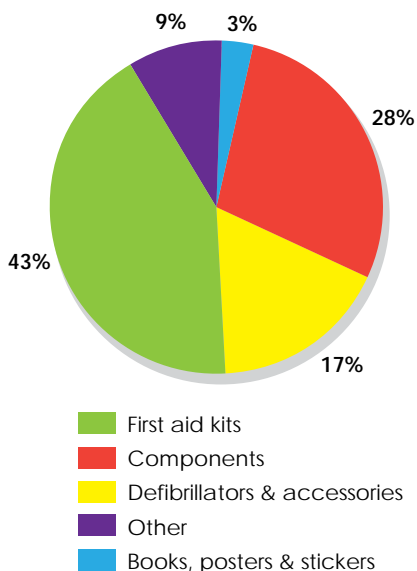
- A change to South Australia's code of practice, which now better reflects the differing needs of workplaces from small to large scale, presented significant opportunity to capitalise with the creation of tailored workplace product solutions.
- An in-depth review of supply and distribution has resulted in the streamlining of distribution processes, increased buying power, and a strengthened product range.

St John takes great pride in continually improving first aid procedures to benefit the community. It was therefore extremely pleasing to be recognised as experts in this field by forming part of the working party charged with reviewing South Australia's Occupational Health, Safety & Welfare Act.

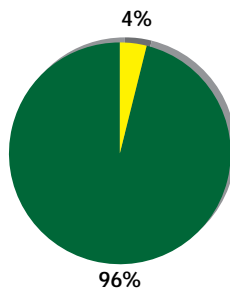
St John was able to impart knowledge and guidance to the Government body, and recommend best practice procedures in relation to first aid in the workplace. St John continued this work with a series of awareness campaigns highlighting the new legislation and compliance requirements.

Looking to the future, we intend to strengthen the relationship between first aid courses and first aid products to provide a seamless, all encompassing product offering. This enhanced consumer experience will help to cement St John's status as leader in first aid training and supplies.

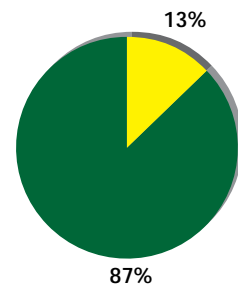
Percentage of total sales by product



% Defibrillator sales of total sales financial year 05/06



% Defibrillator sales of total sales financial year 09/10



Fringe



# YOUTH COUNCIL

The South Australian Youth Council focused on consulting, researching and reporting results to the stakeholders of St John SA in 2010. This has contributed to the reaffirmation of the importance youth and youth development play in our organisation and community, as we strive nationally to become leaders in youth development and first aid services. The SAYC were able to highlight and advocate, through a consultative process, areas of improvement and also strength to ensure every member is provided with the same opportunity, regardless of location, membership or ethnicity. This resulted in the improvement of communication, participation and engagement of youth members within volunteer and community services.

The SAYC are dedicated to being the driver of change and an active, relevant group within St John. Taking this into consideration, new Terms of Reference for the South Australian Youth Council were created and endorsed by the Board in June 2010, resulting in transparent relationships with each stakeholder group in South Australia. This incorporated a new mission statement - **To drive the voice of youth in St John South Australia**, five key aims to provide focus and direction for the Youth Council, the amendment of the conditions of membership, and creating more flexibility for youth participation.

At that time two other significant documents were also endorsed by the Board; the 2010-2011 Key Themes and Messages and the 2010-2013 strategies for the SAYC. These documents ensure the SAYC, the Board and other stakeholder groups are moving forward in the same direction. The four areas of focus for 2010-2011 are:

**Project Flexibility** – identifying ways existing programmes operate so as to be more flexible in terms of membership and involvement in a variety of different functions and capacities within the organisation.

**Vo1ce (one voice)** – streamlining processes to promote, advocate and acknowledge young people's contributions and development in our organisation.

**Succession Planning** – investigating the possibility of developing a mentor/exchange program for young leaders to give them valuable experience in a leadership capacity.

**One St John, SA Cadets** – investigating the different areas where the entire voice of the youth movement is failing to be heard whilst advocating for the voices of those who feel they are struggling to be acknowledged within the organisation.

The SAYC are well underway with projects to achieve these messages, some highlights include; a support camp for the cadets of Port Lincoln, the development and launch of a youth newsletter, First Responder programme for cadets and the current development of a youth achievement award – for the 'quiet achievers'.

2011 will see the induction of a new leadership in the SAYC as the current portfolio terms come to an end. They will continue to drive the voice of youth in St John South Australia and ensure the youth movement continues to grow and develop into the leaders in youth development and first aid services in Australia.



**Melissa Oudshoorn**  
Chair, South Australian Youth Council



# PROFILE: COMMUNITY CARE VOLUNTEER PASQUALE FORGIONE

*St John Community Care enlists the help of caring volunteers who give freely of their time, skills and experience to make a difference in the life of someone else.*

*Our Community Care program provides a personalised service by the one-to-one matching of volunteer and client. Our volunteers provide social support to clients who are older members of the community or younger people living with a disability who have little or no support.*

*The following story is just one example of how successful and rewarding the program can be, for both clients and volunteers.*

## **Pasquale Forgione** Community Care volunteer

Born and raised in Adelaide, 23 year old Pasquale (Pas) is an active volunteer, supporting the St John Community Care Program as well as Meals on Wheels. He has a passion for Australian politics and is an active member of a climate change group. Pas describes himself as an ardent Crows supporter, who likes to hike in the Adelaide Hills and to discuss various topics of interest with peers.

Originally introduced to the program by another volunteer, Pas says that he did not realise how isolated some people can be in their local community. In March 2009, Pas was introduced to his first client, a 63 year old gentleman who lived in the neighbourhood. Pas describes him as being a very warm hearted guy, and an ardent Port Power supporter with a very cheeky sense of humour. Pas says "It is amazing how well we get along. We have similar interests in music and sport."

"When we went to AAMI stadium to see Port play the Crows, we would catch the shuttle bus. Socialising with the other fans is all part of the fun," Pas says. "The last time we went to a match the Crows won on the day." He adds, "One of us is bound to go home unhappy depending on which team wins!"

When asked what Pas would say to those wishing to volunteer, he replies, "It is rewarding to be able to offer your friendship to another person. St John has given me such a worthwhile opportunity and I want to stay with the program for as long as I can."

Pas adds "I really enjoy what I do with St John" and "it has opened up other areas that I had not previously considered." Pas plans on exploring career options that include working closely with people in the community.



# THE ORDER OF ST JOHN

<b>Deputy Prior</b>	Mr P A Bird	Mr A C Bennett	Mr P W Lorimer	Mr W J Wills AM	Mr M A Bourn
<b>His Excellency</b> Kevin Scarce AC CSC RANR	Mr D J Bridges	Mr G W Bone	OAM	Mr R E Wright	Mr D Bower
	Dr R Britten- Jones AO	Mr D E Bray	Mr R M Luscombe	Dr C J Zeitz	Mrs L Brooks
	Mrs G J Curtis OAM	Mr G B Brewer	Mrs M K Lynn	Dr K M Zeitz	Mr R J Brooksby
<b>Bailiff Grand Cross</b>		Mr A G Britton	Miss R A Mac Krell		Miss C G Brown
Professor V R Marshall AC	Mr K W Dansie	Mr F A Butler	Mrs C Maidment	<b>Members</b>	Mr D S Bryant
	Mr D V Degiglio ASM	Mr P Butler	Mr P Malycha	Mr R J Adams	Ms L J Burford
<b>Dames and Knights</b>	Mrs R Denham	Mr C J Campbell	Mrs N Mann	Mrs D B Allen	Mrs J E Burgess
Dr B E Ancell AM	Mrs E M Doman OAM	Mrs V E Cates	Mrs J S Marshall	Mr G L Allen	Mr A Burns
Dr P A Arbon	Lady Dunstan	Mr I Coburn	Mr W J Martin	Mrs J A Allen	Mr E C Burns
Mr B J Bartlett PSM	Dr J S Flett AM	Mrs P Cohen	Mrs E Matters	Mrs A M Amos	Mr H D Button
Dr F H Bridgewater OAM	Mrs C Gerner	Mr N S Copley	Mrs J McLachlan	Mr D B Anderson	Mr C J Campbell
Mr G L Coombes AM	Dr J S Flett AM	Mr J L Cronk	Mrs J O McLean	Dr J S Anderson	Mr D Carden
Mrs M K Corkhill	Mrs C Gerner	Mrs L M Danzo	Mr R F Menadue	Mr J A Anderson	Mrs R Catford
Dr J L Crompton RFD	Mrs M E Gove	Mrs T Davies	Dr C G Mills	Mr R Apted	Mr J J Chadwick
Mrs L A Dansie	Mrs S R Hall	Mrs N J Day	Mr R W Mitchell	Mr I M Archibald	Mr G H Chibnall
Dr G A Davies AM RFD ED JP	Mr P R Hawkins	Miss B L Delaine	Mr C Moore	Mr D H Armstrong	Mr M N Christie
Lt Gen Sir D Dunstan KBE CB	Dr F F Heddle OAM PO	Mr R M Dippy	Mr J E Ness	Mr R W Arthur	Mrs B L Clements
Dr R M Edwards	Mr N R Hender BEM	Mr D A Dry	Mrs P B Niemann	Dr H J Bailey	Mrs L R Clyde
Dr B J Fotheringham AM	Mr V Humeniuk	Mr J J Dudzinski	Mr M V Norman	Mr J P Bailey	Mrs I T Collier
Mr R J Greig OAM	Dr S T MCGovern	Mr A J Edge	Mr R B Nunn	Mr K W Bailey	Mr K A Collins
Mr D C Heard	Mr V Pavlik	Miss L N Fahey	Mr P A Osborne	Mr G L Baker	Mrs M E Combe
Mrs M Jackson- Nelson AC CVO MBE	Miss K M Peach	Miss J F Feast	Mrs P A Osborne	Mr L R Baker	Mr P E Conrick
Mr V W Kollosche	Mr J A Rawes OAM	Mr A M Ferguson	Mr B P Paterson	Mr P G Barrett	Mr P G Cook
Sir E Neal AC, CVO	Mr J A Rawes OAM	Dr A A Gazard	Mrs C F Pedler	Mr A A Bartholomaeus	Mr R Cook
Lady Neal AM	Mr B J Rayson	Mrs W M Gibson	Mr R E Pedler	Mr A Bastian	Mrs B J Coombs
Mrs M A Nunn	Mr L W Rogers	Mr P R Gill	Mr I G Pole	Mrs B D Bastian	Mr J D Corkhill
Mrs E Scarce	Mr H T Rogerson	Dr J E Gilligan	Mrs L D Pole	Miss K M Bastian	Mrs M F Corkhill
Sir K Seaman KCVO OBE	Mr R G Schilling	Mr J Goodburn	Mr A N Powell	Mrs E Batten	Mr P Corkhill
Mr A J Watt LVO QPM	Mr S P Sperou	Mr L R Gregurke	Mrs P M Pudney	Mr H J Bear	Mr J Corner
	Mr D D Thomas OAM	Mr J J Goodburn	Mr A J Roney	Mr H Becker AM	Mrs R J Corner
<b>Commanders</b>	Mr G A Woods	Mrs D E Greig OAM	Mr K V Rowley	Mr H Becker AM	Mrs R H Cornwall
Mrs A L Andersen	Mr C G Wright	Mr G H Hambling	Mr C L Ryan OBE	Mrs R J Begg	Mr F H Court
Mr B G Battersby	Dr J F Young	Mrs M A Hampel	Mrs T C Sandercock	Mr D J Bell	Mr I G Cox ASM
Mr R S Beahl		Mrs C A Hawkins	Mr I A Schunke	Mr R K Bell	Mr P L Crompton
	<b>Chaplains</b>	Mrs S E Hayes	Mrs B Seaton	Mr E L Bentley	Mr K L Cunningham
	The Right Rev I George AO LLB	Mr B M Haynes	Mrs E P Simpson	Mr R H Berlin	Mr R W Curtis
	The Right Rev K Rayner AO	Mr T J Haysman	Mrs K E Stubing	Mrs J M Best	Mr P L Daniell
		Mrs D Hodgson	Dr W D Symes	Mr G S Bigwood	Mr B C Davey
	<b>Officers</b>	Mr C J Hunter	Mr H J Tornaros	Mrs E J Birchmore	Mr G C Davey
	Dr I Aarons	Mr M Hyde AO APM	Mr R J Toshach	Mr R A Bird	Mrs P J Davidson
	Dr B G Alcorn	Mr A J Inglis	Mr R W Tuohy	Mr J R Bissett	Mr D G Davill
	Dr C O Auricht	Mr W G Jackson	Mrs E W Unger	Dr R B Black	Mrs V E Davill
	Mrs M K Baker	Mr R Jeisman	Mr I Walsh	Mrs D M Bleby	Mr L N Day
	Mr B Ballard	Mrs P A Kakoschke	Mr A C Warren	Mr S Bolton	Mrs B D Debono
	Mr C J Beames	Mr C D Lemmer ASM	Mrs F E Watt	Mrs J V Bootes	Mr M C Denham
	Mrs M Beard	Mr E B Lock	Mr M H Whimpress	Mr G Bottcher	Miss C L Destro
			Mrs S M White	Mrs P A Boucher	Miss T L Dewick
			Miss J Whitehorn	Mr D W Boundy	Mr M Diamond
			Dr J A Williamson	Mrs M E Boundy	

# THE ORDER OF ST JOHN

Mrs S A Dippy	Mrs R Handley	Mr P F Lacey	Mrs C Moore	Mrs A Roberts	Mrs A M Todd-Egglestone
Mr J Ditcham	Mr G J Harvey	Mrs K A Lancaster	Mr D A Moore	Mr B Roberts	Mr A P Tomney
Mr M R Doyle	Mrs L J Hawke	Dr L H Lane	Mrs S K Moore	Mr G I Robertson	Mr & Mrs A H Tonkin
Mr J Dyer	Mrs E J Haythorpe	Mr P S Langdon	Mr J G Morley	Mr K J Robson	Mr D R Truran
Mr J L Dyett	Mrs J B Heard	Mr G R Laxton	Mr G H Morrison	Mr P G Rodda	Mrs H F Tucker
Mr G G Edmonds	Mr P F Hennekam	Mr R C Leesong	Mr P Murphy	Mr J J Ronan	Mrs G E Tulett
Mr J A Eglinton	Mr J A Herbert	Mr M M Lewis	Mr D J Murray	Mr F W Rosenow	Mr D L Turner
Mrs H K Elix	Dr D K Hewitson	Mr L L Lindholm	Dr M E Nancarrow	Mr H D Rowe	Mrs G M Turner
Mrs L E Elles	Dr P D Heysen	Dr J T Linn	Ms C Neate	Mr S A Ruddock	Mrs E P Tyler
Dr M P Fernandez	Mr B M Hill	Mr T D Liston	Mr D J Nicolle	Mr J A Ryan	Mr I R Uppill
Mr E A Ferrarese	Mr J Hill	Mr P J Little	Mrs N Noble	Mr P S Ryan	Mr G D Usher
Mr G J Finckler	Mr P J Hill	Mr L G Lucas	Mr D Norman	Mrs B Schache	Mr H L Van Giesen
Mr G S Forster	Mr G N Hillman	Mr C R Luders	Mr P A Norman	Mrs A T Schapel	Mrs V Van Hees BEM
Mr W M Foster	Mrs M A Hilton	Mr G J Lumsden	Mr R J Nuske	Mr M J Scott ASM	Mr T Van Vugt
Mr L B Francis ASM	Mr K V Hodgson OAM	Mr N Mackinnon	Mr T N Oakley	Mrs M Seager	Mr J L Victory
Mr R L Francis	Mrs B E Holland	Mr J Mackison	Mrs C L Oaks	Mr A G Sims	Mrs L J Walford
Mr P F Franklin	Mr J Holland	Mr J Magor	Mrs J P Oates	Mr I J Sinclair	Mrs B J Walker
Miss R E Freeman	Mr R B Holt	Mr T B Maloney	Mrs E N Obst	Mrs J Smith	Mrs J A Walker
Dr P Gartrell	Mr M P Horsman	Mrs M C Manser	Mrs B J O'daniel	Mr R C Smith	Dr J S Wallace
Mr M Gates	Mr K A Hosking	Mr J Male	Miss A C Olsen	Mr R L Smith	Mr S J Walter
Mr L Gersch	Mr G J Howard	Mr T B Maloney	Mr D F Opperman	Mrs G A Sperou	Mr D W Ward
Mr G Getzin	Miss J Howe	Mrs K H Marles	Mr R K Owens	Mr W H Spratt	Mrs G A Ward
Mr G A Geyer	Mr S Humphrey	Mrs B Marrett	Mr K J Packer	Mr M J Stanton	Mr E C Warr
Mr J N Gifford	Mr C F Humphreys	Mrs M D Martin	Mrs P O Packer	Mr W J Stevens	Mrs S M Warren
Mrs N Gilboy	Mr K J Hurrell	Dr S H Martin	Mr K D Parbs	Mr D A Stevenson	Mrs B A Wegner
Mr D Gittins	Mr C J Ireland	Dr C P Mattner	Mr R T Parkinson	Dr I I Suter	Dr W Weightman
Mr G E Gittos	Mr P Jackson	Ms H L McAllister	Mr K S Parslow	Mrs M H Swan	Dr M A Wheaton
Mr G C Gobbett	Mrs J D Jaensch	Mrs G J McCallum	Mr J A Parsons	Mr T J Sweeney	Mrs P Wheeler
Mr R R Gogler	Mr J Jaensch	Mrs L D McCallum	Mrs E Patterson	Mr W V Tapscott	Mrs K Whitelaw
Mr B J Goldsworthy	Mr N D James	Mr A E McDonnell	Mrs B L Pearse	Mr H M Thom	Mr B T Whyte
Mr I M Gordon	Mrs M Jeisman	Mr W E McDougall	Mr R K Pearson	Mrs H M Thom	Mrs E R Wiebrecht
Mrs C A Goulter	Mr J Jennings	Mr J A McGoogan	Mrs J B Pedler	Ms R A Thomas	Mr L E Wigg
Mr A J Graham	Mr N P Johncock	Mr J W McKeough	Mr D M Phillips	Ms C J Thompson	Mrs F L Wigney
Mrs P A Graham	Mr R M Johnson	Dr G R McLean	Mr T I Pilgrim	Ms H J Thompson	Mr S R Williams
Mr N R Gray	Mr E J Jones	Mr J M McLellan	Mrs P G Playford	Mr J H Thompson	Mr K G Willoughby
Mr D C Gregory	Mr L A Kay	Mrs J E McLellan	Mrs B Pohl	Mr M G Thompson	Mrs M A Wilson
Mrs D G Gregory	Mrs B J Keller	Mrs M McLennan	Mr J T Pohl	Mr R G Thompson	Mrs M A Wohling
Mr L M Greig	Dr A R Kellie	Mrs I M McManus	Mr G R Polglase	Mr R G Thompson	Rev J Woodhouse
Mrs L E Griffin	Mr I R Kellie	Mr A F McPhail	Ms K A Poulish	Mrs R J Thompson	Mrs B L Woods
Dr W M Griggs	Mr P R Kershaw	Mrs L M Menadue	Mr D N Pratt	Mrs E Thomson	Mr R B Woodward
Mrs E J Groom	Mrs A M Kester	Mr A K Menzel	Mr J H Pringle	Mrs Y M Thomson	Mr M J Woollard
Mr L P Gurney	Mr K C Kettle	Dr N J Mitchell	Mr W Prowse	Dr F L Thyer	Mr B R Wright
Mrs T J Haeusler	Mr M L King	Mr J Moar	Ms R J Puckridge	Mr D A Tilley	Mrs E Wright
Mr B Hage	Mr L D Kinloch	Mr N C Modistach	Mr E A Rathjen	Mrs T M Tilley	Mr F C Wright
Mr K B Hall	Mr G A Kirby		Mrs P A Ratsch	Mr A W Todd-Egglestone	Mrs J M Wright
Mrs E V Hancock	Mr L E Klemm		Mrs A J Raven		Miss P T Wright
Mr M L Hancock	Mr G A Kirby		Mrs S Raymond		
Mr R L Hancock	Mr L E Klemm		Mrs E A Rayner		
	Mrs K Krays		Mr G J Rayson		
	Mr K G Kurtz		Mrs L D Richards		
	Mr B R Lablack		Mrs P Richards		

# AWARDS

## Operations Service Awards

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### 12 Year Medal

Matthew Brandon  
Carole Linscott  
Kathlene Doult  
Sandie Oehms  
Peter Jackson  
Peter Spencer  
Lee Dale

Jillian Leslie (Deceased)  
Paul Doherty  
Heather McAllister  
Tara Hall  
Margaret Smith  
Richard Larsen  
Craig Westbury

Antony Denner  
Michael Linscott  
Lynten Edelsten  
Robert Slater  
Peter Kemp  
Linda Stringer  
Paul Wurst

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### 1st Bar 17 years of service

Ian Bastian  
Margaret Smith  
Phillip Drew  
Malcolm Wheaton

Leon Saltmarsh  
Douglas Dippy  
Sue Thomas  
Mathew Parker

Bruce Binney  
Richard Sparks  
Andrew Marshall  
Daryl Zeuner

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### 2nd Bar 22 years

Grant Allen  
Elaine Patterson  
Tricia Judd-Ireland

Terrence Maloney  
Arron Jones

Douglas Dippy  
Peter Rodda

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### 3rd Bar 27 years

Henry Bear  
Mary Hampel  
Wayne Collings

Lindsay Day  
Ian Coburn

Paul Carden  
Warren Weightman

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### 1st Gilt Bar 32 years

Robert Adams

Richard Thompson

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### 2nd Gilt Bar 37 years

Robert Adams  
Ian Walsh

Thomas Oakley  
Allan McPhail

Jerzy Dudzinski

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### 3rd Gilt Bar 42 years

Ian Pole

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### 4th Gilt Bar 47 years

Wendy Gibson

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### Gilt Laurel 57 years

Victor Kollosche

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## Community Care Awards

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### 9 year certificate

Hilde Jakubowski  
Teresa Germain  
Judith Bowden  
Tony Russo  
Susan Haywood

Jutta Millar  
Valerie McIntosch  
Sandra Monnier  
Beverly Cocker  
Margaret Louise Watson

Leon Jakubowski  
Jacqueline Kemp  
Elizabeth Bolton  
Svetlana Zivkovic

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### 12 year Medal

Patricia Bennett  
Len Morris  
Mavis Durbridge

Elizabeth McQuade  
Ronda Crossing

Laura Carbone  
Jillian Nation

# OUR JOURNEY HISTORICAL SOCIETY

Each year since its founding in 1988, the St John Ambulance Historical Society of South Australia has grown in its chosen role, and 2009/10 was certainly no exception.

The Society maintains a museum of St John memorabilia at 14 Arthur Street, Unley. In this museum we have traditionally concentrated on:

- (1) the teaching aspect of St John with a comprehensive range of first aid manuals dating back to an 1887 edition of *First Aid to the Injured*
- (2) the public duty aspect with various items of equipment illustrating how first aid techniques have developed over the years
- (3) the St John Ophthalmic Hospital in Jerusalem with a series of pamphlets and photographs

During 2009/10 we have added for the first time some items reflecting the Community Care side of St John.

The stewardship of the Society has benefitted from the work of Cliff Wright (Deputy Chairman), Lyn Dansie (Secretary) and David Heard (Treasurer), supported by all members of the Society. Each well attended meeting is an occasion when reminiscences flow seemingly without end!

During the year we farewelled Peter Gill from his position of Chief Executive Officer of St John Ambulance in South Australia.

Peter, we thank you sincerely for your interest in our Society and for your support, together with that of the Board, by providing us with an annual grant. We welcomed Sharyn Mitten, the new CEO, to one of our meetings in September.

Something serendipitous happened during the year. Lee Hayes, who was undertaking a course at the University of South Australia, asked if she could use our museum as a subject for an assignment she had to prepare. We were glad to agree, and the result was a 24 page document containing some eighteen recommendations to further improve our facility. These included the need for an emergency call-out procedure should the museum be threatened by an adverse event and the need to identify in priority order the items we most value in our collection. We sought guidance on how to determine this from members of the [National] St John Historical Society of Australia, of which we are a component, at its meeting in June.

St John Ambulance is a remarkable organisation in that it can trace its origins back, not only to the time in Queen Victoria's reign when it was granted a Royal Charter, but, in terms at least of inspiration, to the times of the Knights of the ancient Order of St John ... the Hospitallers.

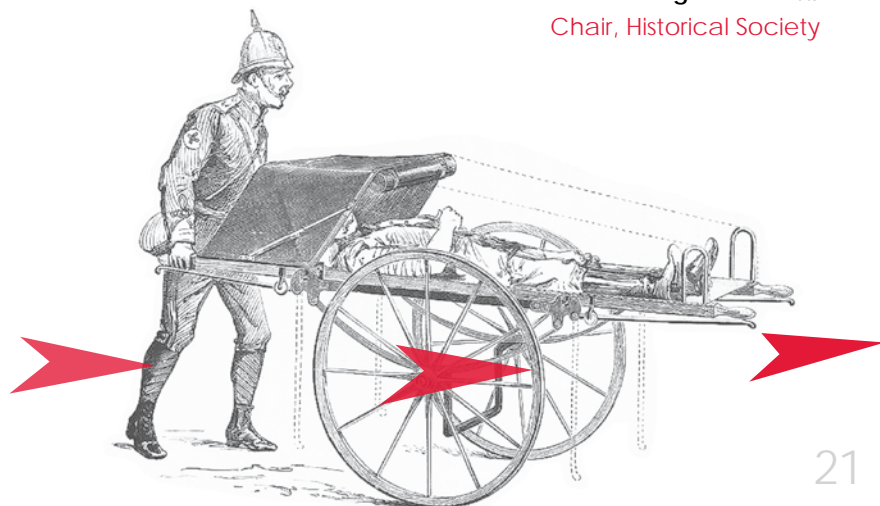


To help convey some of this history to the public, for the first time in our experience, we opened the museum especially for South Australia's History Week. This combined with various other visits by individuals or groups has helped convey information on St John Ambulance to the public.

The St John museum has an extensive collection of photographs and other items to illustrate the important role the Cadet movement has played in South Australia. This has particular relevance for the coming year as St John Cadets will be holding their Annual Camp at Angaston ... for the sixtieth time! Few other youth organisations can match that achievement. It is another reason to be proud of St John Ambulance SA and the work done by its volunteers.

**Brian Fotheringham** AM KSJ  
Chair, Historical Society

 Anzac Day



# SPONSORS AND SUPPORTERS

St John Ambulance SA wishes to record its appreciation for the assistance received in 2010 from the Commonwealth, State and Local Government authorities. The support extended to St John Ambulance SA has allowed us to move forward in our commitment to help those in need, sickness or distress.

We also wish to thank the many thousands volunteers and supporters of St John Ambulance SA – our sincere gratitude for their valuable assistance. St John simply wouldn't exist without them.

St John Ambulance SA again wishes to record its appreciation to the families and workplaces of our many volunteers for continuing to support them.

To the following companies, sponsors and supporters, please accept our sincere thanks:

Adelaide Entertainment Centre	Fay Fuller Foundation
Australian Executor Trustees Ltd	Royal Agricultural & Horticultural Society of SA
BMX Event Pty Ltd	SA Cricket Association
BHP Billiton Matched Giving Program	SANFL
Brenton Ragless	SA Tourism Commission
Community CPS Australia Ltd	

The following individuals made a Bequest to St John Ambulance SA in their final Will and Testament:

Irene Baxter (Estate)	Mildred Tanner (Estate)
Elise Graumann (Estate)	Walter Tiedeman (Estate)
Oliver & Stella Raymond Trust	

Oakbank Adelaide Oval Cricket

*Our hugely successful Cadet program encourages our youth to engage in a wide-range of learning activities. Here Megan Yarrow talks us through her experiences in this exciting and rewarding program.*

**Megan Yarrow**  
Cadet Leader Prospect  
#2 Division

I joined St John in 2004 at the age of 14, and six years on I have worked my way up to become a Cadet Leader at Prospect #2 Cadet Division. I am also thoroughly enjoying studying Nursing at TAFE. I hope in the near future to become a Superintendent of a Cadet Division.

In 2009 I was incredibly honoured to receive The Peter Falkland Cadet Leader of the Year award. It came as a complete surprise to be chosen from the Regional Cadet Leaders of the Year, which also included Emma Adams and Elise Hawk; it was fantastic to have all my hard work and effort recognised.

## PROFILE: CADET LEADER OF THE YEAR MEGAN YARROW

The treasured Golden Aiguillette was handed to me and placed on my uniform. I have never won anything before and to win such a prestigious award in St John has definitely been an honour and a privilege.

As Cadet Leader of the Year I have attended several events and functions alongside State Commissioner, Ray Greig, including the State and Regional Luncheon, and Awards Day 2009 where I assisted in handing out the 1st – 3rd Service Bars and Medals. The Commissioner together with the Governor of South Australia, His Excellency Rear Admiral Kevin Scarce, visited the 2009 Cadet Camp at Angaston. I thoroughly enjoyed this opportunity to meet the Governor; he is a great person who loves the work St John does for the community.

I was asked to participate in this year's Re-Dedication Church Service where I paraded the Cadet Flag, and was in attendance at the 2010 Anzac Vigil in the VIP section with the Commissioner, Jenna Bambrick (Cadet of the Year 2009), and other invited guests.

At this year's Awards Day I will pass on the title and the Golden Aiguillette to the next Cadet Leader of the Year, Miriam Russell. I have enjoyed my experience as the Cadet Leader of the Year and it has proved to be a great opportunity to network and form new relationships with more people in St John, and expand my horizons.

Another opportunity which has been presented was to learn how to be a commander at a major event. I was commander for one day at the 2009 Royal Adelaide Show with Scott Humphrey as my 2IC, and this year I was 2IC with Renee Johnston as commander. It is a challenging role and I feel I still have much to learn, but have greatly enjoyed the experience.

I have also been a Post Leader for the Pit Post at the Clipsal 500 this year, and at the Big Day Out 2010 I was on the Response Team with Russell Dippy - after that day I feel so much more confident in my first aid abilities.

Last year I was asked to help the leaders at Prospect #1, as they had lost their Officer Adminstrating Command. I helped to run their Divisional training nights and assisted with their Proficiency badges. This year I was asked to do a similar thing for Woodville Cadets. I am taking them through their workbooks and working on structuring their divisional nights - in doing this we hope to retain members and to make the Division stronger.

I would like to take this opportunity to thank all those who made my experience as Cadet Leader of the Year a good one, and a special thank you to Melissa Oudshoorn for putting forward my nomination and to Lachlan Cibich for his support throughout the selection process.





## FROM THE TREASURER

# FINANCE

## Capital Expenditure

The most significant capital expenditure was on the Port Lincoln complex. This capital expenditure was offset by capital proceeds on the sale of three properties: Mannum, Gladstone and Bordertown. The Port Lincoln complex is expected to be completed in the first half of the 2011 financial year.

## Grants Income

Federal and State grant income in 2010 included:

- Department of Health South Australia for the provision of first aid response services at incidents and emergencies as well as the maintenance of the SA Government radio network.
- Home and Community Care (HACC) for Community Care programs.

I acknowledge the Federal and State Governments for their continuing commitment to our endeavours and their faith in our volunteers.

## St John SA Investment Portfolio

St John relies upon Shadforth Financial Group Limited to manage the investment of its reserves. Shadforth Financial Group Limited is the investment manager for the National Office. St John has adopted a balanced investment strategy.

The sum of \$571,511 was transferred from the portfolio to support operational activities. The portfolio enjoyed capital growth of \$427,394 which was a 131% improvement on the growth experienced last year. Income derived from the portfolio was \$241,034 this was a decrease from last year by 46%.

## TREASURER'S ANNUAL REPORT Financial Year 2009/2010

I would like to thank all the St John staff who assisted me throughout the year, especially the members of the Finance team.

In July it was a delight to welcome Jerie Schmidt to the role of Chief Financial Officer. Jerie was appointed to replace Sharyn Mitten. I thank Jerie and Sharyn for their efforts as they have worked hard to ensure St John enjoys a high standard of corporate governance and financial accountability.

### Overview

Market conditions during the financial year were difficult. St John experienced a lower demand for its first aid training service and a reduction in financial income. In response to these market conditions the management team is exploring new initiatives to grow the distribution of St John services.

Despite a reduction in revenue St John has continued to operate without a corresponding reduction in service standards. This has been possible because extant operations have received additional funding from our investment reserves. It is anticipated this reliance on the investment reserves will not be necessary next financial year because of the CEO's initiatives that have been implemented.

The management team has executed initiatives to move St John to a more financially sustainable not-for-profit model. Going forward management is confident that St John will be able to fund operational activity from surplus funds and continue to strengthen the balance sheet.

### Review of Operations

First aid training and first aid product sales generated a surplus of \$2,253,941 for the year. Key community services of St John funded from this surplus included:

- Operations and First Aid Services – support to 1,643 volunteers to enable them to provide first aid services to people of South Australia - \$605,954
- Community Care – support to 430 volunteers providing aid to 568 South Australians - \$175,305
- National Office – supporting the youth council, quality assurance of volunteer standards and the St John of Jerusalem Eye Hospital - \$196,625
- Property Services – enabled volunteers to operate and deliver services to both local and regional communities across South Australia - \$432,710

## Goals and Opportunities

St John provides training and product to business, government and individual consumers. The net financial contribution from these activities supports St John's humanitarian and community operations. Success in providing training and products are fundamental in building a stronger, more effective and independent St John. The objective of St John management is to sustainably grow the financial contribution of these to finance St John's charitable activities. This endeavour is not without challenge with increasing competition in the first aid market place.

Management undertook a significant review of its operations and processes in 2010. Management subsequently implemented initiatives based on the findings of the review. The changes are designed to ensure St John remains in a strong financial position as it continues to develop as an organisation in the years ahead.

The key areas of focus for the financial management of St John in the next financial year will be:

- Growing training and product revenues,
- Improving organisational efficiencies,
- Enhancing and maintaining assets,

- Consolidating and enhancing community partnerships,
- Growing the size and number of grants and donations, and
- Diversifying St John's opportunities to generate income.

## Risk and Compliance Committee

I have enjoyed the opportunity to make a contribution nationally to St John as a member of the National Risk and Compliance Committee.

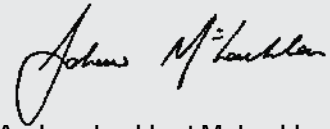
The National Office has reviewed its approach to risk management. This has resulted in the development of a new risk management policy for Australia. It was rewarding to participate in the development of this national policy and I look forward to assisting the South Australian Board and the management team in its adoption and implementation next year.

## Corporate Governance Statement for the year ended 30 June 2010

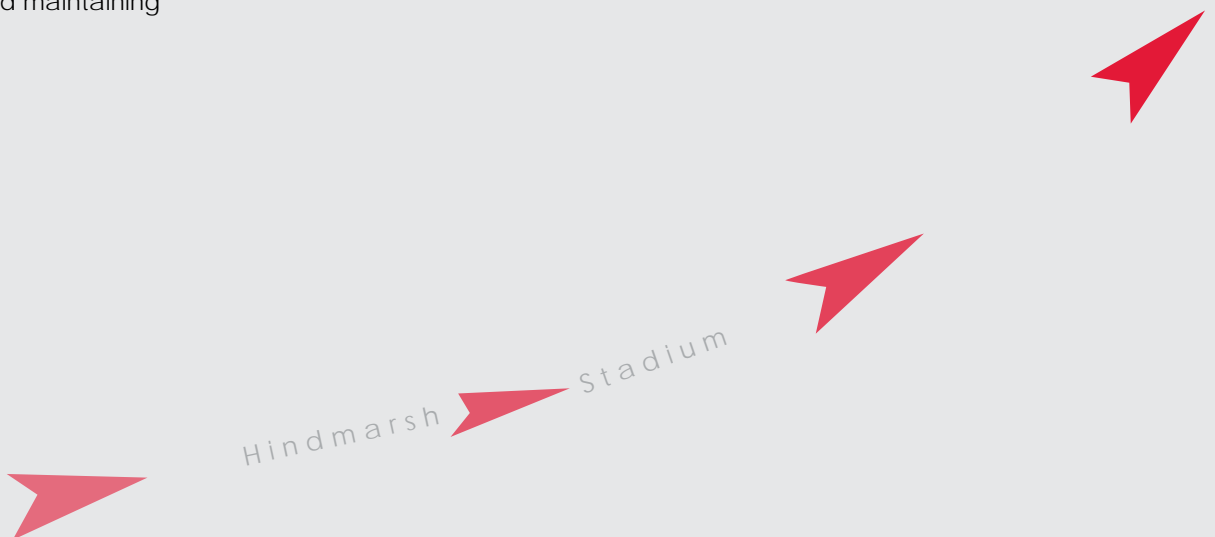
The Directors of St John South Australia are responsible to the members for the performance of the incorporated association.

The focus of the Board is to ensure St John is properly managed and provides leading first aid and community services consistent with the culture and values of the Order of St John.

The Board draws on and applies relevant corporate governance principles and practices to assist it in ensuring the performance of St John. Day to day management of the organisation's affairs and implementation of corporate strategy and policy initiatives are delegated by the Board to the Chief Executive Officer and the senior management team.



**Andrew Lockhart McLachlan** CSC  
Treasurer



## St John Ambulance Australia SA Inc. Concise Financial Report

The financial statements and other specific disclosures is an extract of, and have been derived from, the St John Ambulance Australia SA Incorporated full financial report for the financial year. Other information included in the concise financial report is consistent with the Association's full financial report.

The concise financial report does not, and cannot be expected to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Association as the full financial report.

## Analysis year ended 30 June 2010

### Statement of Comprehensive Income

"Total income before net gain on disposal of property, plant and equipment for the 12 months ended 30 June 2010 was \$8,255,325, a decrease of \$447,883 (5.1%) from last year, which is largely represented by a 4.9% decrease in training income, and a 38.0% reduction in financial income. Total expenditure for the 12 months ended 30 June 2010 was down 1.5% to \$9,409,015 (2009: \$9,548,391) reflecting lower personnel and administrative costs. A net gain of \$294,973 (2009: \$678,936) has been recognised by the Association on disposal of property, plant and equipment.

### Balance Sheet

Total assets as at 30 June 2010 increased by \$16,648 to \$15,749,454, while total liabilities increased by \$447,974 to \$1,787,958. This results

in a net assets position as at 30 June 2010 of \$13,961,496, which is \$431,326 lower than the prior year. The decrease has been driven by the loss in the current year, partially offset by the increase in the market value of the Association's available-for-sale investments, \$427,391 recognised directly in equity.

### Statement of Changes In Equity

The Association has a Fair Value Reserve, which serves to recognise the value of temporary fluctuations in the fair value of the Association's investment portfolio. The net increase in the fair value of the investment portfolio was \$427,391. This gain has been recognised directly in equity (2009: Loss \$591,923).

### Statement of Cash flows

The Association's cash balance increased from \$1,879,581 to \$2,367,592."

# FINANCE

## Balance Sheet as at 30 June 2010

	30 June 2010	30 June 2009
	\$	\$
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	2,367,592	1,879,581
Receivables and other assets	367,116	400,332
Inventory	146,862	98,675
Available-for-sale investments	176,924	206,791
<b>TOTAL CURRENT ASSETS</b>	<b>3,058,494</b>	<b>2,585,379</b>
<b>NON CURRENT ASSETS</b>		
Property, plant & equipment	6,768,612	7,316,561
Available-for-sale investments	5,922,348	5,830,866
<b>TOTAL NON CURRENT ASSETS</b>	<b>12,690,960</b>	<b>13,147,427</b>
<b>TOTAL ASSETS</b>	<b>15,749,454</b>	<b>15,732,806</b>
<b>CURRENT LIABILITIES</b>		
Trade and other payables	1,035,275	731,594
Employee benefits	709,572	566,820
<b>TOTAL CURRENT LIABILITIES</b>	<b>1,744,847</b>	<b>1,298,414</b>
<b>NON CURRENT LIABILITIES</b>		
Employee benefits	43,111	41,570
<b>TOTAL NON CURRENT LIABILITIES</b>	<b>43,111</b>	<b>41,570</b>
<b>TOTAL LIABILITIES</b>	<b>1,787,958</b>	<b>1,339,984</b>
<b>NET ASSETS</b>	<b>13,961,496</b>	<b>14,392,822</b>
<b>ACCUMULATED FUNDS</b>		
Accumulated Funds	8,583,844	9,547,007
Fair Value Reserve	741,159	313,768
Operations Branch District Reserve	364,597	360,913
Legacy Reserve	4,271,895	4,171,133
<b>TOTAL ACCUMULATED FUNDS</b>	<b>13,961,496</b>	<b>14,392,822</b>

*This Statement of Comprehensive Income is to be read in conjunction with the accompanying notes.*

# FINANCE

## Statement of Comprehensive Income year ended 30 June 2010

	30 June 2010	30 June 2009
	\$	\$
Revenue	7,023,891	7,228,470
Other income	864,652	882,865
	<hr/>	<hr/>
	7,888,543	8,111,335
	<hr/>	<hr/>
Cost of sales	783,501	708,439
Employee expenses	4,120,466	4,285,331
Administrative expenses	3,591,760	3,651,392
Auditors remuneration (audit of these financial statements)	28,464	26,177
Depreciation of property, plant and equipment	884,824	877,052
	<hr/>	<hr/>
<b>Loss before impairment, gain on disposal and financial income</b>	<b>(1,520,472)</b>	<b>(1,437,056)</b>
	<hr/>	<hr/>
Impairment of available-for-sale investments	0	(794,552)
Net gain on disposal of property, plant and equipment	294,973	678,936
Financial income	366,782	591,873
	<hr/>	<hr/>
<b>(Loss) / Profit for the period</b>	<b>(858,717)</b>	<b>(960,799)</b>
	<hr/>	<hr/>
<b>Other Comprehensive Income</b>		
Net change in fair value of available for sale investments	427,391	(591,923)
	<hr/>	<hr/>
<b>Total Comprehensive Income for the period</b>	<b>(431,326)</b>	<b>(1,552,722)</b>
	<hr/>	<hr/>

*This Statement of Comprehensive Income is to be read in conjunction with the accompanying notes.*

# FINANCE

## Statement of Cash flows For the year ended 30 June 2010

	30 June 2010	30 June 2009
	\$	\$
<b>Cash flows from operating activities</b>		
Receipts in course of operations	7,289,352	7,095,850
Payments in course of operations	(8,784,053)	(8,799,401)
Net cash (used in) operating activities prior to grants	(1,494,701)	(1,703,551)
Total Grants	677,247	693,771
Net cash (used in) operating activities after grants	(817,454)	(1,009,780)
<b>Cash flows from investing activities</b>		
Payment for fixed assets	(674,522)	(975,530)
Proceeds from disposal of fixed assets	632,620	1,123,137
Interest received	82,305	111,591
Proceeds from disposal of available-for-sale investments	650,253	0
Net cash (used in) investing activities	690,656	259,198
<b>Cash flows from donors, bequests and fundraising</b>	614,809	667,784
Net increase/(decrease) in cash held	488,011	(82,798)
Cash at the beginning of the financial year	1,879,581	1,962,379
Cash at the end of the financial year	2,367,592	1,879,581

*This Statement of Comprehensive Income is to be read in conjunction with the accompanying notes.*

# FINANCE

## Statement of Changes in Equity for the year ended 30 June 2010

	Legacy Reserve	Operations Branch District Reserve	Fair Value Reserve	Accumulated Funds	Total Accumulated Funds
	\$	\$	\$	\$	\$
Balance at 1 July 2008	4,030,576	349,140	905,691	10,660,136	15,945,544
Total recognised income and expense	-	-	(591,923)	(960,799)	(1,552,722)
Transfer (to)/from accumulated funds	140,557	11,773	-	(152,330)	-
Balance at 30 June 2009	4,171,133	360,913	313,768	9,547,007	14,392,822
Balance at 1 July 2009	4,171,133	360,913	313,768	9,547,007	14,392,822
Total recognised income and expense	-	-	427,391	(858,717)	(431,326)
Transfer (to)/from accumulated funds	100,762	3,684	-	(104,446)	-
Balance at 30 June 2010	4,271,895	364,597	741,159	8,583,844	13,961,496

### Legacy Reserve

The Legacy Reserve represents funds that are to be used as approved by the Executive Committee.

### Operations Branch District Reserve

The Operations Branch District Reserve represents funds used for special projects, under the direction of the Commissioner.

### Fair Value Reserve

The fair value reserve includes the cumulative net change in the fair value of available-for-sale investments until the investment is derecognised through sale. Impairment losses are transferred to the statement of comprehensive income.

*This Statement of Comprehensive Income is to be read in conjunction with the accompanying notes.*

# FINANCE

## Notes to the financial statements for the year ended 30 June 2010

### 1 Basis of preparation of concise financial report

"The concise financial report has been prepared in accordance with the Associations Incorporation Act 1985, and Accounting Standards AASB 1039 Concise Financial Reports. The financial statements and specific disclosures required by AASB 1039 have been derived from the Association's full financial report for the financial year. Other information included in the concise financial report is consistent with the Association's full financial report. The concise financial report does not, and cannot be expected to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Association as the full financial report.

The financial report is prepared on the historical cost basis except the financial assets classified as available-for-sale are stated at their fair value. Property, plant and equipment are stated at the lower of carrying amount and fair value less costs to sell.

A full description of the accounting policies adopted by the Association may be found in the Association's full financial report.

These accounting policies are consistent with those of the previous year.

The financial report is presented in Australian dollars."

# FINANCE

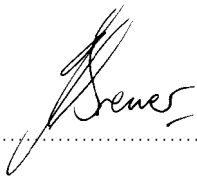
## Statement by the Board of Directors for the year ended 30 June 2010

In the opinion of the Board of St John Ambulance Australia SA Incorporated the attached concise financial report for the financial year ended 30 June 2010:

- (a) has been derived from or is consistent with the full financial report for the financial year; and
- (b) complies with Australian Accounting Standard AASB 1039 Concise Financial Reports

Dated at Adelaide this 30th day of September 2010

Signed in accordance with a resolution of the Board.



.....  
Mr Glen Brewer  
Chairman



.....  
Mr Andrew McLachlan CSC  
Treasurer

A copy of the full set of Financial Statements and Auditor's full Statement is available on request from:

St John Ambulance Australia SA Inc  
85 Edmund Avenue, Unley  
South Australia 5061  
Telephone: 8306 6999  
Email: [stjohn@stjohnsa.com.au](mailto:stjohn@stjohnsa.com.au)

# FINANCE



## Independent auditor's report to the members of St John Ambulance Australia SA Incorporated

The accompanying concise financial report of St John Ambulance Australia SA Incorporated (the Association) comprises the balance sheet as at 30 June 2010, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and related note 1 derived from the audited financial report of St John Ambulance Australia SA Incorporated for the year ended 30 June 2010 and the discussion and analysis. The concise financial report does not contain all the disclosures required by Australian Accounting Standards.

### Directors' responsibility for the concise financial report

The directors of the Association are responsible for the preparation and presentation of the concise financial report in accordance with Australian Accounting Standard AASB 1039 Concise Financial Reports and the Associations Incorporation Act 1985 (as amended). This responsibility includes establishing and maintaining internal control relevant to the preparation of the concise financial report; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

### Auditor's responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures. We have conducted an independent audit in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia SA Incorporated for the year ended 30 June 2010. Our audit report on the financial report for the year was signed on 30 September 2010 and was not subject to any modification. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free of material misstatement.

Our procedures in respect of the concise financial report include testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with Australian Accounting Standard AASB 1039 Concise Financial Reports and whether the discussion and analysis complies with the requirements laid down in Australian Accounting Standard AASB 1039 Concise Financial Reports. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

### Independence

In conducting our audit, we have complied with the independence requirements of the Australian professional accounting bodies.

### Auditor's opinion

In our opinion, the concise financial report, including the discussion and analysis, of St John Ambulance Australia SA Incorporated for the year ended 30 June 2010 complies with Australian Accounting Standard AASB 1039 Concise Financial Reports.

KPMG

A handwritten signature in black ink, appearing to read 'Paul Cenko', written over a light blue horizontal line.

Paul Cenko

Partner

Adelaide

30 September 2010

# CADET OF THE YEAR

## JENNA BAMBRICK

*Our hugely successful Cadet program encourages our youth to engage in a wide-range of learning activities. Here Jenna Bambrick talks us through her experiences since receiving the Cadet of the Year award.*

### **Jenna Bambrick** Sergeant Tea Tree Gully Cadet Division

My name is Jenna and I am a Sergeant at the Tea Tree Gully Cadet Division. Last year I was thrilled to receive the Cadet of the Year award for St John South Australia, and since then I have had so many amazing opportunities to learn and do new things.

The first, and probably most exciting, was flying over to join the International Cadet Camp held in New Zealand this past January. During the course of a week I got to meet fellow cadets from NZ, Wales, Hong Kong, Singapore, Germany, Malaysia, England and Canada. It was fascinating to learn about the way St John operates in other countries, as well as experiencing the diversity of other cadets through a cultural showcase night. I was very glad that St John Australia does not have such a big focus on drill as some other countries, whose cadets do two hours of drill and two hours of first aid on their meeting nights! However I did have to admire them as their drill and discipline were amazing. During the week in NZ we had an international games tournament, a symposium where we talked about issues affecting youth around the world, attended a formal dinner and did a sightseeing tour around Christchurch.

Closer to home, I have been able to accompany our State Cadet Officer at several major events. This gave me a firsthand opportunity to see what activities take place at state level in St John. I was even able to contribute with the planning of the State Cadet First Aid Competitions.

Another achievement for me this year was completing my bronze level of the Southern Cross Award. This is one of St John's new awards for cadets, where four different activities must be completed from within the areas of Community, Service, Relationships and Challenge (within or outside of St John). At the start of the year I just had the Service activity left to do and decided to do something completely different outside of St John by helping out at a charity called Samaritans Purse, packing shoeboxes full of gifts for children in third world countries.

This year I also trained a team of cadets in drill for the State Competition. For nearly a term we met half an hour earlier and practiced marching together. We had a lot of fun during these training sessions and although it took us a while, we finally were able to get in time with each other. The teamwork and discipline skills certainly paid off as we won the drill competition.

At the State Competition I also entered the food tray competitions with my younger brother and sister, who are also St John cadets. For this competition we had to research balanced diets and comprise a day's menu for a gentleman who had just had dentistry work. This was a challenge as the food had to be either really soft or pureed. Finally we had to pre-cook the food

and set it on dinner trays in an appealing and appetizing way. Not only did we win the competition, but the research that we did helped to prepare me for my next term at division where I had an opportunity to teach a cookery and nutrition badge to 15 of our older cadets. It was a challenge for me learning to teach and engage with that many people, as teaching is not one of my strong points. However all the cadets did really well and as part of the badge they even got to prepare and cook a meal for their entire family.

As you can see I have had a very busy year with St John. I have greatly enjoyed all the exciting events I have attended as Cadet of the Year, but I have also appreciated all the other experiences that have helped to broaden my knowledge, and improve and gain new skills. This last year has certainly helped grow me as a person, and I hope that in the future I can use these skills and experiences not only for me, but also to better serve others.





Schützenfest

Ride Like Crazy

St John Ambulance Australia SA Inc  
Incorporated under the Associations  
Incorporation Act 1985

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