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Sometimes organisations are so much a part of the fabric of our society that they sense their work is taken for granted. The contribution which the work of St John makes to our sense of security and well-being is incalculable.

As Deputy Prior, I wish to congratulate everyone who works for St John for your dedication in delivering a wide range of critically needed services. St John has an unrivalled reputation in the South Australian community. It is the leading provider of front-line first aid at community events and it has an enviable track record as a provider of first aid training.

Perhaps less well-known is the work of the St John Community Care Program, through which volunteers provide social support services to those needing assistance in order to continue to live independently. What would we do without the volunteers and staff of St John? Thank you all for your commitment to this great organisation, the work of which is highlighted in this annual report.

His Excellency
Rear Admiral Kevin Scarce AC CSC RANR
St John Deputy Prior & Governor of South Australia
Committee List

Board of Directors

Mr G L Coombes  AM KstJ Chairman (Retired November 2008)
Mr G B Brewer  OstJ Chairman (Appointed November 2008)
Mr G B Brewer  OstJ Treasurer/Deputy Chairman (up to November 2008)
Mr A McLachlan  CSC Treasurer (Appointed March 2009)
Mr R Greig  KstJ
Mr R Dippy  OstJ
Mrs B Weeks  (Appointed March 2009)
Mr N Hender  OstJ
Mr M Hyde AO APM  OstJ
Mr S Mocar
Mr G L Coombes  AM KstJ  (Appointed Chair of Training)

Executive Management

Mr P Gill  OstJ Chief Executive Officer
Mrs S Mitten  Executive Manager Corporate Services
Mr A Coulls  Executive Manager Information Technology
Mrs C Raye  Executive Manager Marketing Communications
Mr B Hollister  Executive Manager Training Services
Ms J Bell  Executive Manager Volunteer Services

Auditors

KPMG

Bankers

Bank SA

Honorary \Treasurer

Mr A McLachlan  CSC  Honorary Treasurer

Honorary Solicitor

Mr R McNeil  Honorary Solicitor
Cowell Clarke

Commissioners Committee

Mr M Hyde AO APM  President
Mr R J Greig  KstJ  Commissioner
Mr R Dippy  State Superintendent
Dr C Zeitz  OstJ  State Medical Officer
Mr C Ireland  KstJ  State Professional Officer
Mr D Daff  State Cadet Officer
Ms J Bell  Executive Manager Volunteer Services

Community Care Committee

Mrs Bronte Weeks  Chair
Mr S Beckoff  Members
Ms J Bell  Members
Mr P Gill  OstJ  Members
Mr V Kollosche  KstJ  Members
Ms H Linton  Members
Mrs M Lowden  Members
Mr S Pedder  Members
Welcome to the St John Ambulance Australia SA Inc Annual Report. I am pleased to offer my first report following my appointment as Chairman in November 2008.

I have been a St John board member in the role of Honorary Treasurer since 1997 and held the position of Deputy Chair from 2001 - 2003 and 2005 - 2008 and have contributed at a national level as a member of the National Risk and Compliance Committee since 1998 continuously.

St John is fortunate in having the continued support of the Governor of the day as Deputy Prior and I thank His Excellency and Mrs Scarce for their ongoing commitment to our work in SA. In particular, I thank His Excellency for agreeing to write a preface to our annual report for this year.

I am encouraged by the continuing support given to St John Ambulance Australia SA from all levels of government, both financial and resource based which is greatly appreciated.

Our relationship with the SA Ambulance Service continues to develop into a strong cooperative arrangement and our Chief Executive and Commissioner meet regularly with SA Ambulance executives to develop mutually beneficial agreements in operational matters where we share the provision of support for community events. In addition preliminary discussions have taken place on developing cadet units in some areas in a cooperative arrangement that will foster young people moving on to volunteer to support the ambulance service in their area. This relationship is typical of the community partnerships that St John seeks to build into the future.

A working party of staff has been formed to commence the significant task of identifying and implementing strategies to reduce our carbon emissions to at least carbon neutral. The initial phase is to identify current strategies already in place and identifying additional measures that can be implemented easily. Once these are in place a carbon audit of the whole organisation in SA will be conducted to identify the level of emissions therefore allowing a definitive carbon reduction plan to be developed and implemented.

In identifying key issues that will shape the future of the organisation for the next five years the board commissioned a research project involving our stakeholders, including volunteers, staff, and organisations within the community who use our services and products. The report highlights key areas to better service the community into the future. The board and executive management team are developing strategies to address these key areas.

Acknowledgement is given to the valued contribution of our outgoing chairman Garry Coombes. We appreciate Garry’s continued support on the board in the role of Chair of Training. The board this year welcomed Bronte Weeks as Chair of Community Care and Andrew McLachlan to the role of Treasurer. We extend our sincere thanks to Dr Bob Edwards who retired this year as the Chair of Community Care after 12 years of service in this role.

Thank you to the team at St John for their continuing efforts in supporting our organization over this year. It is our people who embody the spirit that is the Order of St John.

Glen Brewer OstJ
Chairman Board of Directors
Volunteering for St John Ambulance

“My name is Scott Loechel and I am the Superintendent of Woodville Division. I have been a volunteer within St John for about 16 years in both Northern Territory and South Australia.

I enjoy my time with St John because I am always learning new skills, sharing in new experiences and I am privileged enough to then share those skills with other members of St John and the community.

I started as a cadet within St John at the age of 12 after wanting to do a first aid course. I am a strong believer in ONE ST JOHN and am always trying to improve myself and St John with every project I undertake.”

Scott
It is with great pleasure and pride that I present my first report as Commissioner of Operations.

First and foremost, I must take this opportunity to extend a sincere thank you to our previous Commissioner, Dr Franklin Bridgewater. Through his wisdom, guidance and encouragement he has provided me with a great foundation in which to smoothly transition to the head of Operations as Commissioner. I am delighted to report that Dr Bridgewater is continuing his passionate work for St John in South Australia in a new role as State Research Officer and I look forward to the usual professional research information from Dr Bridgewater’s work in coming years.

Now, you would think that after over 40 years in St John I would not be any more surprised and astonished by the commitment of our volunteers. Well, I have to confess, that through the eyes of Commissioner, I have been even further amazed at the extraordinary efforts and dedication of Operations members from across the State.

Our public duty workload continues to increase significantly with members’ effectively going about the additional commitments in a professional manner. Interestingly, events this year provided further but somewhat exciting challenges - that from the environment and through the extended health care services that we now provide to organizers and the community. A number of examples include:

**Big Day Out**

Temperature in the high 40’s day and night, 35,000 patrons, 70 members attended, some 450 casualties treated, only 5 ambulance transfers to hospital, our Professional Officers cannulised 30 patients which contributed significantly in lowering the presentation of casualties into the State’s hospital system.

**Clipsal V8 Car Race**

4 days of on track events, 4 concerts, over 900 casualties treated, 100 plus members attended daily and a dedicated First Aid Post setup and managed exclusively by Cadets for the first time, extended patient care services provided to the public by our Professional Officers, a visit by National Staff to audit our management of the event, selected St John Mobile First Aid Units provided patient transportation to hospital.

**Schoolies**

4 days of freezing temperatures, 200 casualties treated, 85 members attended, our work started around 2300 and finished about 0300 each day.

To top this off, in January and February we were closely involved with SA Ambulance Service in the planning and preparedness for the heat wave event with over 5 days of mid 40 degree temperatures - and then... the Victorian Bushfire St John cross border response – an extraordinary effort by our volunteers staff, 20 Mobile First Aid Units and 70 members travelled by air and road into Victoria to assist our St John ‘family’. We undertook tasks of Incident Command, Communications operators, bushfire first aid services and equally important, attendance at public duties which St John Victoria had committed to over the 4 week period – all achieved in a seamless cross border effort the preparedness of which had been conceived and implemented on a National basis in the preceding 12 months.

This saw St John members coming together as a cohesive unit, with common training and equipment resources, common radio communications and common Command and Coordination management procedures using a national Incident Command System model. Members from Pt Lincoln through metropolitan Adelaide to the Riverland and down to the South East of the state remained on standby over many weeks ready to assist their Eastern State counterparts upon further request. Now, you can understand why I am so amazed at the extraordinary efforts and dedication of Operations members across the State.
Operations - Member Education and Competency National Clinical Accreditation Framework

St John as a Registered Training Organisation (RTO) under the Australian Quality Training Framework (AQTF) enables us to teach and issue certificates in numerous first aid related topics to the general public and members of other emergency services and Government Agencies. This commitment towards quality training, registration status and audit brings Operations added advantage as our internal training and assessment standards must be identical to that delivered on a commercial basis.

Hence, Operations maintains a large pool of Trainers and Assessors qualified at Certificate IV in Training & Assessment who ensure members skills are maintained at ‘industry’ certified level standards.

In addition, a large number of selected members have undergone additional training and assessment in skills necessary to enable them to perform procedures and care for patients being transported from major events to hospital in a St John Mobile First Aid Unit (MFAU). The provision of this capability will also ensure that St John can respond to State emergencies as well as assist the SA Ambulance Service in our capacity within the Ambulance and First Aid Functional Service as part of the State Emergency Management Plan.

Professional Officers (Doctors, Nurses, Paramedics)

Many St John Professional Officers have shown renewed enthusiasm since the endorsement of St John National documents, including; ‘Scope of Practice for Health Care Professionals’, ‘Clinical Practice Guidelines for Health Care Professionals’ and ‘Registered Nurses and Paramedics Participating in St John Cross Border Responses to Emergencies’.

Our Professional Officers are providing extended patient care services at all major duties and are recognisable by their highly visible vests which also incorporates their profession clearly designated on the front and back. South Australia is well served by such a dedicated number of Professional Officers. Their presence on duty provides our members with an additional opportunity for extending clinical knowledge and serve to make St John the premium provider of major event and emergency health care services.

Leadership Training

St John in South Australia is leading the nation in the development of leaders. The Frontline Management program has seen 29 members graduate at Certificate III in Business and 18 at the Diploma in Business level. A further 26 members have completed Management Development Program Stage I (i.e. the first half of their Certificate III in Business).

Members’ opportunity to participate in Frontline Management will continue. It may take a little while for the new leadership skills to take effect and have a positive influence, but the process has begun and will be actively encouraged for all Leaders to participate.

Technology Advances

Cardiac Defibrillators

Thanks to the initiative of Dr Christopher Zeitz, we have been able to ‘procure’ an additional 20 defibrillators which have now been distributed across the state; we now have a AED in every MFAU, one in every Division and multiple units at AAMI stadium, Adelaide show grounds and several other selected event venues.

Cadets / Youth

Our Cadet Membership and activities remains an amazing achievement. More and more requests are coming from country areas to provide a Cadet Division in their township. The Cadet programs are consistently being refreshed to keep the activities relevant and interesting for our Cadet members. The annual camp continues to be the highlight of the calendar year with record numbers attending.

Recruitment

In recent years there has seen unsurpassed achievements in our enquiries and recruitment of members. New initiatives which include the appointment of a full time Recruitment Officer, Ms Min Tan and streamlined follow up contact and induction processes has seen many new members...
Now, you can understand why I am so amazed at the extraordinary efforts and dedication of Operations members across the State.

join our Ranks. This continues on the great success of recruitment campaigns a number of years back which saw the introduction of “targeted recruitment” incorporating full page advertisements in the job section of the Saturday Advertiser.

See recruitment stats table

Some Future Initiatives

Member skills audit: a period of consolidation of the Clinical Accreditation Framework will occur during 2010 to enable assessment protocols to be reviewed and enable members to “perfect” their skills. A more structured arrangement for ensuring that “in-service” skills are conducted and assessed in Divisions will also occur.

Further training for selected members will occur to enable patients to be transported in St John MFAU’s from major public events - the goal is to have a minimum of 2 crews for every MFAU throughout the State. Provision for the future upgrade of all GRN radio communications to digital coverage, in addition the installation of national St John radio equipment to enable a radio communication capacity particularly for cross border assistance.

In conclusion, I extend a sincere thank you to the following St John team for their support and contribution to the success of Operations over the past year - our President, Commissioner Mal Hyde, his guidance and support is invaluable, our hard working State Group members led by State Superintendent Russell Dippy, our very supportive and helpful State Office staff, the CEO and members of the State Board and to every adult and Cadet member throughout the State.

Finally, to our very generous donors who without their contribution, Operations would not be able to provide the medical equipment and resources required to provide our services to every level of community need.

Ray Greig KstJ
Commissioner

<table>
<thead>
<tr>
<th>Period</th>
<th>Enquiries</th>
<th>New Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jan-Dec 2007</td>
<td>638</td>
<td>190</td>
</tr>
<tr>
<td>Jan-Dec 2008</td>
<td>918</td>
<td>307</td>
</tr>
<tr>
<td>Jan-Jul 2009</td>
<td>640</td>
<td>138</td>
</tr>
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</table>

Our current active membership is 1418

<table>
<thead>
<tr>
<th>Cadets and Juniors</th>
<th>Adults</th>
<th>Non-operational</th>
</tr>
</thead>
<tbody>
<tr>
<td>627</td>
<td>760</td>
<td>31</td>
</tr>
</tbody>
</table>

Operations

Income $ 176,686
Expenses $ 737,305
Contribution by St John $ 560,619
### Awards

#### Operations Service Awards

**Gilt Laurel 57 Years**

- Rosemary MacKrell

**4th Gilt Bar 47 Years**

- Lynette Dansie
- Noel Hender
- Peter Langdon
- Thelma Sandercock

**3rd Gilt Bar 42 Years**

- Patricia Kakoschke

**2nd Gilt Bar 37 Years**

- Doris Bleby
- Anthony McDonnell
- Dawn Robertson
- Hellena Thom

**1st Gilt Bar 32 Years**

- Allen Burns
- John Cockshell
- Malcolm Hancock
- Jonathan Jaensch

**Beverly Walker**

- Robert Menadue
- Ross Parkinson
- Lynette Richards
- Hellena Thom

**Third Bar 27 Years**

- Kenneth Kurtz
- Gladys Noll
- Katherine Stubing

**Second Bar 22 Years**

- Karen Bastian
- Elizabeth Groom
- Scott Humphrey
- William Quirke

**First Bar 17 Years**

- Marjorie Raymond
- Raylene Thomas
- Terrence Wilson

**Service Medal 12 Years**

- Lynette Butler
- Elaine Hancock
- Peter Neary
- Ann Olsen

**Grand Prior’s Badge**

- Kevin Steecke
- Helen Thompson
- Keith Wells

**Training Service Awards**

**30 Years**

- Allen Burns

**15 Years**

- Alan Bennett
- Gaylene Binney
- Alan Edge

**10 Years**

- Margaret Blinney
- Matthew Brandon
- Peter Dutton
- Patrick Fitzpatrick

**5 Years**

- Nancy Gilboy
- David Hamilton
- Noel Hender
- Karen Ellen

**Commendations of Outstanding Service to Training**

- Brigitte Baldewyns
- David Hamilton
- Karen Ellen

**Employee Service Awards**

**10 Years**

- Peter Bing
- Eryl Haythorpe

**5 years**

- Adrian Coulls
- Danny Wood

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**Community Care Service Awards**

**Third Bar 27 Years**

- Julie Marshall

**12 Years**

- Kaye Bartlett
- Tracy Colebatch
- Pauline Croft
- Maxine Ryan

**Certificate 9 Years**

- Margaret Watson

**Employee Service Awards**

**10 Years**

- Peter Bing
- Eryl Haythorpe

**5 years**

- Danny Wood
- Brigitte Baldewyns
- Karen Ellen
This last year has heralded much change and continuous improvement to the St John Community Care Program in South Australia. I must sincerely thank and acknowledge Dr Bob Edwards, the retired Chair of Community Care for his dedicated contribution to our program over the past 12 years. We wish him good health and happiness in his retirement.

I commenced in the position of Chair of Community Care South Australia in March 2009, having been an active member of the Community Care Committee for 8 years and was previously a member of the Auxiliary. My commitment to our program has been influenced by the dedication and commitment of our volunteers, our Coordinators and our staff, managed by Jo Bell.

As of the end of June 2009, 428 Community Care volunteers provided social support to approximately 540 clients across 7 Community Care Programs. Following a very successful recruitment plan, Community Care has welcomed 75 new volunteers in February and March of this year.

Community Care volunteers provided 33,453 hours of service in the last year. Our Community Care programs are funded by a combination of HACC (Home & Community Care) and St John funding. We have increased our funding to almost $600,000 which includes the St John component.

Over the past year, our team has reviewed all our Community Care management policies and procedures and we are now happy to move forward to the implementation phase in readiness for our Home & Community Care (HACC) Audit in early 2010.

Major improvements have included the introduction of our new Volunteer Handbook which has been extremely well received by our volunteers. We have also re-designed and named our client newsletter, "The Companion", which our clients very much enjoy. A number of new resources and promotional tools have also been developed; such as a bookmark and a postcard.

An interesting new initiative, suggested by one of our younger Norwood volunteers is being trialled and monitored. We have set up a St John Community Care group page on Facebook as a tool for our volunteers to socialise.

On a national level........

We welcome our new National Chair, Sally Hasler, who is committed and enthusiastic in progressing Community Care nationally. Following our June National Conference in Queensland, Community Care Managers and Chairs across the states and territories met to formulate strategic directions for Community Care.

A challenging task, considering all states and territories have different programs. However, I am pleased to report that we have achieved a National Strategic Directions paper which is the first step in an ongoing rolling Action Plan. We are now putting some words into action!
This last year has seen another major development – our St John Volunteer Charter. We are proud to introduce it to you now.

St John Volunteer Charter

St John recognises that volunteers are the heart of the organisation, providing an invaluable service to the Australian community through the generous gift of their time and expertise.

In appreciation of this contribution, St John will:

• Value and recognise volunteer contribution
• Encourage a fair, respectful, diverse and inclusive volunteer culture
• Develop a safe, healthy and secure work environment
• Provide effective induction and ongoing training
• Support clear channels of communication
• Listen to and act upon feedback
• Implement policies and procedures that support volunteers

St John Volunteers will:

• Provide a dependable, quality service
• Uphold the values of fairness, respect, diversity and inclusion
• Contribute to a safe, healthy and secure work environment
• Undertake the training required to perform their role
• Respect all St John related confidential information
• Contribute to St John by providing feedback
• Follow St John policies and procedures

We look forward to the year ahead to continue making a difference in our community.

I would like to thank Jo Bell, the Program Coordinators, the State office staff and all our wonderful volunteers for their vital contributions to allow this program to make a significant impact in the lives of our clients.

Bronte Weeks
Chair, Community Care

Community Care

<table>
<thead>
<tr>
<th>Income</th>
<th>$491,969</th>
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</thead>
<tbody>
<tr>
<td>Expenses</td>
<td>$612,021</td>
</tr>
<tr>
<td>Contribution by St John</td>
<td>$120,052</td>
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</table>
Training

A particular focus has been management of the trainer accreditation processes for accredited trainers, ensuring quality, currency and confidence in the material.

A summary of training delivery during the year is provided in the table below.

<table>
<thead>
<tr>
<th>Course Completions &amp; Certificates issued</th>
<th>08/09</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior First Aid (1 day)</td>
<td>10031</td>
</tr>
<tr>
<td>Senior First Aid (2 day)</td>
<td>17040</td>
</tr>
<tr>
<td>Emergency First Aid</td>
<td>3158</td>
</tr>
<tr>
<td>CPR</td>
<td>12347</td>
</tr>
<tr>
<td>Advanced Resuscitation &amp; AED</td>
<td>2507</td>
</tr>
<tr>
<td>Occupational First Aid</td>
<td>172</td>
</tr>
<tr>
<td>Schools Basic Emergency Life Support</td>
<td>2612</td>
</tr>
<tr>
<td>Caring for Kids</td>
<td>862</td>
</tr>
<tr>
<td>Electrical Resuscitation &amp; Rescue</td>
<td>159</td>
</tr>
<tr>
<td>Remote First Aid</td>
<td>69</td>
</tr>
<tr>
<td>* Advanced Asthma</td>
<td>209</td>
</tr>
<tr>
<td>* Advanced Cardiac</td>
<td>72</td>
</tr>
<tr>
<td>* Advanced CPR</td>
<td>93</td>
</tr>
<tr>
<td>* Advanced Diabetes</td>
<td>81</td>
</tr>
<tr>
<td>* Advanced First Aid</td>
<td>12</td>
</tr>
<tr>
<td>* Management Development (Stage 1)</td>
<td>51</td>
</tr>
<tr>
<td>* Management Development (Stage 2)</td>
<td>20</td>
</tr>
<tr>
<td>* Medications</td>
<td>227</td>
</tr>
<tr>
<td>* Operations Defibrillator</td>
<td>113</td>
</tr>
<tr>
<td>* Preliminary First Aid</td>
<td>121</td>
</tr>
<tr>
<td>* Skills Development Program stage 1</td>
<td>161</td>
</tr>
<tr>
<td>* Skills Development Program stage 2</td>
<td>68</td>
</tr>
<tr>
<td>Total</td>
<td>50194</td>
</tr>
<tr>
<td>% Population</td>
<td>3.11%</td>
</tr>
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* Internal St John Programs ABS End Dec Quarter 2008 SA Population 1,612,000
Training

A difficult year for Training

The general economic difficulties within the Australian economy have impacted quite significantly on the level and profitability of St John training in the 2008-2009 financial year. The impact was severe in commercial training delivery, particularly in the major contracts area which contributes a substantial proportion of our training income. Efforts to seek new customers have met with limited success and thus the financial result for the year has been disappointing.

Training Quality developments

On a more positive note the Training Quality Department was established during the year to improve the performance of the organisation in audits, training induction and ongoing trainer development. It is also providing valuable support implementing the strategic plan, utilising new technologies, course development capability and implementation. A key achievement of the Department has been the introduction of electronic survey collection tools. They have been well accepted by the training staff across the state improving communication in events such as the State Conference, monthly continuous improvement reports, event planning and recording of professional development activity for training staff.

A particular focus has been management of the trainer accreditation processes for accredited trainers, ensuring quality, currency and confidence in the material.

Course developments during 2008-2009 have included revamped Occupational First Aid, Caring for Kids, Anaphylaxis courses as well as many tailored first aid sessions for specific clients across the State.

State Training Conference

A very successful State Training Conference was held in June. It was the first ever Green conference run by the organisation with the entire event being carbon offset - a fantastic achievement for a non-profit organisation.

A highlight of the conference was the introduction of our State Training Quality recognition awards. There were over 100 recipients in total, across many areas of operation in both paid and volunteer training activity. Awards also extended to customer service staff.

During the year Volunteer and Paid training staff upgraded their qualification to the full Training and Assessment qualification. The result is a large suite of fully qualified staff in addition to many completing qualifications in the Diploma or Certificate 111 in Business.

State Board Direction

Following the resignation, early in 2008, of the Ian Pickering as Chair of Training, the State Board undertook a selection process to appoint a replacement. In August I was appointed to the position.

In negotiation with the Board, I have undertaken to develop an enhanced role for training in strengthening St John’s work in the South Australian community. These efforts will involve, among other initiatives, further integration of the various St John services to provide a “total St John solution” for communities. Some moves have already commenced in this direction.

Garry Coombes AM KStJ
Chair of Training
Marketing

The inaugural Car & Cash Lottery was launched in March 2009, successfully raising the profile and public awareness of St John within the South Australian community.

Retail Sales 2009

The St John Shop has had an extremely profitable year not only with regards to sales but public awareness. Overall sales increased by 13% from the previous year – largely due to the restructuring and training of the mobile van restocking staff. Targeted campaigns along with a higher ‘client focus’ has resulted in great exposure and profitability.

Sales initiatives have been highlighted below:

- The restructuring of the van has occurred with two permanent part-time employee’s job sharing the position. This has proven to be very successful as employee motivation is at a high. This restructure has allowed us to revisit our processes and fine tune them to operate with greater efficiency.
- Westfield Christmas stand. During the two weeks prior to Christmas the Sales department held a stand at Westfield Marion – whilst the core aim was kit sales, however this stand allowed St John to show case many other areas of our organisation including training, operations and community care. This stand proved to be very profitable in terms of sales and exposure to the public.
- Defibrillator sales have continued to increase over this past financial year as we have targeted companies that are looking at large bulk purchases for numerous sites.

Events and shows

The sales department held a large presence at The Royal Adelaide Show. In previous years we had attended many other expos however their profitability and exposure had diminished greatly – the decision was made to focus on 1 show and look at other avenues of exposure and sales such as the Christmas stand at Westfield Marion. This proved to be a sound decision.

Future initiatives

We look forward to our new website complete with shopping cart to increase sales and the exposure to the sales department.

Staff Appointments

I would like to take this opportunity to welcome Adriana Marenkovic and Finizia Ellis as our two new mobile sales consultants. Their dedication and drive has lifted the mobile van to new heights with regards to sales and customer service. They are extremely valuable members of the St John sales team.

Alida Parente
Sales Manager

Fundraising

The inaugural Car & Cash Lottery was launched in March 2009, successfully raising the profile and public awareness of St John within the South Australian community. A corporate lunch was held for the draw of the lottery with many major sponsors and supporters attending.

Two successful direct mail-out campaigns took place this year in December and June. These campaigns encourage the general public and corporate sector to help support our volunteers in the community by generously donating. Donations from the December campaign were down on previous years. With the huge donations given for the Victorian bushfires, plus the downturn in the economy, we received lower than average amounts. The June tax campaign however, attracted many new donors as it incorporated the Car & Cash Lottery.

A Quiz Night was held earlier in the year raising over $5,000, with the Woodville Town Hall filled to capacity. Once again we were supported by Coopers with many businesses donating their goods and services for the silent auction.

Both Fundraising and the St John Shop spent two weeks at Westfield Marion prior to Christmas. This was a great platform to sell our 2009 Calendar and Christmas cards, a busy time of the year with excellent exposure and great results.

The St John Rose, the Entertainment Book, plus the Wishing Well all contributed to our fundraising activities. Mail-out campaigns in conjunction with the St John Shop helped increase our sales.

Liz Tilden
Fundraising & Sponsorship Manager
Extensive media cover during the devastating Victorian Bushfires in February showcased our volunteers’ support to the bushfire effort to the general public across South Australia and Australia wide.

St John maintained high public awareness during the past year with an increase in press (articles) and radio (live interviews) and this year we commenced a sponsorship with FV/Eaa’s Amanda Blair afternoon program. Continuing to build our profile in the community, particularly our role and services to the community in South Australia remains a critical goal.

Regional papers once again featured many articles covering Recruitment, Training and State and National Competitions. A variety of other issues covered included, snake bites, CPR courses, St John Caring for Kids course, becoming a volunteer, the PAD project, and summer safety.

Our South Australian media partners, who this year included Channel 9, FV/Eaa, Mix 102 and Cruise 1323, Advertiser Newspapers and Messenger Community Newspapers continued to support St John Community Service Announcements [CSA’s] continue to reinforce our brand.

The Royal Adelaide Show in September 2008 again presented an opportunity for St John to showcase its services and recruit for new members. The marketing team also attended the PR Caravan at Clipsal 500 and made an impact at many of the Tour Down Under venues with our newly ‘wrapped’ PR Cars proudly sponsored by Community CPS Credit Union.

The newly developed website has been a focus as we ensure that it remains an effective and efficient part of the marketing mix for St John.

New signage and banners were produced during the year to send a consistent message for events & promotions and both the First Aid Kit and the Training brochure have undergone review and re-print.

Our Volunteers’ the backbone of our organisation were “thanked” via National Volunteer’s week advertising features and at our Annual Awards Day held at the prestigious Elder Hall on the University of Adelaide grounds. A new Recruitment DVD was produced early in 2009 and a 30 second Community Service Announcement was designed from the footage, supported with thanks by our media partner Channel 9.

South Australia was successful in supporting our National Public Access Defibrillator program, Project Heartstart, with South Australia leading the way in public access deployment.

To support the team, a part time Event Marketing person was employed this year to co-ordinate non fundraising events and assist in the marketing department.

Carol Raye
Executive Manager
Marketing Communications
Happy 101st birthday Doris! When Doris gave up driving at the grand age of 90, she resorted to walking her trolley to the shops. Since then, however, she was introduced to Debra, her St John Community Care volunteer who now accompanies Doris whilst shopping.

Doris can’t say enough about the program. It’s a “tremendous help” and “just marvellous”. “I would hate to lose the support I’m given by my wonderful volunteer,” says Doris.

Debra believes that the program really fills the gap that people often need to stay in their own home and she adds “I live to shop so I really enjoy taking Doris out.”

“I really love St John; they have such lovely volunteers,” Doris adds and believes that her Program Coordinator has done such a brilliant job in growing the program. “It started off in a small way and has grown larger over the years which means it supports more people in the community like me”. “I thank all the wonderful people at St John”. 

Doris & Debra shop together...
Youth Council

The South Australian Youth Council are determined to advocate and provide a voice for the St John Youth Movement in South Australia.

The South Australian Youth Council has been reformed with a new spirit of purpose and enthusiasm. In January 2009, 10 young St John members were appointed to the youth council, with a group of common goals and aims. From this in April 2009, the SAYC 2009 Key Themes and Messages were created, launched & endorsed:

• Bigger Voice - What do we see?
St John youth being actively represented & recognised by acknowledging the opinions, views & development across all areas of St John.
Message 1: To increase the recognition of youth participation in St John, the South Australian Youth Council should promote the purpose of the youth council & continually consult with young people & represent their views at all levels of the organisation.

• Retention - What do we see?
Youth members staying in St John for longer
Message 2: The SAYC should consult with young people to identify opportunities for flexible volunteering options & career pathways. These recommendations are to be reported to the state board for endorsement in October.

• Transition - What do we see?
We see young people receiving support & guidance in the transition from the cadet program to an adult St John career.
Message 3: The Youth Council, in conjunction with the State Cadet Group, should lead a review of existing programs with the aim of identifying ways to deliver workshops to better equip members aged 17-18 years transit into adult roles.

• Communication - What do we see?
Greater youth participation in decision making.
Message 4: The SAYC should investigate the opportunities for all youth to have an active voice and participate in decision making. The SAYC should represent the views and opinions of all St John youth & report back to them.

The SAYC are continuously working hard together towards achieving these themes & messages. The South Australian Youth Council has investigated, consulted and reported to the state cadet group on how to improve participation in Drill & Wright Trophy Competitions. As a result, the format of the competitions has changed and this saw an increase in divisional involvement.
The views of the South Australian Youth were well represented at the national conference this year, with 5 members of the SAYC attending conference in different capacities & the launch of the youth council t-shirts & logo, designed by young members of St John SA.
The second half of 2009 will continue to see the SAYC work towards completing the themes and messages with several projects having started. The South Australian Youth Council are determined to advocate and provide a voice for the St John Youth Movement in South Australia.

Melissa Oudshoorn
Chair – South Australian Youth Council
Information Technology

The development of a new web site has commenced and will include live access to our training system. Web users will be able to book into First Aid training classes live and receive Email confirmations immediately.

In 2008 the standard operating environment for corporate desktops and laptops became Microsoft Vista Business. The operating system was successfully deployed from August 2008. Divisional computers will remain on Windows XP until they are replaced from 2010 onwards.

IT now supports 180 computer users and the implementation of an IT Helpdesk system for internal users has improved response times and customer service. The Helpdesk and IT staff service requests for IT faults, mobile telephones, pagers, data and voice communications.

A scoping exercise was completed to analyse the process and costs to move to a Business Review Analysis. This will be presented to the Board of St John in the 2009 – 2010 financial year with the aim of modernising our database in line with business requirements.

Reliability

The investment in quality network infrastructure has proven to be worthwhile as there have been no equipment failures causing network outages at the State Office. The wide area network, which is ADSL based, is less reliable and the future will see increases in bandwidth and reliability as the load on the network increases.

The maintenance of Virus Protection, Email Spam and Internet Spyware protected our systems with no disruption on the internal network but with minor disruption on single user machines. No security breaches were detected during the year.

2009 – 2010 Year

In the coming year there are plans to scope the transition to IP telephony. The network infrastructure to support this has been provisioned at the State Office and will be deployed to Regional areas.

The use of server virtualisation at the Disaster Recovery site will provide additional functionality in the event of the activation of the Business Continuity plan and or the IT Disaster Recovery Plan. The Helpdesk system will be made available to offsite users in the coming year.

The development of a new web site has commenced and will include live access to our training system. Web users will be able to book into First Aid training classes live and receive Email confirmations immediately, St John Members will be able to access their personal records and update contact details live to our database.

Adrian Coulls
Executive Manager IT
Historical Society

Twelve months ago members of the St John Historical Society of South Australia were pleased to welcome National St John Historical Society members to our St John museum in Adelaide. We were pleased by the kind and encouraging comments many of our visitors made. Special thanks to Beth Dawson from Queensland for the donation of two books (The Knights’ Castle of Kastellorizo and First in First Aid) to add to our collection.

We also have purchased a copy of Vince Little’s Candle of Hope – Ambulance Service in East Timor. The result of these and other purchases and donations has meant we can now have four main streams of publications. One stream consists of First Aid Manuals, another has a range of administrative instructions, while the third comprises books that record the history of our organization. The fourth stream is of the various newsletters that have appeared for St John in South Australia over the years. Issues of Priority None, Flashlight, St John News, Spotlight and Open Airways bring back memories for many of our members. We have purchased another bookcase!

The Society’s meetings have continued with very good attendances and with a seemingly unending stream of “new” St John memorabilia to present at each meeting. Lyn and Keith Dansie have photographed and catalogued our collection of medals. Many of them date back to the time when St John in South Australia was heavily involved with Railways personnel and their first aid activities. Some are of the South Australian Ambulance Transport Inc. (SAAT) that pre-dates St John’s involvement in the ambulance services of this State.

Our committee is made up of Cliff Wright as Deputy Chairman, Lyn Dansie as Secretary, and David Heard as Honorary Treasurer. My thanks go to them and to the Society’s members generally for making our meetings such interesting experiences. All our members appreciate the support we receive from the St John Board in South Australia and from Peter Gill, the CEO. We thank too the St John Ambulance Retired and Reserve Members Association for their generous donation to our museum.

During the year, former members of the Unley Transport Division held a highly successful reunion in the very building that houses our museum. This gave the people who formerly worked in and from the Arthur Street (Unley) Centre an opportunity to view our exhibits, which they did. Several other non-St John groups are booked to visit the museum in the coming weeks, an indication that our efforts are worthwhile and that we can look forward to the future as a time of continuing interest and activity.

Brian Fotheringham, KStJ
Chair - Historical Society
Treasurer’s Report

In March I was appointed your Treasurer. In that time I have worked diligently with the Chairman, Board members and staff to ensure the financial well being of St John Ambulance Australia SA in South Australia.

I would like to acknowledge the great work of our former Treasurer, Mr Glen Brewer and thank him for handing over the Office of Treasurer in such fine order. I also wish to thank the Executive Manager Corporate Services Sharyn Mitten whose assistance has been invaluable to me as well as her great finance team.

Overview

Market conditions have been difficult and we have experienced a 20.5% reduction in financial income. While our merchandising revenue increased by 12.0%, disappointingly our training revenue decreased by 2.6%. These results reflect the impact of the global economic downturn.

Total expenditure before impairment of available-for-sale investments was up by 6% due to higher personnel and administrative costs. This reflected management’s commitment to building a Training Quality Department now staffing 3 people as well as 2 newly created operational positions to provide further support to our local communities.

A gain of $707,442 on disposal of land and buildings was offset against an impairment loss of $794,552 recognised against certain investments.

Operations

First aid training and the sale of first aid products generated a surplus of $2,206,355 for the year. Key community service areas funded from this surplus included:

Operations and First Aid Services – support to 1,418 volunteers to enable them to provide first aid services to people of South Australia - $560,619

Community Care – support to 430 volunteers providing much needed aid to 545 South Australians - $120,052

National Office – supporting the youth council, quality assurance of volunteer standards and the St John of Jerusalem Eye Hospital - $72,329

Property Services - enabled volunteers to operate and deliver services to both local and regional communities across South Australia - $452,382

Capital Expenditure

We made significant capital expenditure investment of $975,530 on buildings, vehicles and information technology. All expenditure was designed to enhance our ability to provide services to the community. Highlights include:

• Property development of Murray Bridge and Port Lincoln sites
• Upgrade of Victor Harbor, Woodville and Whyalla sites
• Development of new web interface
• Deployment of 28 data projectors across South Australia
• Four new first aid vehicles for Murray Bridge, Arno Bay, Victor Harbor and Clare Divisions and a transport unit for Western Region

Grants Income

Encouragingly Federal and State grant income increased by 21%. This included an increase in funding from the following areas:

• Department of Health, South Australia for the provision of volunteer first aid response services at incidents and emergencies as well as the maintenance of the SA Government radio network
• Home and Community Care (HACC) program expansion of Norwood and Burnside regions
• One-off National Emergency Volunteer grant for a Recruitment Officer to facilitate the recruitment of first aid services volunteers

We thank the Federal and State Governments in their continuing commitment to our endeavours and their faith in our volunteers.

Outlook

In 2010 the market conditions are expected to continue to impact revenues.

Areas of management focus for the coming financial year are:

• Volunteer recruitment and retention
• Increasing training and merchandising revenues
• Increasing Government, Corporate and Community financial support
• Continued investment in our people
• Enhancement and maintenance of our core assets

I wish to thank all those who have assisted me in my role as Treasurer. I greatly look forward to working with the St John community to make a real difference to the lives of South Australians.

Andrew Lockhart McLachlan csc
Treasurer
Finance

St John Ambulance Australia SA Inc.
Concise Financial Report

The financial statements and other specific disclosures are an extract of, and have been derived from, the St John Ambulance Australia SA Incorporated full financial report for the financial year.

Other information included in the concise financial report is consistent with the Association’s full financial report.

Analysis Year Ended 30 June 2009

Income Statement
Total income before gain on disposal of land and buildings for the 12 months ended 30 June 2009 was $8,674,702, a decrease of $335,663 (3.7%) from last year, which is largely represented by a 2.6% decrease in training income, and a 20.5% reduction in financial income.

Total expenditure before impairment of available-for-sale investments for the 12 months ended 30 June 2009 was up 6.0% to $9,548,391 (2008: $9,007,490) reflecting higher personnel and administrative costs. An impairment loss of $794,552 (2008: $nil) has been recognised on the Association’s available-for-sale investments, which is offset to an extent by a gain on disposal of land and buildings of $707,442.

Balance Sheet
Total assets as at 30 June 2009 decreased by $1,562,234 to $15,732,806, while total liabilities decreased by $9,512 to $1,339,984. This results in a net assets position as at 30 June 2009 of $14,392,822, which is $1,552,722 lower than the prior year.

The decrease has been driven by a fall of $1,386,475 (2008: $1,329,012) in the market value of the Association’s available-for-sale investments, $794,552 of which has been recognised as an impairment loss in the income statement in the current year (2008: $nil).

Statement of Recognised Income and Expense
The Association has a Fair Value Reserve, which serves to recognise the value of temporary fluctuations in the fair value of the Association’s investment portfolio. The net decrease in the fair value of the investment portfolio was $1,386,475 (2008: $1,329,012). Of this loss, $591,923 (2008: $1,329,012) has been recognised directly in equity.

Statement of Cash flows
The Association’s cash balance reduced from $1,962,379 to $1,879,581.
### Finance

#### Balance Sheet As at 30 June 2009

<table>
<thead>
<tr>
<th></th>
<th>30 June 2009</th>
<th>30 June 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current Assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash and cash equivalents</td>
<td>1,879,581</td>
<td>1,962,379</td>
</tr>
<tr>
<td>Receivables and other assets</td>
<td>400,332</td>
<td>549,304</td>
</tr>
<tr>
<td>Inventory</td>
<td>98,675</td>
<td>108,352</td>
</tr>
<tr>
<td>Available-for-sale investments</td>
<td>206,791</td>
<td>215,572</td>
</tr>
<tr>
<td><strong>Total Current Assets</strong></td>
<td><strong>2,585,379</strong></td>
<td><strong>2,835,607</strong></td>
</tr>
</tbody>
</table>

| **Non Current Assets** |                 |              |
| Property, plant & equipment | 7,316,561     | 7,662,284    |
| Available-for-sale investments | 5,830,866     | 6,797,149    |
| **Total Non Current Assets** | **13,147,427** | **14,459,433** |

| **Total Assets** | **15,732,806** | **17,295,040** |

| **Current Liabilities** |                 |              |
| Trade and other payables | 731,594        | 869,094      |
| Employee benefits       | 566,820        | 441,470      |
| **Total Current Liabilities** | **1,298,414** | **1,310,564** |

| **Non Current Liabilities** |             |              |
| Employee benefits | 41,570       | 38,932       |
| **Total Non Current Liabilities** | **41,570** | **38,932** |

| **Total Liabilities** | **1,339,984** | **1,349,496** |

| **Net Assets** | **14,392,822** | **15,945,544** |

| **Accumulated Funds** |             |              |
| Accumulated Funds | 9,547,007    | 10,660,136   |
| Fair Value Reserve | 313,768      | 905,691      |
| Operations Branch District Reserve | 360,913     | 349,140      |
| Legacy Reserve     | 4,171,133    | 4,030,576    |
| **Total Accumulated Funds** | **14,392,822** | **15,945,544** |

This Balance Sheet is to be read in conjunction with accompanying notes.
## Finance

### Income Statement for the year ended 30 June 2009

<table>
<thead>
<tr>
<th></th>
<th>30 June 2009</th>
<th>30 June 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue</strong></td>
<td>7,228,470</td>
<td>7,096,260</td>
</tr>
<tr>
<td><strong>Other income</strong></td>
<td>854,359</td>
<td>1,169,288</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td>8,082,829</td>
<td>8,265,548</td>
</tr>
<tr>
<td><strong>Cost of sales</strong></td>
<td>708,439</td>
<td>720,257</td>
</tr>
<tr>
<td><strong>Employee expenses</strong></td>
<td>4,285,331</td>
<td>3,837,172</td>
</tr>
<tr>
<td><strong>Administrative expenses</strong></td>
<td>3,651,392</td>
<td>3,545,671</td>
</tr>
<tr>
<td><strong>Auditors remuneration</strong></td>
<td>26,177</td>
<td>25,200</td>
</tr>
<tr>
<td><strong>Depreciation of property, plant and equipment</strong></td>
<td>877,052</td>
<td>879,190</td>
</tr>
<tr>
<td><strong>Loss before impairment, gain on disposal and financial income</strong></td>
<td>(1,465,562)</td>
<td>(741,942)</td>
</tr>
<tr>
<td><strong>Impairment of available-for-sale investments</strong></td>
<td>(794,552)</td>
<td></td>
</tr>
<tr>
<td><strong>Gain on disposal of land and buildings</strong></td>
<td>707,442</td>
<td></td>
</tr>
<tr>
<td><strong>Financial income</strong></td>
<td>591,873</td>
<td></td>
</tr>
<tr>
<td><strong>(Loss) / Profit for the period</strong></td>
<td>(960,799)</td>
<td>2,875</td>
</tr>
</tbody>
</table>

This Income Statement is to be read with the accompanying notes.
## Finance

### Statement of Cash flows For the year ended 30 June 2009

<table>
<thead>
<tr>
<th></th>
<th>30 June 2009</th>
<th>30 June 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cash flows from operating activities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receipts in course of operations</td>
<td>7,095,850</td>
<td>6,737,922</td>
</tr>
<tr>
<td>Payments in course of operations</td>
<td>(8,099,491)</td>
<td>(8,099,491)</td>
</tr>
<tr>
<td><strong>Net cash (used in) operating activities prior to grants</strong></td>
<td>(1,703,551)</td>
<td>(1,271,569)</td>
</tr>
<tr>
<td>Total Grants</td>
<td>693,771</td>
<td>572,969</td>
</tr>
<tr>
<td><strong>Net cash (used in) operating activities after grants</strong></td>
<td>(1,009,780)</td>
<td>(698,600)</td>
</tr>
</tbody>
</table>

| **Cash flows from investing activities** |              |              |
| Payment for fixed assets             | (975,530)    | (1,225,687)  |
| Proceeds from disposal of fixed assets| 1,123,137    | 326,968      |
| Interest received                    | 111,591      | 154,962      |
| Proceeds from disposal of available-for-sale investments | 500,000 |          |
| **Net cash (used in) investing activities** | 259,198      | (243,757)    |

| **Cash flows from donors, bequests and fundraising** |              |              |
| Donors, bequests and fundraising | 667,784      | 720,079      |
| Net increase/(decrease) in cash held | (82,798)    | (222,278)    |
| Cash at the beginning of the financial year | 1,962,379    | 2,184,657    |
| **Cash at the end of the financial year** | 1,879,581    | 1,962,379    |

These statements are to be read in conjunction with the accompanying notes.
Finance

Statement of Recognised Income and Expense
For the year ended 30 June 2009

<table>
<thead>
<tr>
<th></th>
<th>30 June 2009</th>
<th>30 June 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net loss recognised directly in equity</td>
<td>(591,923)</td>
<td>(1,329,012)</td>
</tr>
<tr>
<td>(Loss)/Profit for the period</td>
<td>(960,799)</td>
<td>2,875</td>
</tr>
<tr>
<td>Total recognised income and expense for the period</td>
<td>(1,552,722)</td>
<td>(1,326,137)</td>
</tr>
</tbody>
</table>

Attributable to:

<table>
<thead>
<tr>
<th></th>
<th>30 June 2009</th>
<th>30 June 2008</th>
</tr>
</thead>
<tbody>
<tr>
<td>Equity holder</td>
<td>(1,552,722)</td>
<td>(1,326,137)</td>
</tr>
<tr>
<td>Total recognised income and expense for the period</td>
<td>(1,552,722)</td>
<td>(1,326,137)</td>
</tr>
</tbody>
</table>

Notes to the financial statements
For the year ended 30 June 2009

Basis of preparation of concise financial report

The concise financial report has been prepared in accordance with the Associations Incorporation Act 1985, and Accounting Standards AASB 1039 Concise Financial Reports. The financial statements and specific disclosures required by AASB 1039 have been derived from the Associations full financial report for the financial year. Other information included in the concise financial report is consistent with the Associations full financial report. The concise financial report does not, and cannot be expected to, provide as full an understanding of the financial performance, financial position and financing and investing activities of the Association as the full financial report.

The financial report is prepared on the historical cost basis except the financial assets classified as available-for-sale are stated at their fair value. Property, plant and equipment are stated at the lower of carrying amount and fair value less costs to sell.

A full description of the accounting policies adopted by the Association may be found in the Associations full financial report.

These accounting policies are consistent with those of the previous year.

The financial report is presented in Australian dollars.
Finance

Statements by the Board of Directors for the year ended 30 June 2009

In the opinion of the Board of St John Ambulance Australia SA Incorporated the attached concise financial report for the financial year ended 30 June 2009:

(a) has been derived from or is consistent with the full financial report for the financial year; and
(b) complies with Australian Accounting Standard AASB 1039 Concise Financial Reports

Dated at Adelaide this 24th day of September 2009

Signed in accordance with a resolution of the Board.

..............................................................
Mr Glen Brewer
Chairman

..............................................................
Mr Andrew Mclachlan CSC
Treasurer

A copy of the full set of Financial Statements and Auditor’s full Statement is available on request from:
State Office, St John House,
85 Edmund Avenue, Unley
South Australia 5061
Email: stjohn@stjohnsa.com.au
Independent auditor’s report to the members of St John Ambulance Australia SA Incorporated

Report on the concise financial report

The accompanying concise financial report of St John Ambulance Australia SA Incorporated (the Association) comprises the balance sheet as at 30 June 2009, the income statement, statement of recognised income and expenses and cash flow statement for the year then ended and related note 1 derived from the audited financial report of St John Ambulance Australia SA Incorporated for the year ended 30 June 2009 and the discussion and analysis. The concise financial report does not contain all the disclosures required by Australian Accounting Standards.

Directors’ responsibility for the concise financial report

The directors of the Association are responsible for the preparation and presentation of the concise financial report in accordance with Australian Accounting Standard AASB 1039 Concise Financial Reports. This responsibility includes establishing and maintaining internal control relevant to the preparation of the concise financial report, selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor’s responsibility

Our responsibility is to express an opinion on the concise financial report based on our audit procedures. We have conducted an independent audit in accordance with Australian Auditing Standards, of the financial report of St John Ambulance Australia SA Incorporated for the year ended 30 June 2009. Our audit report on the financial report for the year was signed on 24 September 2009 and was not subject to any modification. The Australian Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report for the year is free of material misstatement.

Our procedures in respect of the concise financial report include testing that the information in the concise financial report is derived from, and is consistent with, the financial report for the year, and examination on a test basis, of evidence supporting the amounts, discussion and analysis, and other disclosures which were not directly derived from the financial report for the year. These procedures have been undertaken to form an opinion whether, in all material respects, the concise financial report complies with Australian Accounting Standard AASB 1039 Concise Financial Reports and whether the discussion and analysis complies with the requirements laid down in Australian Accounting Standard AASB 1039 Concise Financial Reports. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Auditor’s opinion

In our opinion, the concise financial report, including the discussion and analysis, of St John Ambulance Australia SA Incorporated for the year ended 30 June 2009 complies with Australian Accounting Standard AASB 1039 Concise Financial Reports.

KPMG

Paul Cenko
Partner

Adelaide, 2th September 2009
The Order of St John

Deputy Prior
His Excellency
Kevin Scarce AC
CSC RANR

Bailiff Grand Cross
Professor V R
Marshall AC

Dames and Knights
Dr B E Ancell AM
Dr P A Arbon
Mr B J Bartlett PSM
Dr F H Bridgewater OAM
Mr G L Coombes AM
Mrs M K Corkhill
Dr J L Crompton RDF
Mrs L A Dansie
Dr G A Davies AM RDF
Lt Gen Sir D Dunstan KBE CB
Dr R M Edwards
Dr B J Fotheringham AM
Mr R J Greig
Mr D C Heard
Mrs M Jackson-Nelson AC CVO MBE
Mr V W Kollosche
Sir E Neal AC, CVO
Lady Neal AM
Mrs M A Nunn
Mrs E Scarce
Sir K Seaman KCVO OBE
Mr A J Watt

Commanders
Mrs A L Andersen
Mr B G Batterby
Mr R S Beahil
Mr P A Bird
Mr D J Bridges
Dr R Britten-Jones AO

Officers
Dr I Aarons

Dr B G Alcorn
Dr C O Auriich
Mrs M K Baker
Mr B Ballard
Mr C J Beamish
Mrs M Beaud
Mr A C Bennett
Mr G W Bone
Mr D E Bray
Mr G B Brewer
Mr A G Britton
Mr F A Butler
Mr P Butler
Mr C J Campbell
Mrs V E Cates
Mr I Coburn
Mrs P Cohen
Mr N S Copley
Mr J L Cronk
Mrs L M Danzo
Mrs T Davies
Mrs N J Day
Miss B L Delaine
Mr R M Dippy
Mr D A Dry
Mr J L Dudzinski
Mr A J Edge
Miss L N Fahey
Miss J F Feast
Mr A M Ferguson
Dr A A Gazzard
Mrs W M Gibson
Mr P R Gill
Dr J E Gilligan
Mr J Goodburn
Mr L R Gregurke
Mrs D E Greig OAM
Mr G H Hambling
Mrs M A Hamps
Mrs C A Hawkins
Mrs S E Haynes
Mr B M Haynes
Mr T J Haymish
Mrs D Hodgson
Mr C J Hunter
Mr A J Inglis
Mr W G Jackson
Mr R Jeisman

Mrs G J Curtis OAM
Mr K W Danse
Wing Cdr F W Davison AM
Mr D V Degiglio OAM
Mrs R Denham
Mrs E M Doman OAM
Lady - Dunstan
Dr J S Flett AM QPM
Mr A D Lockyer OAM
Mr S R Hall
Mr P R Hawkins
Dr F H Heddle OAM
Mr N R Hender BEM
Mr V Humeniluk
Mr D A Hunt AO QPM
Mr A D Lockyer OAM
Dr S T McGovern
Dr D H Owens
Mr V Pavlik
Miss K M Peach
Mr J A Rawes OAM
Mr B J Rayson
Mr L W Rogers
Mr H T Rogerson
Mr R G Schilling
Mr S P Sperou
Mr D D Thomas OAM
Dr J R Thompson
Mr G A Woods
Mr C G Wright
Dr J C Young

Chaplains
The Right Rev I George AO
The Right Rev K Rayner AO

Members
Mr R J Adams
Mrs D B Allen
Mr G L Allen
Mrs J A Allen
Mrs A M Amos
Mr D B Anderson
Dr J S Anderson
Mr J A Anderson
Mr R Apted
Mr I M Archibald
Mr D H Armstrong
Mr R Arthur
Dr H J Bailey
Mr J P Bailey
Mr K W Bailey
Mr G L Baker
Mr L R Baker
Mr P G Barrett
Mr A A Bartholomaeus
Mr A Bastian
Mrs B D Bastian
Miss K M Bastian
Mr H J Bear
Mr H Becker AM
Mrs R J Begg
Mr D J Bell
Mrs R K Bell
Mr E L Bentley
Mr R H Berlin
Mrs J M Best
Mr G S Bigwood
Mrs E J Birtmmore
Mr R A Bird
Mr J R Bissett
Dr R B Black
Mrs D M Bleby
Mr S Bolton
Mrs J V Bootes

Mr M H Whinpress
Mrs S N White
Miss J J Whitehorn
Dr A William
Mr W J Wills AM
Mr R E Wright
Dr C J Zeitz
Dr K M Zeitz

Mr G Bottcher
Mrs P A Boucher
Mr D W Boundary
Mrs M E Boundary
Mr M A Bourn
Mr D Bower
Mr R J Brooksby
Miss C G Brown
Dr S Bryant
Mrs L J Burford
Mrs J E Burgess
Mr A Burns
Mr E C Burns
Mr H D Button
Mr C J Campbell
Mr D Carden
Mrs R Catford
Mr J J Chadwick
Mr G H Chirnall
Mr M N Christie
Mrs B L Clements
Mrs L R Clyde
Mrs I T Collier
Mr K A Collins
Mrs M E Combe
Mr P E Corrick
Mr P G Cook
Mr R Cook
Mrs B J Coombs
Mr J D Corkhill
Mrs M F Corkhill
Mr P Corkhill
Mr J Comer
Mrs R J Comer
Mrs P H Cornwall
Mr F H Court
Mr I G Cox
Mr K L Cunningham
Mr R W Curtis
Mr P L Daniell
Mr B C Davey
Mr G C Davey
Mrs P J Davidison
Mr D G Davill
Mrs V E Davill
Mr L N Day
Mrs B D Debono

St John Ambulance SA INC 2009 Annual Report
## Donations

### Donations over $1000

- Bank SA & Staff
- Charitable Fund
- C/- ANZ executors & Trustees Company Ltd
- CMV Foundation
- Valerie Taylor
- Tonearrn PTY LTD
- Royal Agricultural & Horticultural Society
- Faye Fuller Foundation
- Perpetual Trustee Company Limited
- Hilary Tucker
- Mitsubishi Motors

### $100-$200

- Caroline Pope
- Gladys Bismire
- H J Carpenter
- Geoff Rawlings
- D J & M M Bean
- HJ Wyatt
- B C Daw
- P M Lamping
- P Clive
- J de Dear
- Unity Retirement Village
- Michael Hodgson
- City of Onkaparinga
- Gillian Robertson
- University Of Adelaide
- T Augustaks
- Allan Breakwell
- R G Campbell
- V Curtin
- John Heit
- Peter Pickering
- City of Unley
- W S Seymour
- R Simpson
- Cancer Council
- South Australia
- Henley Comm Aid, Advisory & Info Centre & Op Shop
- Domenow Musiolino
- Xavier College
- Jane Barker
- G G Brockman
- BN Cooper
- C L Hargrave
- M A Leischke
- Ching Ling
- D Mason
- Mary Taylor
- Sandra Weeks
- Julie Westley

### $50-$100

- Donations over $1000
- scrub
- scrub

### $50-$100

- Peter South
- AQL Torrens Island Pty Ltd
- Alberton Medical Clinic
- Jenny Hurley
- Cr - Hurley’s Arkaba Hotel Motel
- Entled Unting Church
- UM Tiring
- Leabrook Place
- Ross Alston Motors
- L McEvoy
- Woodhurst Pty Ltd
- M Adams
- Poppy Ballard
- P Bennett
- Robert Black
- John Boicey
- Alan Brunt
- Peter & Sue Butterworth
- Judith Cant
- Bruce Clarke
- H Cotton
- KG Crelin
- James Crompton
- BJ Daddow
- H Datson
- Francis Davison
- M Daw
- Evelyn Davidsson
- Douglas Dry
- SB & DA Dunne
- Jean Elsen
- B Ellis
- L Emmett
- A Freeland
- E Ford
- J Gawron
- E Hall
- Mary Hammer
- Barbara Hardy
- Rhone Hargrave
- E M Harrison
- Doug Haskett
- Theo Hastings
- Michael Hawkins
- L J Heam
- R Heede
- Olga Hein
- M C Heskins
- Stanley Hug
- Robert Hurrell
- John Jenkins
- R Johnston
- T Joy
- D J Joyce
- D W Karnes
- N Kidman
- Barbara Kitchener
- J E Korber
- M Lagzdins
- Anthony Lake
- T D Lambe
- M M Lambert
- Phillipa Lamphee
- L Lindsay
- R A Lines
- T Love
- W C Lovell
- Margaret Macdonald
- Shirley Matthew
- Helen McBride
- T McGovern
- Robert McGregor
- M McHugh
- Alister McIntosh
- E M Miller
- E Michell
- Alexander Morley
- P O’Daniel
- Anne Parrs
- W Peake
- R Peeden
- L Perlin
- Nancy Peters
- Aileen Phillips
- B Pittman
- Brian Pittman
- R POIDVIN
- K Pupavac
- R Ramsay
- Margaret Reed
- MS & JA Rice
- Peter Rigby
- W M Robinson
- Jennifer Rocca
- EJ Roughana
- C Saunders
- John Sibley
- MB Simpson
- Beryl Smith
- H Southcott
- B Springer
- John Stephenson
- RG & JM Stolz
- R Sykes
- B Taylor
- David Teller
- G Thomas
- Ashleigh Tolson
- Susan Torney
- Margaret Trotter
- J C Wellington
- A Wheel
- R Wheaton
- R White
- Akira Zaleski
- NW Forbes
- Chris Brougham
- Diana Evans
- R Ryan
- S Bailey
- W D Ball
- W J Bellowski
- PN & PL Cockshell
- Laura Ferris
- P F Gerlach
- R A Harris
- J A Langford
- DL Liebelt
- Kevin & Sue Lindner
- Jan Latte
- R Lockwood
- P B Mary
- Jillian Parker
- S Parsons
- Kathleen Richards
- Roger Schiano
- Jean Tilley
- M O Tingay
- Hydro-Chem Pty Ltd
- A Bartholomaeus
- Barbara Craill
- B Luke
- Steve Schutz
- Stephen Giles
- Scout Association - Stirling
- IR Chaston
- G A Colalhoun
- Dulcie Packer
- J Begg
- M Bridgwood
- J G Chappell
- J P Copeland
- Valerie Cruckshank
- Harry Dean
- Kevin Edis
- F G & J Harrison
- Jennifer Huyler
- Elizabeth Hutchinson
- PA Irimari
- Kym Kelly
- N Lane
- Tom Legoe
- Michael Lippay
- M Micolak
- Edwin Mueller
- RJ Nette
- S O’Shannon
- Timothy Rogers
- James Savage
- C Silberschneider
- TM Swanson
- A E Wheel
- CJ & JM Holbrook
- O Schleuniger
- Pauline Norris
- Paul Gaganis
- Gaganis Brothers
- Neighbourhood Watch-Netley
- (ATroDorothy Mummy)
- Donned O’Leary
- O’Leary & Polymenes
- Police Credit Union
- Nick Heywood-Smith
- Wellness & Lifestyles
- Australia
- D R Anderson
- SSA & JE Robinson
- Ian Rischbieth
- John Custance
- K J Davey
- Leon Dalling
- G R Edmunds
- R Edwin-Scott
- Siew Fickling
- Cynthia Fleming
- Richard Forder
- Douglas Giles
- L Goodridge
- Jean Guiver
- D K Hewitson
- W G Holland
- G Hornman
- Betty Ireland
- A Irwin
- S J Jacobs
- Samuel Jacobs
- Susan Jones
- Beth Lewis
- B Lowery
- Margaret Lugg
- Leon McEvoy
- Miscellaneous
- A S Murray
- Trevor Olsson
- Barbara Osborne
- K & MN Posterl
- G A Powell
- J M Prosser
- Jean Reed
- Anne Randell
- Elain Resek
- John Rischbieth
- Ian & Nina Robertson
- SA & JE Robinson
- A Roger
- PW Rowland
- Benjamin Ryan
- DL Ryan
- Arnold Saint
- M M Scollin
- DAA Simpson
- P Smith
- HM Soar
- John & Judy Stafford
- G E Stogly
- Betsy Thredgold
- Lyndal Varcoe
- Mary White
- E Wiles
- Anthony Wynne

### Bequests

- Tanner - Estate
- Tiedeman - Estate
- Baxter - Estate
- Brent - Estate
- Henderson - Estate
I have been a paid trainer for St John for over 6 years and am still enjoying the role immensely. We meet an enormous amount of people in a year and they are various ages, nationalities and educational backgrounds. This adds to the challenge in integrating them all to work in small groups and respond to each others’ needs.

The training I have had over the years allows me to answer all questions with integrity due to the background knowledge gained from conferences and information days St John have supplied.

It’s great to wake up each morning with enthusiasm for the working day.

Helen
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St John Ambulance SA INC 2009 Annual Report
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