

# Event Medics and Ambulance Officers

Casual wages + penalties, dependent on qualifications and experience



## WHO WE ARE & WHAT WE DO:

St John Ambulance SA's mission for over 135 years has been to save lives and build community resilience to improve the safety and healthcare for all South Australians. We do this by providing a range of services including event health services and first aid assistance at community and major events, providing community care, as a licensed non-emergency ambulance transport service, deliver nationally accredited first aid training, community education and first aid products and equipment.

## THE OPPORTUNITY:

**Casual staff needed for immediate work at events, mass gatherings and venues across Adelaide.**

Due to continued growth in the event sector, we are seeking to expand our Event Health Services team. Our event teams provide emergency medical care, routine primary first aid and health services to injured or ill persons at major recreational and sporting events across the State. No two days are the same, one day you may be working in a team of 25 at Adelaide Oval, in a team of 10 at a music festival, in a team of 2 at a motorsport event or a solo responder at a cultural event. Work opportunities are regular, but on a casual-work basis.

To qualify for this role, you must be experienced in an appropriate or relevant clinical setting and meet the following requirements:

### Ambulance Officer

- Certificate IV in Health Care or similar (e.g. previous Ambulance Certificate IV versions)
- Experience as an Ambulance Officer (events, ADF, PTS, Ambulance Service AO)

### Event Medic

- Certificate II in Medical Service First Response or Certificate III in Basic Health Care or similar
- Experience as an Event Medic/First Responder (events, ADF, PTS, Ambulance Service AR)

### Ideal candidates who can demonstrate:

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- Initiative and team player qualities
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Previous special event and mass gathering medicine experience is highly desirable

You must be fully vaccinated (with three doses of an approved TGA COVID-19 vaccine).

<https://www.covid-19.sa.gov.au/emergency-declarations/healthcare-setting-workers-vaccination>

**Positions available are offered on a casual basis with shift times varying across the week. Most work is on weekend or weeknights.**

### **How to Apply**

Click the APPLY NOW button and upload your CV and cover letter expressing why you are suited to the position.

Due to the large number of applications, please refrain from making phone enquiries regarding this opportunity. Questions can be directed to [HR@stjohnsa.com.au](mailto:HR@stjohnsa.com.au).

St John SA does not accept calls from recruitment agencies.

St John SA care about keeping children and young people safe. All successful applicants are required to complete a National Police Check and Working with Children Check.

**St John Ambulance Australia SA Inc.**

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# Job and Person Specification

## Paid Staff



<b>Position Title:</b>	Event Medic
<b>Department / Function:</b>	Event Health Services
<b>Reports to:</b>	Manager Event Health Services
<b>Agreement / Non - EEA:</b>	Relevant Award
<b>Classification - Grade:</b>	per Award with penalties as applicable

### *Position Summary and Requirements*

The Event Medic will provide first response clinical care, treatment and support for sick and injured persons in emergency and non-emergency settings as part of a multidisciplinary Events Health Team.

The Registered Nurse will accurately assess, advise and document patient health and treatment needs and determine and implement appropriate treatment in accordance with their respective clinical qualification, scope of practice and within the St John SA Clinical Credentialing Guidelines.

### *Key Relationships*

<b>Number of Direct Reports:</b>	<ul style="list-style-type: none"> <li>• Nil</li> </ul>
<b>Key Internal Relationships:</b>	<ul style="list-style-type: none"> <li>• Event Health Services Planners</li> <li>• Event Health Services Coordinators</li> <li>• Event Command staff</li> </ul>
<b>Key External Relationships:</b>	<ul style="list-style-type: none"> <li>• Event (sporting and recreational) Managers &amp; Clients</li> </ul>

Key Accountabilities	Key Tasks	Measures
<b>Patient Care</b>	<ul style="list-style-type: none"> <li>• Provide pre hospital emergency and non-emergency care to the community during St John SA involved events.</li> </ul>	<ul style="list-style-type: none"> <li>• Qualification and certification maintained as current</li> </ul>

	<ul style="list-style-type: none"> <li>• Work as part of a response to emergency and non-emergency incidents during St John SA involved events, making significant clinical decisions in varied and complex environments to provide clinical treatment and life-saving stabilisation to injured persons.</li> <li>• Conduct thorough patient assessments and obtain all information necessary to make appropriate clinical decisions consistent with the nature of the situation to manage patients, carers and relatives in distress.</li> <li>• Provide treatment for conventional and unconventional injuries and illnesses in a variety of situations and environments depending on the location of an event.</li> <li>• Administer medication and treatment according to relevant legislation, regulations and scope of practice to support the provision of the most effective care and treatment to a patient in an ethical and professional manner.</li> <li>• Deliver practical clinical decisions in the best interests of the patient within a framework of evidence based reasonable and professional judgements.</li> <li>• Provide appropriate support to patients and their families who may be experiencing loss and grief</li> <li>• Provide quality record keeping for current patient care.</li> <li>• Coordinate and liaise with SA Ambulance for transfers of patient/s and emergency paramedic support as required.</li> <li>• Work within the St John SA Clinical Practice Protocols</li> </ul>	<ul style="list-style-type: none"> <li>• Maintenance of tasks within scope of practice</li> <li>• Record keeping maintained to requirements as determined by St John SA</li> </ul>
<b>Operational Preparedness</b>	<ul style="list-style-type: none"> <li>• Actively participate in the checking of patient care equipment and ensuring equipment is safe, clean and in good working order at events.</li> <li>• Operate medical equipment to provide patient care and treatment in an out of hospital environment consistent with scope of practice</li> <li>• Assist to maintain all equipment and vehicles in a state of readiness</li> <li>• Assist to ensure vehicles, equipment and medical rooms are kept clean and tidy at events.</li> <li>• Assist with the security of drug stock and drug recording whilst on duty and where applicable in certain locations.</li> </ul>	<ul style="list-style-type: none"> <li>• Equipment maintained to required standards</li> <li>• Equipment used within scope of practice</li> <li>• Cleaning protocols observed at all times</li> <li>• Drug security and records maintained as required by St John SA</li> </ul>
<b>Professional Development</b>	<ul style="list-style-type: none"> <li>• Maintain scope of practice in line with St John SA credentialing framework.</li> <li>• Participate in online and face-to-face PD training</li> </ul>	<ul style="list-style-type: none"> <li>• Credentials maintained to required standard at all times</li> </ul>
<b>Workplace Health &amp; Safety</b>	<ul style="list-style-type: none"> <li>• Maintain current Child Safety, Manual Handling and Infection Control Training</li> <li>• Ensure a safe and healthy work environment through compliance with WHS legislation and St John policies and procedures. Monitor and report on WHS arrangements in the learning environment</li> <li>• Follow safe and healthy work practices at all times, including reporting of hazards and incidents immediately, and referring WHS issues and requirements to manager</li> </ul>	<ul style="list-style-type: none"> <li>• Work station self-assessment completed annually</li> <li>• Maintain compliance by completing all required training</li> <li>• Take a proactive and preventative approach to maintaining a safe work environment</li> </ul>

### ***Knowledge, Experience and Capabilities***

- Experience working in the role of an Event Medic, First Responder or similar

### ***Personal Attributes***

- Uses appropriate styles and methods/mediums for the particular audience
- Uses positive and inclusive communication techniques
- Gathers and disseminates information appropriate for the team
- Messages delivered are clear and articulate
- Influence and negotiate effectively

### ***Qualifications / Certifications***

- Certificate II in Medical Service First Response (or its predecessors) or
- Have completed year 1 (12 months) satisfactorily of a Paramedical Science degree

### ***Essential requirements***

- Current South Australian Driver's License class car
- It is a requirement you undertake and hold a National Police Certificate and a current Working With Children Check both of which are acceptable to St John, prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 3 months of employment.
- Holds a Provide First Aid, Provide Advanced Resuscitation & Oxygen Therapy and Provide Pain Management units of competence or achieve through St John within 3 months of commencement.

# Job and Person Specification

## Paid Staff



<b>Position Title:</b>	Event Ambulance Officer
<b>Department / Function:</b>	Event Health Services
<b>Reports to:</b>	Manager Event Health Services
<b>Agreement / Non - EEA:</b>	Ambulance and Patient Transport Industry Award 2020
<b>Classification - Grade:</b>	Ambulance Attendant as per Award

### *Position Summary and Requirements*

The Event Ambulance Officer will provide first response clinical care, treatment and support for sick and injured persons in emergency and non-emergency settings as part of a multidisciplinary Events Health Team. When operating in Patient Transport Ambulance service duties, will provide quality care, observation and transport for routine low and medium acuity non emergency patient cases as tasked by SA Ambulance Service under contract.

The Event Ambulance Officer will accurately assess, advise and document patient health and treatment needs and determine and implement appropriate treatment in accordance with their respective clinical qualification, scope of practice and within the St John SA Clinical Credentialing Guidelines.

### *Key Relationships*

<b>Number of Direct Reports:</b>	<ul style="list-style-type: none"> <li>None</li> </ul>
<b>Key Internal Relationships:</b>	<ul style="list-style-type: none"> <li>Event Health Services Planners</li> <li>Event Health Services Coordinators</li> <li>Event Command staff</li> </ul>
<b>Key External Relationships:</b>	<ul style="list-style-type: none"> <li>Event (sporting and recreational) Managers &amp; Clients</li> <li>Hospital and ambulance staff (events and PTS ambulance duties)</li> </ul>

Key Accountabilities	Key Tasks	Measures
<b>Patient Care</b>	<ul style="list-style-type: none"> <li>Provide pre hospital emergency and non-emergency care to the community during St John SA involved events and PTS activities.</li> </ul>	<ul style="list-style-type: none"> <li>Qualification and certification maintained as current</li> </ul>

	<ul style="list-style-type: none"> <li>• Work as part of a response to emergency and non-emergency incidents during St John SA involved events, making significant clinical decisions in varied and complex environments to provide clinical treatment and life-saving stabilisation to injured persons.</li> <li>• Conduct thorough patient assessments and obtain all information necessary to make appropriate clinical decisions consistent with the nature of the situation to manage patients, carers and relatives in distress.</li> <li>• Provide treatment for conventional and unconventional injuries and illnesses in a variety of situations and environments depending on the location of an event.</li> <li>• Administer medication and treatment according to relevant legislation, regulations and scope of practice to support the provision of the most effective care and treatment to a patient in an ethical and professional manner.</li> <li>• Deliver practical clinical decisions in the best interests of the patient within a framework of evidence based reasonable and professional judgements.</li> <li>• Provide appropriate support to patients and their families who may be experiencing loss and grief</li> <li>• Provide quality record keeping for current patient care.</li> <li>• Coordinate and liaise with SA Ambulance for transfers of patient/s and emergency paramedic support as required.</li> <li>• Work within the St John SA Clinical Practice Protocols</li> </ul>	<ul style="list-style-type: none"> <li>• Maintenance of tasks within scope of practice</li> <li>• Record keeping maintained to requirements as determined by St John SA</li> </ul>
<b>Operational Preparedness</b>	<ul style="list-style-type: none"> <li>• Actively participate in the checking of patient care equipment and ensuring equipment is safe, clean and in good working order at events.</li> <li>• Operate medical equipment to provide patient care and treatment in an out of hospital environment consistent with scope of practice</li> <li>• Assist to maintain all equipment and vehicles in a state of readiness</li> <li>• Assist to ensure vehicles, equipment and medical rooms are kept clean and tidy at events.</li> <li>• Assist with the security of drug stock and drug recording whilst on duty and where applicable in certain locations.</li> </ul>	<ul style="list-style-type: none"> <li>• Equipment maintained to required standards</li> <li>• Equipment used within scope of practice</li> <li>• Cleaning protocols observed at all times</li> <li>• Drug security and records maintained as required by St John SA</li> </ul>
<b>Professional Development</b>	<ul style="list-style-type: none"> <li>• Maintain scope of practice in line with St John SA credentialing framework.</li> <li>• Participate in online and face-to-face PD training</li> </ul>	<ul style="list-style-type: none"> <li>• Credentials maintained to required standard at all times</li> </ul>
<b>Workplace Health &amp; Safety</b>	<ul style="list-style-type: none"> <li>• Maintain current Child Safety, Manual Handling and Infection Control Training</li> <li>• Ensure a safe and healthy work environment through compliance with WHS legislation and St John policies and procedures. Monitor and report on WHS arrangements in the learning environment</li> <li>• Follow safe and healthy work practices at all times, including reporting of hazards and incidents immediately, and referring WHS issues and requirements to manager</li> </ul>	<ul style="list-style-type: none"> <li>• Work station self-assessment completed annually</li> <li>• Maintain compliance by completing all required training</li> <li>• Take a proactive and preventative approach to maintaining a safe work environment</li> </ul>

### ***Knowledge, Experience and Capabilities***

- Experience working in the role of an Ambulance Officer or equivalent e.g ADF Medic, PTS Officer, EMT
- Ideally experienced with a statutory ambulance service, Australia Defence Force, PTS or industrial health setting

### ***Personal Attributes***

- Uses appropriate styles and methods/mediums for the particular audience
- Uses positive and inclusive communication techniques
- Gathers and disseminates information appropriate for the team
- Messages delivered are clear and articulate
- Influence and negotiate effectively

### ***Qualifications / Certifications***

- Ambulance Officer – Certificate IV in Health Care (or predecessor) or Diploma of Emergency Care (or Predecessor).

### ***Essential requirements***

- Current South Australian Driver's License calass car
- It is a requirement you undertake and hold a National Police Certificate and a current Working With Children Check both of which are acceptable to St John, prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 3 months of employment.