

EXPRESSION OF INTEREST

AMBULANCE OFFICER



WHO WE ARE & WHAT WE DO

St John Ambulance SA is a Health and Medical Services provider for many of South Australia's largest venues such as Adelaide Oval, Adelaide Entertainment Centre and Adelaide Showground. In addition to this, St John Ambulance SA is the chosen provider for many major events on the SA calendar including Schoolies Festival, VAILO Adelaide 500 and WOMAD.

For over 135 years, St John Ambulance SA has supported the South Australia community to help save lives and build community resilience to improve the safety and healthcare for all South Australians. In addition to Health & Medical Services, St John Ambulance SA also provides community care, is a licensed non-emergency ambulance patient transport service, delivers nationally accredited first aid training, and is the largest provider of first aid products and equipment.

THE OPPORTUNITY

You could be working in the Medical Centre at the Schoolies Festival, getting amongst the crowds at WOMAD, working at the iconic Adelaide Oval at a football match or crewing a Patient Transport Ambulance – no two days are the same in our team! Due to growth in the event sector, we are seeking to grow our pool of casual staff for immediate work at events, mass gatherings and venues across Adelaide and South Australia.

ESSENTIAL CRITERIA:

- Certificate IV in Health Care or equivalent; or Diploma of Emergency Health Care or equivalent
- Experience as an Ambulance Officer or similar role (e.g. Australian Defence Force, Patient Transport, or Statutory Ambulance) is highly desired

ABOUT YOU – Ideal candidates will demonstrate:

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- High level of resilience and initiative
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Sound clinical knowledge relevant to experience and learning



HOW TO APPLY

Do you think you would be perfect for this role? We invite you to apply online via [Seek](#), with your resume and cover letter detailing your suitability for the role. If you have any questions about the role, please direct them to hr@stjohnsa.com.au

Due to the large number of applications, please refrain from making phone enquiries regarding this opportunity. St John SA does not accept calls from recruitment agencies.

Positions available are offered on a casual basis with shift times varying across the week and weekend. Casual wages & penalties are dependent on qualifications and experience.

St John SA values diversity in the workplace and is an equal opportunity employer. Employment is dependent upon a Criminal History check that St John finds satisfactory, a valid and current Working with Children Check, COVID vaccination certificate and the evidence of the right to work in Australia.

St John Ambulance Australia SA Ltd

ST JOHN AMBULANCE AUSTRALIA SA LTD

ABN 42 947 425 570

ACN 667 428 168

Head Office South Australia

85 Edmund Avenue Unley

South Australia 5061

T: 1300 78 5646

F: 08 8306 6995

W: stjohnsa.com.au

Job and Person Specification

Paid Staff



Position Title:	Ambulance Officer
Department / Function:	Health & Medical Services
Reports to:	Manager Health & Medical Services
Agreement / Non - EEA:	Ambulance and Patient Transport Industry Award 2020
Classification - Grade:	Ambulance Attendant as per Award

About St John Ambulance South Australia

St John SA's vision is to create a safe, supported, engaged and resilient South Australian community. Our mission is to ensure the wellbeing of all South Australians is improved through St John SA's delivery of innovative, client centered, and evidence-based health, community and educational products and services. All of our work is underpinned by a professional network of volunteers and staff.

Our work in local communities encompasses health services, social connection programs, youth programs, first aid training and product sales, and supporting people during times of disaster – including bushfires and floods.

St John SA acknowledges and pays respect to Australia's Aboriginal and Torres Strait Islander Peoples, the traditional custodians of the lands, waterways and skies across Australia.

OUR VALUES



TEAMWORK



INTEGRITY



HIGH QUALITY
SERVICES



DIVERSITY



RESPECT

Position Summary and Requirements

The Ambulance Officer will provide first response clinical care, treatment and support for sick and injured persons in emergency and non-emergency settings as part of a multidisciplinary Events Health Team. When operating in Patient Transport Ambulance service duties, will provide quality care, observation and transport for routine low and medium acuity non-emergency patient cases as tasked by SA Ambulance Service under contract.

The Ambulance Officer will accurately assess, advise and document patient health and treatment needs and determine and implement appropriate treatment in accordance with their respective clinical qualification, scope of practice and within the St John SA Clinical Credentialing Guidelines.

Key Relationships

Number of Direct Reports:	<ul style="list-style-type: none"> None
Key Internal Relationships:	<ul style="list-style-type: none"> Other team members Operations Manager & Team Leader Operations Planner
Key External Relationships:	<ul style="list-style-type: none"> Event (sporting and recreational) Managers & Clients Hospital and ambulance staff (events and PTS ambulance duties)

Key Accountabilities	Key Tasks	Measures
Patient Care	<ul style="list-style-type: none"> Provide pre hospital emergency and non-emergency care to the community during St John SA involved events and PTS activities. 	<ul style="list-style-type: none"> Qualification and certification maintained as current
	<ul style="list-style-type: none"> Work as part of a response to emergency and non-emergency incidents during St John SA involved events, making significant clinical decisions in varied and complex environments to provide clinical treatment and life-saving stabilisation to injured persons. Conduct thorough patient assessments and obtain all information necessary to make appropriate clinical decisions consistent with the nature of the situation to manage patients, carers and relatives in distress. Provide treatment for conventional and unconventional injuries and illnesses in a variety of situations and environments depending on the location of an event. Administer medication and treatment according to relevant legislation, regulations and scope of practice to support the provision of the most effective care and treatment to a patient in an ethical and professional manner. Deliver practical clinical decisions in the best interests of the patient within a framework of evidence based reasonable and professional judgements. Provide appropriate support to patients and their families who may be experiencing loss and grief Provide quality record keeping for current patient care. Coordinate and liaise with SA Ambulance for transfers of patient/s and emergency paramedic support as required. Work within the St John SA Clinical Practice Protocols 	<ul style="list-style-type: none"> Maintenance of tasks within scope of practice Record keeping maintained to requirements as determined by St John SA
Operational Preparedness	<ul style="list-style-type: none"> Actively participate in the checking of patient care equipment and ensuring equipment is safe, clean and in good working order at events. Operate medical equipment to provide patient care and treatment in an out of hospital environment consistent with scope of practice Assist to maintain all equipment and vehicles in a state of readiness Assist to ensure vehicles, equipment and medical rooms are kept clean and tidy at events. Assist with the security of drug stock and drug recording whilst on duty and where applicable in certain locations. 	<ul style="list-style-type: none"> Equipment maintained to required standards Equipment used within scope of practice Cleaning protocols observed at all times Drug security and records maintained as required by St John SA

Knowledge, Experience and Capabilities

- Experience working in the role of an Ambulance Officer or equivalent e.g ADF Medic, PTS Officer, EMT
- Ideally experienced with a statutory ambulance service, Australia Defence Force, PTS or industrial health setting

Personal Attributes

Position Description:

Version Date: April 2023

- Uses appropriate styles and methods/mediums for the particular audience
- Uses positive and inclusive communication techniques
- Gathers and disseminates information appropriate for the team
- Messages delivered are clear and articulate
- Influence and negotiate effectively

Qualifications / Certifications

- Ambulance Officer – Certificate IV in Health Care (or predecessor) or Diploma of Emergency Care (or Predecessor).

Essential requirements

- Current South Australian Driver's License class car
- It is a requirement you undertake and hold a National Police Certificate and a current Working With Children Check both of which are acceptable to St John, prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 3 months of employment.

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