

Ambulance Officers & Registered Paramedics

CASUAL POSITIONS AVAILABLE

- Expression of Interest
- Values – based organisation
- Equal opportunity employer



WHO WE ARE & WHAT WE DO

St John Ambulance SA is a Health and Medical Services provider for many of South Australia's largest venues such as Adelaide Oval, Adelaide Entertainment Centre and Adelaide Showground. In addition to this, St John Ambulance SA is the chosen provider for many major events on the SA calendar including Schoolies Festival, VALO Adelaide 500 and WOMAD.

For over 135 years, St John Ambulance SA has supported the South Australia community to help save lives and build community resilience to improve the safety and healthcare for all South Australians. In addition to Health & Medical Services, St John Ambulance SA also provides community care, is a licensed non-emergency ambulance patient transport service, delivers nationally accredited first aid training, and is the largest provider of first aid products and equipment.

THE OPPORTUNITY

You could be working in the Medical Centre at the Schoolies Festival, getting amongst the crowds at WOMAD, working at the iconic Adelaide Oval at a football match or crewing a Patient Transport Ambulance – no two days are the same in our team! Due to growth in the event sector, we are seeking to grow our pool of casual staff for immediate work at events, mass gatherings and venues across Adelaide and South Australia.

ESSENTIAL CRITERIA:

Intensive Care Paramedics

- Unrestricted registration with AHPRA as a Paramedic **and**
- Current ATP as an Intensive Care Paramedic (or equivalent) with an Australian statutory service *or*
- Recognised qualification in Paramedicine Intensive/Critical Care with recent experience at this level

Experienced Paramedics

- Unrestricted registration with AHPRA as a Paramedic **and**
- Current Authority to Practice as a Paramedic with an Australian statutory ambulance service; *or*
- Relevant experience in a non-statutory setting of minimum 2 years and must hold current ALS certification (or be willing to obtain); *or*
- Equivalent overseas experience as deemed appropriate

St John Ambulance Australia SA Ltd

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Paramedics

- Unrestricted registration with AHPRA as a Paramedic **and**
- Are in a graduate year (first year post university); *or*
- Undertaking a Paramedic Internship program with a statutory ambulance service; *or*
- Paramedic working in non-statutory setting with less than 2 years experience and/or does not hold ALS certification

Ambulance Officer

- Certificate IV in Health Care or equivalent; *or*
- Diploma of Emergency Health Care or equivalent **and**
- Current Authority to Practice as an Ambulance Officer (or however equivalent titled) with an Australian statutory service; *or*
- Experience as an Ambulance Officer (or however equivalent titled) in a non-statutory setting

All experience is assessed on a case by case basis by the Chief Clinical Officer and considers clinical setting, individual training, and time. Non-Statutory settings may include primary/urgent care, private sector/events, defence, mining. ALS refers to current ARC Advanced Life Support Level 1 (minimum) certification.

ABOUT YOU – Ideal candidates will demonstrate:

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- High level of resilience and initiative
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Sound clinical knowledge relevant to experience and learning

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HOW TO APPLY

APPLY NOW via [Seek](#) with your CV and cover letter expressing why you are suited to the position. Due to the large number of applications, please refrain from making phone enquiries regarding this opportunity. St John SA does not accept calls from recruitment agencies. St John SA care about keeping children and young people safe. All successful applicants are required to complete a National Police Check and Working with Children Check. St John SA values diversity in the workplace and is an equal opportunity employer.

Positions available are offered on a casual basis with shift times varying across the week and weekend. Casual wages & penalties are dependent on qualifications and experience.

St John SA values diversity in the workplace and is an equal opportunity employer. Employment is dependent upon a Criminal History check that St John finds satisfactory, a valid and current Working with Children Check, COVID vaccination certificate and the evidence of the right to work in Australia.

Job and Person Specification

Paid Staff



Position Title:	Ambulance Officer
Department / Function:	Health & Medical Services
Reports to:	Manager Health & Medical Services
Agreement / Non - EEA:	Ambulance and Patient Transport Industry Award 2020
Classification - Grade:	Ambulance Attendant as per Award

About St John Ambulance South Australia

St John SA's vision is to create a safe, supported, engaged and resilient South Australian community. Our mission is to ensure the wellbeing of all South Australians is improved through St John SA's delivery of innovative, client centred, and evidence based health, community and educational products and services. All of our work is underpinned by a professional network of volunteers and staff.

Our work in local communities encompasses health services, social connection programs, youth programs, first aid training and product sales, and supporting people during times of disaster – including bushfires and floods.

St John SA acknowledges and pays respect to Australia's Aboriginal and Torres Strait Islander Peoples, the traditional custodians of the lands, waterways and skies across Australia.

OUR VALUES



Position Summary and Requirements

The Ambulance Officer will provide first response clinical care, treatment and support for sick and injured persons in emergency and non-emergency settings as part of a multidisciplinary Events Health Team. When operating in Patient Transport Ambulance service duties, will provide quality care, observation and transport for routine low and medium acuity non emergency patient cases as tasked by SA Ambulance Service under contract.

The Ambulance Officer will accurately assess, advise and document patient health and treatment needs and determine and implement appropriate treatment in accordance with their respective clinical qualification, scope of practice and within the St John SA Clinical Credentialing Guidelines.

Position Description:

Version Date: April 2023

Key Relationships	
Number of Direct Reports:	<ul style="list-style-type: none"> None
Key Internal Relationships:	<ul style="list-style-type: none"> Other team members Operations Manager & Team Leader Operations Planner
Key External Relationships:	<ul style="list-style-type: none"> Event (sporting and recreational) Managers & Clients Hospital and ambulance staff (events and PTS ambulance duties)

Key Accountabilities	Key Tasks	Measures
Patient Care	<ul style="list-style-type: none"> Provide pre hospital emergency and non-emergency care to the community during St John SA involved events and PTS activities. 	<ul style="list-style-type: none"> Qualification and certification maintained as current
	<ul style="list-style-type: none"> Work as part of a response to emergency and non-emergency incidents during St John SA involved events, making significant clinical decisions in varied and complex environments to provide clinical treatment and life-saving stabilisation to injured persons. Conduct thorough patient assessments and obtain all information necessary to make appropriate clinical decisions consistent with the nature of the situation to manage patients, carers and relatives in distress. Provide treatment for conventional and unconventional injuries and illnesses in a variety of situations and environments depending on the location of an event. Administer medication and treatment according to relevant legislation, regulations and scope of practice to support the provision of the most effective care and treatment to a patient in an ethical and professional manner. Deliver practical clinical decisions in the best interests of the patient within a framework of evidence based reasonable and professional judgements. Provide appropriate support to patients and their families who may be experiencing loss and grief Provide quality record keeping for current patient care. Coordinate and liaise with SA Ambulance for transfers of patient/s and emergency paramedic support as required. Work within the St John SA Clinical Practice Protocols 	<ul style="list-style-type: none"> Maintenance of tasks within scope of practice Record keeping maintained to requirements as determined by St John SA
Operational Preparedness	<ul style="list-style-type: none"> Actively participate in the checking of patient care equipment and ensuring equipment is safe, clean and in good working order at events. Operate medical equipment to provide patient care and treatment in an out of hospital environment consistent with scope of practice Assist to maintain all equipment and vehicles in a state of readiness Assist to ensure vehicles, equipment and medical rooms are kept clean and tidy at events. Assist with the security of drug stock and drug recording whilst on duty and where applicable in certain locations. 	<ul style="list-style-type: none"> Equipment maintained to required standards Equipment used within scope of practice Cleaning protocols observed at all times Drug security and records maintained as required by St John SA

Position Description:

Version Date: April 2023

Knowledge, Experience and Capabilities

- Experience working in the role of an Ambulance Officer or equivalent e.g ADF Medic, PTS Officer, EMT
- Ideally experienced with a statutory ambulance service, Australia Defence Force, PTS or industrial health setting

Personal Attributes

- Uses appropriate styles and methods/mediums for the particular audience
- Uses positive and inclusive communication techniques
- Gathers and disseminates information appropriate for the team
- Messages delivered are clear and articulate
- Influence and negotiate effectively

Qualifications / Certifications

- Ambulance Officer – Certificate IV in Health Care (or predecessor) or Diploma of Emergency Care (or Predecessor).

Essential requirements

- Current South Australian Driver's License class car
- It is a requirement you undertake and hold a National Police Certificate and a current Working With Children Check both of which are acceptable to St John, prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 3 months of employment.

Job and Person Specification

Paid Staff



Position Title:	Registered Paramedic
Department / Function:	Event Health Services
Reports to:	Manager – Event Health Services
Agreement / Non - EEA:	Modern Award relevant to Qualifications
Classification – Grade:	Relevant to qualifications and experience

About St John Ambulance Australia - South Australia Inc

St John Ambulance SA - Event Health Services is the Health and Medical Services provider at South Australia's largest venues such as Adelaide Oval, Adelaide Entertainment Centre and Adelaide Showground. In addition to this, St John Ambulance SA – Event Health Services is the chosen provider for many hallmarks major events on the SA calendar including Schoolies Festival Operation, VALO Adelaide 500 and WOMADelaide.

For over 135 years, St John Ambulance SA has supported the South Australia community to help save lives and build community resilience to improve the safety and healthcare for all South Australians. In addition to Event Health Services, St John Ambulance SA also provides community care, is a licensed non-emergency ambulance patient transport service, delivers nationally accredited first aid training, and is the largest provider of first aid products and equipment.

Position Summary and Requirements

The Registered Paramedic will provide rapid front line clinical care for sick and injured persons in emergency and non-emergency settings. The Registered Paramedic will often take on a clinical leadership role when working in a multidisciplinary team with Event Medics & Ambulance Officers. Treatment provided will be in line with the individuals Authority to Practice and the St John Ambulance SA Clinical Practice Protocols.

Hours of work will vary and will require the incumbent to work weekends and after hours. Flexibility is a requirement of this position to meet the demands of the role.

Key Relationships

Number of Direct Reports:	<ul style="list-style-type: none"> None
Key Internal Relationships:	<ul style="list-style-type: none"> Event Command Staff Operational Management Staff On-Call Duty Manager Other Clinicians (including staff and volunteers)
Key External Relationships:	<ul style="list-style-type: none"> Event Clients SA Ambulance Service Other event contractors (e.g. event security)

Position Description:

Version Date: April 2023

Key Accountabilities	Key Tasks	Measures
Patient Care	<ul style="list-style-type: none"> • Work as part of a response to emergency and non-emergency incidents during St John SA involved events. • Provide initial first aid care of the sick and injured, within the scope of Ambulance Officer practice and St John SA regulations. • Competently and confidently conduct a full set of observations on every presenting patient, and at least one additional set of observations before a patient is discharged. • Provide treatments within the scope of training and licensing. • Provide support and clinical guidance to other clinicians • Understand medico-legal issues and be sensitive to the compliance and legal risks to the organisation. • Display confidence and professionalism and assertive in the face of medical emergencies and trauma. • Record all patient details, observations, treatments, and other health care information on the patient record form with accuracy and appropriate detail and in accordance with EHS Patient Record Completion Guidelines. • Maintain the confidentiality of all medication records and patient treatment details. • Care for and maintain St John SA equipment and stores as required by policy. 	<ul style="list-style-type: none"> • Tasks conducted within scope of practice at all times • Reports completed as per requirements of St John SA • Client privacy maintained as per legal obligations at all times • Equipment maintained as per St John SA requirement at all times
Communication	<ul style="list-style-type: none"> • Communicate effectively and respectfully throughout the treatment of a patient by using interpersonal skills to encourage the active participation of patients and appropriate communication skills. • Communicate appropriately with health care professionals, St John Members, members of the public, other emergency services and other key stakeholders to ensure the best outcome for the patient is achieved. • Consult effectively with relevant health care professionals and service providers to facilitate patient's continuity of care. 	<ul style="list-style-type: none"> • Confidentiality requirements satisfied at all times • Reports accurate and without error
Professional Development	<ul style="list-style-type: none"> • Ensure personal professional development standards relevant to scope of practice are maintained to ensure registration within field of practice • Participate actively as a member of a team to contribute and support the delivery of first aid services through regular attendance at meetings, completion of required training and refresher courses and other activities as required. 	<ul style="list-style-type: none"> • Credentialling requirements satisfied at all times • Registrations compliant at all times

Organisational	<ul style="list-style-type: none"> • Required to wear the St John uniform and appropriate PPE in a professional, neat and tidy manner when representing St John at events • Demonstrates professionalism and good judgement in communicating with the general public and other St John members in verbal, written and electronic forms • Abides by all St John SA policies and procedures 	<ul style="list-style-type: none"> • Dress standards satisfied at all times when on duty • Policy requirements satisfied at all times
Workplace Health & Safety	<ul style="list-style-type: none"> • Maintain current Manual Handling and Infection Control Training • Ensure a safe and healthy work environment through compliance with WHS legislation and St John policies and procedures. Monitor and report on WHS arrangements in the learning environment • Follow safe and healthy work practices at all times, including reporting of hazards and incidents immediately, and referring WHS issues and requirements to manager 	<ul style="list-style-type: none"> • Maintain compliance by completing all required training • Take a proactive and preventative approach to maintaining a safe work environment

Knowledge, Experience and Capabilities

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- High level of resilience and initiative
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Sound clinical knowledge relevant to qualifications and experience
- Previous special event and mass gathering medicine experience

Qualifications / Certifications

- Unrestricted registration as a Paramedic with AHPRA
- Current Advanced Life Support certification/training

Essential requirements

- Current South Australian Driver's License.
- Own vehicle for transport.
- It is a requirement you undertake and hold a National Police Certificate and a current Working With Children Check both of which are acceptable to St John, prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 6 months of employment.
- Current COVID and Seasonal Flu (when available) Vaccines