

Position Title:	Ambulance Officers & Registered Paramedics
Department / Function:	Health and Medical Services – Casual Positions
Reports to:	Manager Health and Medical Services

About St John Ambulance South Australia

St John Ambulance SA is a Health and Medical Services provider for many of South Australia's largest venues such as Adelaide Oval, Adelaide Entertainment Centre and Adelaide Showground. In addition to this, St John Ambulance SA is the chosen provider for many major events on the SA calendar including Schoolies Festival, VALO Adelaide 500 and WOMAD.

For over 135 years, St John Ambulance SA has supported the South Australia community to help save lives and build community resilience to improve the safety and healthcare for all South Australians. In addition to Health & Medical Services, St John Ambulance SA also provides community care, is a licensed non-emergency ambulance patient transport service, delivers nationally accredited first aid training, and is the largest provider of first aid products and equipment.

The Opportunity

You could be working in the Medical Centre at the Schoolies Festival, getting amongst the crowds at WOMAD, working at the iconic Adelaide Oval at a football match or crewing a Patient Transport Ambulance – no two days are the same in our team! Due to growth in the event sector, we are seeking to grow our pool of casual staff for immediate work at events, mass gatherings and venues across Adelaide and South Australia.

Essential Criteria

Intensive Care Paramedics

- Unrestricted registration with AHPRA as a Paramedic and
- Current ATP as an Intensive Care Paramedic (or equivalent) with an Australian statutory service or
- Recognised qualification in Paramedicine Intensive/Critical Care with recent experience at this level

Experienced Paramedics

- Unrestricted registration with AHPRA as a Paramedic and
- Current Authority to Practice as a Paramedic with an Australian statutory ambulance service; or
- Relevant experience in a non-statutory setting of minimum 2 years and must hold current ALS certification (or be willing to obtain); or
- Equivalent overseas experience as deemed appropriate

Paramedics

- Unrestricted registration with AHPRA as a Paramedic and
- Are in a graduate year (first year post university); or
- Undertaking a Paramedic Internship program with a statutory ambulance service; or
- Paramedic working in non-statutory setting with less than 2 years' experience and/or does not hold ALS certification

Ambulance Officer

- Certificate IV in Health Care or equivalent; or
- Diploma of Emergency Health Care or equivalent and
- Current Authority to Practice as an Ambulance Officer (or however equivalent titled) with an Australian statutory service; or
- Experience as an Ambulance Officer (or however equivalent titled) in a non-statutory setting

All experience is assessed on a case-by-case basis by the Chief Operating Officer and considers clinical setting, individual training, and time. Non-Statutory settings may include primary/urgent care, private sector/events, defence, mining. ALS refers to current ARC Advanced Life Support Level 1 (minimum) certification.

About You – Ideal Candidates will Demonstrate:

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- High level of resilience and initiative
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Sound clinical knowledge relevant to experience and learning

How to Apply

APPLY NOW via [Seek](#) with your CV and cover letter expressing why you are suited to the position. Due to the large number of applications, please refrain from making phone enquiries regarding this opportunity. St John SA does not accept calls from recruitment agencies. St John SA care about keeping children and young people safe.

Positions available are offered on a casual basis with shift times varying across the week and weekend. Casual wages & penalties are dependent on qualifications and experience.

St John SA values diversity in the workplace and is an equal opportunity employer. Employment is dependent upon a Criminal History check that St John finds satisfactory, a valid and current Working with Children Check and the evidence of the right to work in Australia.

Position Description



Position Title:	Ambulance Officer
Department / Function:	Health and Medical Services
Reports to:	Manager Health and Medical Services
Award/Common Law	Ambulance and Patient Transport Industry Award 2020
Classification – Grade:	Ambulance Attendant Level 3

About St John Ambulance South Australia

St John SA’s vision is to create a safe, supported, engaged and resilient South Australian community

Our mission is to ensure the wellbeing of all South Australians is improved through St John SA’s delivery of innovative, client centred, and evidence-based health, community and educational products and services. All of our work is underpinned by a professional network of volunteers and staff.

Our work in local communities encompasses health services, social connection programs, youth programs, first aid training and product sales, and supporting people during times of disaster – including bushfires and floods.

St John SA acknowledges and pays respect to Australia’s Aboriginal and Torres Strait Islander Peoples, the traditional custodians of the lands, waterways and skies across Australia.

OUR VALUES



Position Summary and Requirements

The Ambulance Officer will accurately assess, advise and document patient health and treatment needs and determine and implement appropriate treatment in accordance with their respective clinical qualification, scope of practice and within the St John SA Clinical Credentialing Guidelines.

Key Relationships	
Number of Direct Reports	<ul style="list-style-type: none"> • Nil
Key Internal Relationships	<ul style="list-style-type: none"> • Other team members • Manager and Team Leader Health and Medical Services • Training Coordinator
Key External Relationships	<ul style="list-style-type: none"> • Event (sporting and recreational) Managers and Clients • Hospital and ambulance staff (events and PTS ambulance duties)

Ambulance Officer



Core Functions	Scope of Work	Measures
Patient Care	<ul style="list-style-type: none">• Provide prehospital emergency and non-emergency care to the community during St John SA involved events and PTS activities.	<ul style="list-style-type: none">• Qualification and certification maintained as current
Customer Service	<ul style="list-style-type: none">• Work as part of a response to emergency and non-emergency incidents during St John SA involved events, making significant clinical decisions in varied and complex environments to provide clinical treatment and life-saving stabilisation to injured persons.• Conduct thorough patient assessments and obtain all information necessary to make appropriate clinical decisions consistent with the nature of the situation to manage patients, carers and relatives in distress.• Provide treatment for conventional and unconventional injuries and illnesses in a variety of situations and environments depending on the location of an event.• Administer medication and treatment according to relevant legislation, regulations and scope of practice to support the provision of the most effective care and treatment to a patient in an ethical and professional manner.• Deliver practical clinical decisions in the best interests of the patient within a framework of evidence based reasonable and professional judgements.• Provide appropriate support to patients and their families who may be experiencing loss and grief• Provide quality record keeping for current patient care.• Coordinate and liaise with SA Ambulance for transfers of patient/s and emergency paramedic support as required.• Work within the St John SA Clinical Practice Protocols	<ul style="list-style-type: none">• Maintenance of tasks within scope of practice• Record keeping maintained to requirements as determined by St John SA
Operational Preparedness	<ul style="list-style-type: none">• Actively participate in the checking of patient care equipment and ensuring equipment is safe, clean and in good working order at events.• Operate medical equipment to provide patient care and treatment in an out of hospital environment consistent with scope of practice• Assist to maintain all equipment and vehicles in a state of readiness• Assist to ensure vehicles, equipment and medical rooms are kept clean and tidy at events.• Assist with the security of drug stock and drug recording whilst on duty and where applicable in certain locations.	<ul style="list-style-type: none">• Equipment maintained to required standards• Equipment used within scope of practice• Cleaning protocols observed at all times• Drug security and records maintained as required by St John SA
Workplace Health Safety and Welfare	<ul style="list-style-type: none">• Proactively address safety and child protection matters.• Ensure workstation is kept safe and tidy• Undertake workstation self-assessment on an annual basis.	

- Follow safe and health work practices at all times, including reporting of hazards and incidents immediately, and referring WHS issues and requirements to managers.

Knowledge Experience and Capabilities

- Experience working in the role of an Ambulance Officer or equivalent e.g. ADF Medic, PTS Officer, EMT
- Ideally experienced with a statutory ambulance service, Australia Defence Force, PTS or industrial health setting

Qualifications

- First aid qualification (minimum of Provide First Aid) (or willingness to obtain)
- Certificate IV in Health Care (or predecessor) or Diploma of Emergency Care (or Predecessor).

Essential requirements

- Current South Australia Driver's License
- Must be prepared to relocate within St John should the need arise
- It is a requirement that this position undertake and hold a National Police Certificate and a current Working with Children Check both of which are acceptable to St John SA prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 3 months of employment.

Position Description



Position Title:	Paramedic
Department / Function:	Health and Medical Services
Reports to:	Manager Health and Medical Services
Award/Common Law	Ambulance and Patient Transport Industry Award 2020
Classification – Grade:	Ambulance Paramedic/ Intensive Care Paramedic

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Position Summary and Requirements

The Paramedic will provide rapid front line clinical care for sick and injured persons in emergency and non-emergency settings. The Paramedic will often take on a clinical leadership role when working in a multidisciplinary team with Event Medics & Ambulance Officers. Treatment provided will be in line with the individuals Authority to Practice and the St John Ambulance SA Clinical Practice Protocols.

Hours of work will vary and will require the incumbent to work weekends and after hours. Flexibility is a requirement of this position to meet the demands of the role.

Key Relationships	
Number of Direct Reports:	<ul style="list-style-type: none"> • Nil
Key Internal Relationships:	<ul style="list-style-type: none"> • Event Command Staff • Operational Management Staff • On-Call Duty Manager • Other Clinicians (including staff and volunteers)

Paramedic

Key External Relationships:	<ul style="list-style-type: none"> • Event Clients • SA Ambulance Service • Other event contractors (e.g. event security)
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Core Functions	Scope of Work	Measures
Patient Care	<ul style="list-style-type: none"> • Work as part of a response to emergency and non-emergency incidents during St John SA involved events. • Provide initial first aid care of the sick and injured, within the scope of Ambulance Officer practice and St John SA regulations. • Competently and confidently conduct a full set of observations on every presenting patient, and at least one additional set of observations before a patient is discharged. • Provide treatments within the scope of training and licensing. • Provide support and clinical guidance to other clinicians • Understand medico-legal issues and be sensitive to the compliance and legal risks to the organisation. • Display confidence and professionalism and assertive in the face of medical emergencies and trauma. • Record all patient details, observations, treatments, and other health care information on the patient record form with accuracy and appropriate detail and in accordance with EHS Patient Record Completion Guidelines. • Maintain the confidentiality of all medication records and patient treatment details. • Care for and maintain St John SA equipment and stores as required by policy. 	<ul style="list-style-type: none"> • Tasks conducted within scope of practice at all times • Reports completed as per requirements of St John SA • Client privacy maintained as per legal obligations at all times • Equipment maintained as per St John SA requirement at all times
Communication	<ul style="list-style-type: none"> • Communicate effectively and respectfully throughout the treatment of a patient by using interpersonal skills to encourage the active participation of patients and appropriate communication skills. • Communicate appropriately with health care professionals, St John Members, members of the public, other emergency services and other key stakeholders to ensure the best outcome for the patient is achieved. • Consult effectively with relevant health care professionals and service providers to facilitate patient’s continuity of care. 	<ul style="list-style-type: none"> • Confidentiality requirements satisfied at all times • Reports accurate and without error
Professional Development	<ul style="list-style-type: none"> • Ensure personal professional development standards relevant to scope of practice are maintained to ensure registration within field of practice • Participate actively as a member of a team to contribute and support the delivery of first aid services through regular attendance at meetings, completion of required training and refresher courses and other activities as required. 	<ul style="list-style-type: none"> • Credentialling requirements satisfied at all times • Registrations compliant at all times

Organisational	<ul style="list-style-type: none"> • Required to wear the St John uniform and appropriate PPE in a professional, neat and tidy manner when representing St John at events • Demonstrates professionalism and good judgement in communicating with the general public and other St John members in verbal, written and electronic forms • Abides by all St John SA policies and procedures 	<ul style="list-style-type: none"> • Dress standards satisfied at all times when on duty • Policy requirements satisfied at all times
Workplace Health Safety and Welfare	<ul style="list-style-type: none"> • Proactively address safety and child protection matters. • Ensure workstation is kept safe and tidy • Undertake workstation self-assessment on an annual basis. • Follow safe and health work practices at all times, including reporting of hazards and incidents immediately, and referring WHS issues and requirements to managers. 	<ul style="list-style-type: none"> • Maintain compliance by completing all required training • Take a proactive and preventative approach to maintaining a safe work environment

Knowledge Experience and Capabilities

- Excellent customer service and interpersonal skills
- Excellent personal presentation
- High level of resilience and initiative
- Excellent verbal and written communication skills
- Ability to work in a team environment and autonomously
- Sound clinical knowledge relevant to qualifications and experience
- Previous special event and mass gathering medicine experience

Qualifications

- Unrestricted registration as a Paramedic with AHPRA
- Current Advanced Life Support certification/training
- First aid qualification (minimum of Provide First Aid) (or willingness to obtain)

Essential requirements

- Current South Australian Driver's License
- Own vehicle for transport
- It is a requirement that this position undertake and hold a National Police Certificate and a current Working with Children Check both of which are acceptable to St John SA prior to the commencement of employment. Continued employment is subject to the maintenance of satisfactory checks.
- Will be required to undertake Child Safe Environments training within the first 6 months of employment.