

2025/26

Annual Report

St John Ambulance SA



Acknowledgement of Country

St John Ambulance SA acknowledges the traditional custodians of the lands and seas on which we live and work, and pays our respects to elders past, present and emerging.

St John SA remains committed to reconciliation and to strengthening relationships, respect and opportunities with Aboriginal and Torres Strait Islander peoples and communities.

Following the completion of our Reflect Reconciliation Action Plan, we have continued to build on the foundations it established and progress the next stage of our reconciliation journey.

We recognise that reconciliation is an ongoing commitment and an important part of building an inclusive organisation that reflects, respects and serves the South Australian community.

About St John Ambulance SA

St John Ambulance SA is a charity with 141 years of service to the South Australian community. Our work spans seven key areas: health and medical services at events; products, training and education, including commercial first aid and mental health first aid training and First Aid in Schools; Community Care; State Emergency Response; Patient Transport; and Youth Development. Together, these services help tens of thousands of South Australians each year and contribute to safer, healthier and more resilient communities.

Our work is grounded in compassion and humanitarian values and draws on a global heritage spanning more than 900 years. We are committed to helping people when they need it most, today and into the future.

Community resilience and wellbeing are at the heart of everything we do, and our dedicated network of volunteers and staff carry out the full range of our programs and activities to this end.

Our Vision and Mission

Vision
To create a safe, supported, engaged and resilient South Australian community.

Mission
To ensure the wellbeing of all South Australians is improved through St John SA's delivery of innovative, client-centred and evidence-based health, community and educational products and services. All our work is underpinned by a professional network of volunteers and staff.

Motto
For the Faith and in the Service of Humanity.

Our Values

Teamwork
Our people challenge themselves to be the best they can, working collaboratively to provide community benefit through education, care and connection.

Integrity
It underpins all that we do.

High Quality Services
We provide excellent support to all our clients, patients and customers.

Diversity
We celebrate the many backgrounds and perspectives within the South Australian community, and work in the spirit of reconciliation.

Respect
As our most important asset, our people are shown respect, valued and supported to develop.


STUDENT
St John
AMBULANCE

ANNUAL REPORT 2025–2026

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Our Impact

Volunteer Hours

21,180
First aid event duty hours

13,970
Community Care hours

25,694
Training hours

2,171
Heritage conservation hours

Value of Volunteer Hours

$2,367,137
Health and Medical Services

$705,485
Community Care Programs

$109,636
History & Heritage Conservation

$3,182,258
Total value of Volunteering Hours

Communities Helped

1,229
Events and emergencies attended

2,996
Total clinical patient treatments

340
Community Care clients

7,684
School children first aid trained

Education and Products

21,864
Public training hours

40,000+
Public training certificates issued

11,800
First aid kits and equipment in SA homes, workplaces and schools

Our People

235
Health and Medical Services Volunteers

185
Community Care Volunteers

209
Youth

201
Staff

36
Historical Society Volunteers

Patient Transport

1,200
Patient transfers

2025/26

Building on strong foundations

Sustained

Our volunteers and staff continued to deliver trusted first aid, health, community and education services across South Australia.

Growing

Demand strengthened in key areas, including first aid products and Event Health Services, with merchandising revenue increasing 34% and Event Health Services revenue increasing 20%.

Evolving

Our emergency response, advocacy and national fundraising arrangements continued to develop as St John looked at new ways to strengthen its contribution and sustainability.

Looking ahead

Work undertaken during the year established the foundations for the Strategic Plan 2026–2028, focused on strengthening the core business, financial sustainability, organisational modernisation and community impact.



Mary Patetsos AM
Chair of the Board

Chair of the Board's Report

"As we look ahead, we do so with confidence."

The past year has been one of both challenge and progress for St John Ambulance South Australia.

In a complex operating environment, our staff and volunteers have continued to demonstrate an extraordinary commitment to the communities we serve. Through first aid education, event health services, patient transport, community care and volunteer-led activities, St John continues to make a meaningful difference across South Australia.

It has also been a year of leadership transition. On behalf of the Board, I thank Maree Geraghty for her exceptional service as Interim Chief Executive Officer. Maree provided stability and strong leadership at an important time for the organisation. I am delighted that she has joined the Board, where her experience, organisational knowledge and commitment to St John will continue to serve us well.

I am equally pleased to welcome Associate Professor Steve Morris as Chief Executive Officer. Steve brings extensive experience across health, government and the not-for-profit sector, and the Board looks forward to working with him as we strengthen St John SA and its impact in our community.

Financial sustainability remains an important priority. The organisation recorded a deficit during the year, significantly affected by non-recurring property-related losses associated with the Lottery.

Importantly, the underlying operating position improved compared with the previous year, and operating cash flow also improved materially. While further improvement is required, these results provide a stronger foundation as we implement a clear strategy to further strengthen St John SA's financial sustainability and our capacity to invest in our people, services and community impact.

During the year, we undertook significant work to strengthen our strategic direction and establish the foundations for our Strategic Plan 2026–2028. Building on this work, the new strategy sets a clear direction for St John SA: helping create a community ready to act; delivering trusted care closer to community; building partnerships that multiply impact; supporting people powered by purpose; and ensuring we are strong today and sustainable tomorrow. It positions St John to build on its proud heritage while responding to the changing needs of South Australians.

The Board has also undergone renewal. I thank Tony Mitchell, Sef van den Nieuwelaar and Rebecca Wilson for their valued service and contribution. I also welcome Aaron Chia to the Board. Aaron brings considerable executive, community sector and governance experience and has assumed the roles of Treasurer and Chair of the Audit, Risk and Compliance Committee.

I also acknowledge our outgoing Patron, Her Excellency the Honourable Frances Adamson AC, whose term as Governor and Patron concluded following the end of the reporting period. Throughout her tenure, she has been a generous supporter of St John and community service more broadly. On behalf of the organisation, I extend our sincere thanks and best wishes.

Above all, I thank our volunteers, staff, members, donors, partners and supporters. St John exists because people choose to give their time, expertise, resources and support to something larger than themselves.

As we look ahead, we do so with confidence. We have a clear direction, dedicated people and a proud tradition of service. Together, these provide strong foundations for St John Ambulance SA to continue improving the health, safety and wellbeing of South Australians for generations to come.

M Patetsos

Mary Patetsos AM
Chair of the Board



Steve Morris
Chief Executive Officer

Chief Executive Officer's Report

"Our history gives us strong foundations. Our opportunity is to build on them."

It is a privilege to provide my first Annual Report message as Chief Executive Officer of St John Ambulance South Australia. Since joining St John, what has impressed me most is our people. Across metropolitan and regional South Australia, I have seen the commitment of our staff and volunteers and the difference they make through their professionalism, compassion and service.

That contribution takes many forms. We help people develop the skills and confidence to respond in an emergency. We provide health services at events of all sizes, transport and care for patients, and support older and vulnerable South Australians. Through our volunteers, we maintain a connection with communities across the state. That breadth of impact is one of St John's great strengths.

We also have a remarkable history. Generations of South Australians have trusted St John to be there when they need us. Our opportunity now is to build on that legacy and ensure St John remains just as relevant to the South Australia of tomorrow. Our communities are changing, their health and social needs are evolving, and expectations around care, education, volunteering and community participation continue to change. We must evolve too, while remaining true to our purpose and values.

During the year, St John SA began a significant process of organisational renewal and strategic development. This work identified the need to strengthen our core business, improve financial sustainability, modernise our organisation and grow our community impact. It has informed our Strategic Plan 2026–2028 and provides a clearer framework for the future. At its heart is a simple shift: to focus not only on what we do, but on the difference we make.

Our priorities are clear: to help build a community ready to act; deliver trusted care closer to community; build partnerships that multiply impact; support people powered by purpose; and ensure St John SA is strong today and sustainable tomorrow.

These priorities will shape where we focus our efforts and investment over the coming years. There are significant opportunities before us. We can reach more people with first aid knowledge and skills, we can strengthen our contribution to events, health and community care, we can create new opportunities for volunteers to serve their communities, we can build partnerships that extend our reach and find new, sustainable ways to generate the resources needed to support our charitable purpose.

None of this can happen without our people. To our volunteers and staff, thank you. Every achievement reflected in this Annual Report ultimately comes back to your contribution. Your commitment, professionalism and passion are among St John SA's greatest strengths and provide a strong foundation for our future.

I also thank our Board, donors, customers, partners and supporters for the trust and support they place in St John. I am optimistic about what lies ahead. We have extraordinary people, a trusted name, deep community connections and a clearer sense of where we want to go.

St John Ambulance SA has served South Australians for generations. Our responsibility now is not simply to preserve that legacy, but to build on it. I am excited about what we can achieve together, and the difference St John can make for South Australia in the years ahead.



Steve Morris
Chief Executive Officer

What We do

Seven connected areas of activity, working together to help build safer, healthier and more resilient communities across South Australia. Each part of our work plays a unique role. Together, they create a stronger, more capable St John, ready to support South Australians in everyday life and in times of need.



Enabled by

Our People

Volunteers and staff power our impact.

Partnerships & Advocacy

A stronger voice for safer communities.

Fundraising

Community support sustains our work.

Members & Supporters

A proud community behind our mission.

Good Governance and Financial Stewardship

A strong and sustainable organisation.

Products

Our extensive range of products allows businesses, communities and individuals to be first aid ready and increase their emergency preparedness. All products are TGA approved and conform to applicable standards.

1,528

AED units sold, helping workplaces and organisations improve emergency preparedness and access to lifesaving equipment

800+

Workplace AEDs checked and monitored, helping businesses maintain compliance and remain rescue ready

Demand for first aid products continued to grow during 2025/26, particularly as South Australia's AED reforms increased attention on access to lifesaving equipment. Merchandising revenue increased by 34% to $5.8 million during the year, while 1,528 AEDs were supplied to workplaces and organisations across the state. This growth reflects both the evolving regulatory environment and increasing community awareness of the importance of being prepared to respond to a cardiac emergency.

First Aid Kits

5,400

Workplace first aid kits sold

6,400

Personal, home and leisure first aid kits sold

Workplace Restocking

3,500

Businesses completed workplace first aid restocking

Our team will audit and replenish the contents of kits to ensure businesses are always ready for first aid accidents and emergencies. Knowledgeable St John First Aid Advisors can also conduct a St John Safe Workplace First Aid Assessment to help businesses identify their first aid requirements and remain compliant.





Education and Training

Education is central to St John SA's purpose of building a community ready to act. From introducing school students to lifesaving skills through First Aid in Schools to delivering nationally recognised first aid qualifications and Mental Health First Aid training, we help South Australians develop the knowledge, skills and confidence to respond when someone needs help.

As South Australia's leading provider of first aid training, St John SA delivers a comprehensive range of accredited and non-accredited courses for individuals, workplaces and organisations. Our training ranges from basic resuscitation and first aid through to advanced life support and industry-specific programs, helping build first aid capability across the community.

St John SA is an approved training provider with SafeWork SA and a member of the Australian Resuscitation Council. All first aid course content is regularly audited against the requirements of the Australian Skills Quality Authority, the national regulator for registered training organisations (RTO).

Education

40,000+

public training certificates

In 2025/26, more than 40,000 students completed a training course with St John SA. That figure reflects the trust that individuals, workplaces, schools and community organisations place in us to build their capacity to respond in an emergency.

Onsite Training

1,137

onsite courses

We deliver training at participant venues for businesses and groups who wish to train a team at the same time. In 2025/26, 1,137 onsite courses were delivered across South Australia.

Mental Health First Aid

572

MHFA participants

Mental Health First Aid (MHFA) continues to grow as workplaces and individuals recognise the importance of responding well to mental health challenges.

First Aid in Schools

Building first aid capability in the next generation remained an important focus during 2025/26.

Through First Aid in Schools, St John SA continued to give young South Australians opportunities to develop lifesaving skills, confidence, teamwork and a commitment to their community.

72

Schools attended (metropolitan & regional)

7,684

Students who completed a first aid awareness session

The First Aid in Schools (FAiS) program is a community initiative that St John SA provides to primary schools free of charge. FAiS fits within the South Australian Curriculum, Standards and Accountability Framework and the Australian Curriculum: Health and Physical Education Learning Area.



First Aid Schools Program

Delivered by dedicated trainers, sessions teach students from Reception to Year 6 the skills they need to respond confidently in an emergency: how to call an ambulance, how to help an unconscious person, fundamental first aid principles, and cardiopulmonary resuscitation (CPR) for older students.

These skills are genuinely lifesaving, and our hope is that early first aid education leaves students with a lasting awareness of what to do when it matters. Students who want to take their involvement further can continue their journey through the St John SA Youth Development program.

Community Care

Community Care remained an important and sustained part of St John SA's community contribution during 2025/26, connecting older and vulnerable South Australians with companionship, practical support and transport to help them remain independent and connected to their community. Volunteers are matched with clients based on shared interests and goals, building relationships that often become one of the most valued parts of a client's week.

The program operates with a wellness and reablement focus, designed to support clients in retaining their independence and continuing to live life in a way that is meaningful to them. That might mean a fortnightly visit and a conversation, assistance getting to a medical appointment, or a friendly face when family is far away.

During 2025/26, volunteers travelled 61,569 kilometres through the Community Transport program, including 38,126 kilometres travelled with clients. They also contributed 9,403 hours of social support and undertook 842 hours of training to support the continued delivery of the program.

Community Care & Social Inclusion Programs

340
Individual clients supported

7,843
Social support sessions delivered

9,403
Volunteer hours (social support)





Community Transport

1,637
Individual trips to appointments and activities

4,005
Driver volunteer hours

Our Volunteers

185
Community Care volunteers

842
Volunteer training hours undertaken

13,970
Total Community Care volunteer hours (social support and transport)

Funding

Commonwealth Home Support Program (CHSP) - Funded by the Australian Government Department of Health.

St John SA Aged Care Volunteer Visitor Scheme - Funded by the Australian Government.

Although funding for this program has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

Community Care Regions in Metropolitan Adelaide: North | East | South | West

Health & Medical Services

St John Ambulance SA is South Australia's leading provider of health and medical services at events. With 141 years of service to the state, our dedicated volunteers and staff deliver clinically governed healthcare across events of every scale, from local community gatherings through to major festivals, sporting events and public celebrations attracting tens of thousands of people.

Our services extend well beyond traditional first aid. Through a multidisciplinary workforce of Event Medics, Ambulance Officers, Registered Paramedics, Registered Nurses, Medical Practitioners and Operations Commanders, St John SA delivers a broad range of clinical assessment, treatment and emergency response capabilities.

Supported by robust clinical governance, established clinical practice protocols, ongoing training, specialised medical equipment, purpose-equipped vehicles and dedicated operational command and communications capabilities, our teams provide professional healthcare services tailored to the needs and risks of each event.

Demand for St John SA's event health services continued to strengthen during the year, with Event Health Services revenue increasing by 20% to $1.8 million. Across South Australia, our teams supported 1,229 events, treated 2,996 patients and contributed more than 21,180 volunteer operational hours.



Investing in Our Volunteers

St John SA invests approximately $1,200 in recruiting, onboarding, equipping and training each volunteer to Event Medic standard. This investment reflects our commitment to developing a capable and clinically competent volunteer workforce, providing our people with the skills, equipment and ongoing support needed to deliver quality healthcare services to the South Australian community.

Volunteer Teams

- Adelaide Central
- Mitcham
- Unley
- Arno Bay
- Mt Barker
- Victor Harbor
- Band
- Murray Bridge
- West Torrens
- Campbelltown
- Noarlunga
- Whyalla
- Event Communications
- Playford
- Woodville
- Logistics
- Lower North
- Prospect
- Pt Lincoln
- Limestone Coast
- Pt Pirie

More Than Just First Aid

St John SA provides healthcare services extending from basic first aid through to advanced clinical care, delivered by appropriately qualified personnel.

Our volunteers and paid staff undertake ongoing training, competency assessment and professional development, supported by established clinical governance arrangements to maintain safe and effective clinical practice.

1,229
Events attended

2,996
Patients treated

21,180
Volunteer operational hours

Thousands of health promotion interventions delivered to patrons, including sanitary items, bandages and sunscreen.



Significant Events and Venues Supported (2025/26)

Venues

- Adelaide Oval
- Coopers Stadium
- Adelaide Entertainment Centre
- The Drive
- Adelaide Showground

Events

- WOMADelaide
- Schoolies Festival
- Royal Adelaide Show
- SANFL Grand Final
- AFL Gather Round
  (Adelaide Oval, Norwood Oval, Lyndoch)
- BP ADL Grand Final 500
- Metallica
- Handpicked Festival
- National Pharmacies Christmas Pageant
- NYE Glenelg
- World Beach Volleyball Championships

Qualifications and Training

Ongoing competency-based training and professional development support our workforce in maintaining the clinical skills and operational readiness required to deliver safe, effective healthcare services.

Personnel include

- Event Medics
- Ambulance Officers
- Registered Paramedics
- Registered Nurses
- Medical Practitioners
- Communications Staff
- Operations Commanders

Patient Transport

St John SA's Patient Transport service provides additional capacity within South Australia's healthcare system, supporting the safe and effective movement of patients between services and locations.

Working alongside SA Ambulance Service, aeromedical providers and public and private hospitals, our Ambulance Officers and Paramedics provide planned Non-Emergency Patient Transport across metropolitan and regional South Australia.



1,200

Patient transfers

Including:

- Hospital discharges
- Inter-facility transfers
- Aeromedical support
- Regional patient movements

This activity builds on investment made in the previous year to strengthen our Patient Transport capability, including the introduction of a new Mercedes Sprinter ambulance. Those investments were made to provide modern, safe and reliable resources supporting both St John SA's clinical operations and its developing role in Non-Emergency Patient Transport.

Delivered by appropriately qualified personnel using dedicated ambulance resources, Patient Transport continues to support capacity across the wider health system and represents an important area of clinical and operational capability for St John SA.

State Emergency Response

When South Australia faces a major emergency, St John SA stands ready to provide additional health, medical and operational capacity in support of the state's emergency response.

As a participating organisation within the Ambulance Services Functional Support Group of the State Emergency Management Plan, St John SA contributes to South Australia's preparedness, response and recovery capability. Our role is to mobilise appropriately trained personnel and resources when requested, working alongside SA Ambulance Service and other emergency services.

Our role

St John SA maintains the capability to provide a structured medical response supported by operational command, communications and logistics. Under the Ambulance Services Functional Support Group, our responsibilities include:

- Activation and deployment of personnel to support emergency response activities.
- Medical response and casualty triage, including assessment and treatment at incident scenes, treatment centres, hospitals and welfare facilities.
- Patient evacuation and transport from affected areas, excluding rescue operations.
- Communications capability to support the coordination and management of emergency response resources.

Ready to respond

Our emergency response capability draws on trained clinical responders, AHPRA-registered healthcare professionals, ambulance and patient transport vehicles, operational command vehicles, incident support trailers, medical equipment, communications systems and logistics support.

This capability is supported by a 24-hour State Duty Manager and Executive On-Call function, together with access to the SA Government Radio Network and paging systems, providing established arrangements for activation, coordination and communication with emergency services and relevant agencies.

Responding during 2025/26

During 2025/26, St John SA provided assistance at several Level 3 incidents on behalf of SA Ambulance Service, including the Mount Compass/Tooperang and Yankalilla fires. Our response included Event Medics, registered healthcare professionals, operational management staff, fleet resources and logistical support.

These deployments demonstrated an increasingly important role for St John SA in supporting South Australia's emergency response capability during periods of heightened demand. During the year, we continued to strengthen our operational readiness through investment in people, training, equipment, communications and coordination arrangements, ensuring St John can provide additional health, medical and logistical capability when called upon.

Youth Development

Youth Volunteers

St John SA's Youth Development Program provides young people with opportunities to build first aid skills, confidence, leadership and a commitment to helping others.

Through participation in local Youth Divisions, young people develop practical first aid capability alongside teamwork, leadership and personal development, while building an early connection with volunteering and community service.

During 2025/26, St John SA's Youth Program supported 209 youth members across 13 divisions, with 85 proficiency certificates awarded during the year.

Youth Divisions

Campbelltown | Mallala | Marion | Mt Barker | Mt Gambier | Noarlunga | Northern Youth | Prospect No. 1 Tea Tree Gully | Unley | West Torrens | Whyalla | Woodville

Proficiency Certificates Issued (2025/26)

A total of 85 proficiency certificates were issued between 1 July 2025 and 30 June 2026, recognising the skill development and dedication of our youth members.

209
Youth members

85
Proficiency Certificates

13
Divisions



Our History & Heritage

St John began in South Australia in 1885, and our History and Heritage Program preserves that remarkable legacy for future generations. Our dedicated team of Historical Society volunteers work tirelessly to collect, manage, preserve and research artefacts that reflect the history of the Order of St John and St John Ambulance.

Many of these elements are on display in the St John SA Historical Museum at Brighton, which is open for members of the public to enjoy. Coupled with the extensive knowledge our Historical Society volunteers have of St John SA, the museum is a treasure trove of St John international history and memorabilia that dates back over 900 years.

Each year, a Historical Seminar is held where the St John Historical Societies across Australia gather and subsequently publish an annual journal. This journal holds a captivating record of St John history that ensures these important stories and moments in time are documented for future generations.

232

Museum visitors

36

Volunteer members

2,171

Volunteer hours contributed

***$109,636**

Value of volunteer hours

* The volunteer dollar replacement hourly rate figure for 2025/26 is $50.50 per hour and was provided by Volunteering SA/NT. The basis of this calculation is taken from the biannual Australian Bureau of Statistics (ABS) average weekly earnings figures for Australia

Fundraising

St John Lottery

The St John Lottery continued to be a significant fundraising initiative in 2025/26, helping to fund vital St John programs and services while giving Australians the opportunity to win extraordinary prizes. The Lottery continued to evolve during 2025/26. Following national expansion in 2024, the Christmas Home Lottery entered its second year as a national campaign, while work progressed towards a nationally owned and governed model for 2027 and beyond.

The Christmas Home Lottery offered an impressive prize pool valued at more than $7.5 million, with 10,267 prizes up for grabs. The Grand Prize winner had the choice of four luxury home packages valued at approximately $5 million each, located in Adelaide, Sydney, Melbourne and the Gold Coast. Other prizes included luxury vehicles, cash, holidays and an exclusive McLaren Members Draw.

The 2026 Autumn Cash Lottery provided another opportunity for supporters to win, offering more than $450,000 in prizes, including luxury vehicles, holidays and cash giveaways.

The two lottery campaigns continue to play an important role in supporting our work in the community. Funds raised help provide essential training and equipment for our volunteers, support the purchase and maintenance of vehicles and resources, and enable St John to deliver first aid and health services at community events and emergencies.

Through the ongoing generosity of our ticket purchasers and Members, the St John Lottery continues to make a meaningful contribution to our mission of building safer, more resilient communities.









Charity Golf Day 2025

The St John Ambulance SA Charity Golf Day remains one of our flagship fundraising events, bringing together corporate partners, community supporters, volunteers and donors in support of the First Aid in Schools Program. Funds raised through the event help equip South Australian primary school students with lifesaving first aid knowledge and skills.

We extend our sincere appreciation to Drakes Supermarkets, our Presenting Partner, and to the many organisations that contributed through sponsorship, hole activations, auction prizes and in-kind support, including Adelaide BMW, Adelaide Exchange Jewellers, Phil Hoffmann Travel, Porsche, Solitaire Automotive, T Bar, Vili's, Zagame, Wine Direct, Samuel James Homes, Mitsubishi Electric, Lexus, Mercedes-Benz Adelaide, Penfolds, Mollydooker Wines, Drummond Golf, Auto Masters, Credit Union SA, Adelaide Central Market, Flight Centre, Heidilicious Catering, Royal Adelaide Show, Adelaide Strikers, Coopers Brewery, Golding Wines, Two Hands Wines, Oliver's Taranga Vineyards, Thorn-Clarke Wines, Kangarilla Road, Nepenthe, Paracombe Wines, Rockford Wines, Charles Melton Wines, Boston Bay Wines, Kaesler Wines, Tony & Mark's, Harley-Davidson, The Grange Golf Club, Adelaide Carols by Candlelight and many other generous supporters.

Together, We Make a Difference

On behalf of our volunteers, employees, participants and the communities we serve, thank you. Your support enables St John Ambulance SA to deliver lifesaving training, essential health services and community programs that make a difference across South Australia every day.

Advocacy

> Alongside our direct services, St John Ambulance SA continued to develop its advocacy role, using our experience and expertise to contribute to policy discussions that can save lives and build more resilient communities.

In South Australia, we supported greater community awareness and access to automated external defibrillators as the State's public-access AED reforms progressed. Our experience in South Australia is also helping to inform St John's broader national approach to public-access defibrillation.

As part of the national St John network, we contributed through St John Ambulance Australia and the National Leadership Group to shared advocacy priorities, including first aid, public-access defibrillation, driver first aid, disaster resilience and volunteering.

This work supports a more coordinated St John voice on practical policy and system improvements that can strengthen community safety and resilience.

Our People

St John Ambulance SA is able to exist and provide a high level of care and support to the South Australian community because of the incredible people who make up the organisation. Our volunteers and staff are the driving forces behind our charitable work, and we strive to do everything we can to support those who make our community work possible.

In 2025/26, 743 volunteers gave their time, skills and care across our programs. Of those, 209 served in youth and community services, and 114 held non-clinical roles spanning youth leadership, operational support, the band, the historical society, event support and community engagement. 185 new volunteers joined the organisation this year.

The breadth of experience within our volunteer community is a defining feature of St John SA. We are proud to have 63 volunteers who have served for 20 or more years, including one member with 79 years of service and 13 members with between 60 and 70 years of service.

Our volunteers work across the state, with over 90% based in metropolitan Adelaide and the remainder based in regional South Australia.

Volunteers

743
Total volunteers

Our Volunteers by Role

235
Operations volunteers

209
Youth

185
Community Care volunteers

114
Non-clinical roles (youth leaders, operational support, band, historical society, event support, community engagement)

Staff

201
Total staff

Program Delivery

Department	FT/PT	Casual	Total
Community Care	5	9	14
Health and Medical Services	6	93	99

Social Enterprise

Department	FT/PT	Casual	Total
Marketing	3	0	3
Lottery	4	7	11
Training & Education (including trainers)	19	9	28
Commercial Sales	12	1	13
Commercial Customer Service	5	0	5

Support

Department	FT/PT	Casual	Total
Finance	6	0	6
Corporate Management	7	0	7
People & Performance	4	1	5
Event Volunteer Operations	1	0	1
Information Technology	3	0	3
Infrastructure & Assets	2	0	2
Warehouse	3	1	4

Honours & Awards

Throughout 2025/26, St John Ambulance SA proudly recognised the outstanding service, dedication and ongoing commitment of our volunteers and staff through a range of honours and awards.

Our annual Awards Ceremony provided a special opportunity to celebrate many of these achievements alongside families, friends, colleagues and distinguished guests. We were honoured to welcome Her Excellency the Honourable Frances Adamson AC DStJ, Governor of South Australia, along with Members of Parliament and representatives from the South Australian emergency services sector. We also sincerely thank Her Excellency for her continued support of St John SA in her role as Deputy Prior.

Operations Awards

Presented by Prof Bill Griggs AM ASM MStJ, Chair of Operations

5 year pin

Service Award

Aidan Ratcliff
Anne Knight
Cheryl Young
Diana Browne
Josephine Reid
Elisabeth Boyle
Leo Pope
Matthew Reid
Valerie Hammat
Verena Steen

Awarded for 10 years of efficient service

Cheryl Westbury
Emma Adams
Jessica Judd-Ireland
Paul Hondrovasilopoulos
Rebecca McCauley

First Bar to the Service Medal of the Order

Awarded for 15 years of efficient service

Emma Adams
Ronda Zauch MStJ
Shonna Williams MStJ

Second Bar to the Service Medal of the Order

Awarded for 20 years of efficient service

Bruce Garnett MStJ
Domenico Barone MStJ
Michael Koch MStJ

Third Bar to the Service Medal of the Order

Awarded for 25 years of efficient service

Cliff Pinkard MStJ
Kerri Rae MStJ
Mariah Farid MStJ

Operations Awards

Presented by Her Excellency, the Honourable Frances Adamson AC DStJ, Governor of South Australia

Fourth Bar (2nd Gilt) to the Service Medal of the Order

Awarded for 30 years of efficient service

Christine Thompson OStJ

Operations Awards continued...

Presented by Her Excellency, the Honourable Frances Adamson AC DStJ, Governor of South Australia

Sixth Bar (3rd Gilt) to the Service Medal of the Order

Awarded for 40 years of efficient service

Christine Trainer MStJ
Sharon Dippy MStJ

Seventh Bar (4th Gilt) to the Service Medal of the Order

Awarded for 45 years of efficient service

Prof Bill Griggs AM ASM MStJ
Patricia Lovell MStJ

Ultra Long Service Medal of the Order of St John

Awarded for 50 years of efficient service

Alan Edge CStJ
Allen Burns OStJ
Lorna Hawke OStJ

Second Bar to the Ultra Long Service Medal of the Order of St John

Awarded for 60 years of efficient service

Patricia Kakoschke MStJ

Youth Awards

Presented by Her Excellency, the Honourable Frances Adamson AC DStJ, Governor of South Australia

Youth Member of the Year

Bianca Spinello

Peter Falkland Youth Leader of the Year

Matthew Reid

Spirit of St John Award

Isabella Burgess
Lachlan Pfitzner
Samuel Holmes
Zoe Preston

Training Awards

Presented by Mary Patetsos AM, Chair of the Board

Robert Britten-Jones Award

Leanne Psarombas

Training Commendations

Brentyn Giles
Deidre Mackay
Sean Rae

Honours & Awards cont...

Community Services Awards

Presented by Sef van den Nieuwelaar, Chair of Community Care

Frank Davison Award
Alan Baker

Community Services Commendation
Peter Collins

Service Medal of the Order of St John
Awarded for 10 years of efficient service
Myrtle Gourley
Robin Foremen
Roslyn Davis

Second Bar to the Service Medal of the Order
Awarded for 20 years of efficient service
Aileen Guterres

CEO Commendation Awards

Presented by Maree Geraghty, Interim Chief Executive Officer

CEO Commendation
Amy Reid
Gavin Colgan
Leanne Psarombas
Suzanne Hinton
Tom Janowicz
Tony Sparham

Staff Awards

Presented by Maree Geraghty, Interim Chief Executive Officer

5 year pin
Employee Long Service Award

Darren Casey
Kathryn Grindle
Hoang Mai Thy Nguyen
Melissa Oudshoorn
Olivia Patient-Burns
Amy Reid
Ashleigh Winter

10 Years of Service
Ashleigh Barron
Kerrilee Dennis MStJ
Sarah Hollamby









Members of the Order of St John

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Bailiff Grand Cross

Prof V R Marshall AC

Dame

Mrs L A Dansie AM
Mrs R Denham OAM
Mrs M Jackson-Nelson CVO; AC; MBE
Mrs M A Nunn OAM
Mrs E Scarce

Knight

Dr B E Ancell AM
Prof P A Arbon AM
Mr G B Brewer
Prof F H Bridgewater OAM
Mr G L Coombes AM
Prof J L Crompton AM; RFD
Dr G A Davies AM; ED; RFD
Dr R M Edwards OAM
Dr B J Fotheringham AM
Mr R J Greig OAM
Mr D C Heard OAM
His Excellency H Le AC
Mr I Pickering
The Hon K Scarce CSC; AC; RANR

Commander

Mrs M Beard
Mr A C Bennett OAM
Mr P A Bird
Mr S Bolton
Mr D J Bridges
Mrs G J Curtis OAM
Mr D V DeGiglio ASM
Mr R M Dippy
Mr J J Dudzinski
Mr A J Edge
Mrs C Gerner
Mr P Gill
Mr P R Hawkins
Mr N Hender BEM; OAM
Mr M A Hyde AO; APM
Mr A J Inglis
Mr P J Jackson
Ms K Limb
Mr P W Lorimer OAM
Mrs J S Marshall
Dr S T McGovern
Mr A L McLachlan CSC
Mr R F Menadue
Mr C Moore
Mrs M Oudshoorn
Mrs L D Pole OAM
Mr J A Rawes OAM
Mr L W Rogers
Mr H T Rogerson
Mr S P Sperou
Mr I Walsh, Deputy State Chaplain
Mr G A Woods JP
Dr K M Zeitz

Officer

Dr B G Alcorn
Mrs K Allen
Mr J A Anderson
Mrs E M Batten
Mr R S Beahl
Mr C J Beames
Mr G W Bone
Mr A Burns OAM
Mr P Butler
Mr P Carden
Mr I Coburn
Mrs P Cohen
Mr N S Copley
Mr K L Cunningham OAM
Rev B J Daulby OAM JP State Chaplain
Mrs N J Day
Mrs E M Doman OAM
Miss J F Feast
Mr A M Ferguson
Dr A A Gazard
Mr G A Geyer
Mr J Goodburn
Mr G H Hambling
Mrs M A Hampel
Mrs L J Hawke
Mr B M Haynes
Mr T J Haysman
Mrs D Hodgson
Mr C J Ireland
Mr W G Jackson
Mr J Jaensch ASM
Mr R Jeisman
Mrs T S Judd-Ireland
Mrs P A Kakoschke
Mr C D Lemmer ASM
Mr E B Lock
Mrs C Maidment
Mr P Malycha
Mrs N Mann
Mrs E Matters
Mrs L D McCallum
Mrs J McLachlan
Mrs J O McLean
Mr R McNeil
Mr A F McPhail
Dr C G Mills
Mrs P A Osborne
Mr R T Parkinson OAM
Mrs C F Pedler
Mr I G Pole OAM
Mr A N Powell
Mrs P M Pudney
Mr I C Rae
Mrs L D Richards
Mr K V Rowley
Mr C L Ryan OBE
Mr I A Schunke
Mrs K E Stubing
Dr W D Symes
Ms C J Thompson
Mr R J Toshach
Mrs E W Unger
Mr S J Walter
Mr A C Warren
Mrs F E Watt
Mrs B A Weeks
Mrs S M White
Miss J Whitehorn
Ms M K Wicks
Dr J A Williamson
Ms K M Young
Dr C J Zeitz

Members of the Order of St John cont...

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Member

Mr R J Adams
Mr G L Allen
Mr D J Almond
Mrs A M Amos
Mr D B Anderson
Dr J S Anderson
Mr R Apted
Mr I M Archibald
Mr D H Armstrong
Mr R W Arthur
Dr H J Bailey
Mr D Barone
Mr P G Barrett
Mr J D Bartlett
Mr S A Bartlett
Mr A M Bastian
Mrs B D Bastian
Ms K M Bastian
Mr H J Bear
Mrs K L Bear
Mr H Becker AM
Mrs R J Begg
Mr D J Bell
Mr E L Bentley
Mr R H Berlin
Mrs J M Best
Mr G S Bigwood
Mrs E J Birchmore
Mr J R Bissett
Mrs D M Bleby
Mr G Bottcher
Mrs P A Boucher
Mr D W Boundy
Mrs M E Boundy
Mr M A Bourn
Mrs J A Bowden
Mr K D Bowman
Mr A F Brooks
Mrs L D Brooks
Mr R J Brooksby
Miss C G Brown
Ms L J Burford
Mrs J E Burgess
Mr E C Burns
Miss T L Butler
Ms T A Cameron
Miss L J Carpenter
Miss B A Chatfield
Mr G H Chibnall
Mr M N Christie
Mr L S Cibich
Mrs B L Clements
Mrs L R Clyde
Mr A J Coates
Mr W O Collings
Mrs D J Cook
Mrs B J Coombs
Mr J E Corcoran
Mrs M F Corkhill
Mr J Corner
Mrs R J Corner
Mrs R H Cornwall
Mr I G Cox
Mr P L Crompton
Mr A T D'Agostino
Mr D L Daff
Mr R J Dale
Mr P L Daniell
Mr B C Davey
Mr G C Davey
Mrs V E Davill
Mr J P Dawson
Mrs B D Debono
Mr G T Degenhardt
Mr J G Degenhardt
Mrs K Dennis
Miss C L Destro
Miss T L Dewick
Ms S Dippy
Mr J Ditcham
Mr G Docherty
Dr J Doube
Mrs K M Doult
Mrs S E Downey
Mr M R Doyle
Dr K E Drummond
Mr J L Dyett
Mr G G Edmonds
Mr J A Eglinton
Mrs H K Elix
Mr R J Elliott
Mr C S Evans
Miss M Farid
Mrs E R Faulkner
Dr M P Fernandez
Mrs C M Fletcher
Mr B M Forgan
Mr C I Forsyth
Mr P J Foster
Mr W M Foster
Mr L B Francis ASM
Mr R L Francis
Mr P F Franklin
Ms L M Gara
Mr B L Garnett
Mr M Gates
Mr L Gersch
Mr G Getzin
Mr J N Gifford
Mrs N K Gilboy
Ms M S Gilgen
Mr D Gittins
Mr G C Gobbett
Mr R R Gogler
Mr I M Gordon
Mrs P A Graham
Mr N R Gray
Mr J E Green
Mr D C Gregory
Mrs L E Griffin
Prof W M Griggs AM; ASM
Mrs E J Groom
Mr L P Gurney
Mr B Hage
Mrs C M Hall
Mr M L Hancock
Mr R L Hancock
Mrs R Handley
Mr E J Harding
Mr G J Harvey
Mr I B Harvey
Mrs E J Haythorpe
Mr P F Hennekam
Mr J A Herbert
Dr P D Heysen
Mr B M Hill
Mr J Hill
Mr P J Hill
Mr G N Hillman
Mrs M A Hilton
Mrs B E Holland
Mr R B Holt
Mr P R Hondrovasilopoulos
Mr M P Horsman
Mr K A Hosking
Mr G J Howard
Miss J Howe
Mr S G Humphrey
Mr R Hunter
Mr K J Hurrell
Mrs F M Jarrad
Mrs A N Jenkins
Mr J E Jennings
Mr N P Johncock
Mr R M Johnson OAM
Dr S D Jolly
Mr W R Jones
Mrs H S Judd
Mr L A Kay
Mrs B J Keller
Dr A R Kellie
Mr I R Kellie
Mr K C Kettle
Mr M L King
Mr G A Kirby
Mr D J Kittel
Mrs J Kittel
Mr M J Koch
Mr M A Kosonen
Mrs K Kruys
Mr K G Kurtz
Mr B R Lablack

Members of the Order of St John cont...

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Member

Mr P F Lacey
Mrs K A Lancaster
Dr L H Lane
Mr R E Larsen
Mr M M Lewis
Mr L L Lindholm
Mr T D Liston
Mr S B Loechel
Mr C R Luders
Mrs R Mamys
Mrs M C Manser
Miss T A Maria
Mrs B Marrett
Mrs M D Martin
Dr S H Martin
Dr C P Mattner
Mr J F Mays
Miss H L McAllister
Mr A J McCallum
Mrs G J McCallum
Mr J R McCallum
Mrs B J McCausland
Ms J N McDiarmid
Mr A E McDonnell
Mr W E McDougall
Mr J G McGeachie
Mr J A McGoogan
Mr J W McKeough
Dr G R McLean
Mrs J E McLellan
Mr J M McLellan
Mrs M McLennan
Mr A K Menzel
Mr H A Menzies
Dr M E Meredith
Ms K L Milovski
Dr N J Mitchell
Mr N C Modistach
Mr S D Mooar
Mrs C Moore
Mr D A Moore
Mrs S K Moore
Mr J G Morley
Mr G H Morrison
Dr R Murdoch
Mr P Murphy
Mr D J Murray
Ms C Neate
Mr D J Nicolle
Mr P A Norman
Mr R J Nuske
Mrs P M O'Brien
Mrs B J O'Daniel
Mrs C L Oaks
Mrs J P Oates
Mrs E N Obst
Mrs S L Oehms
Miss A C Olsen
Mr D F Opperman
Mr A L Orrock
Mr K D Parbs
Mr M J Parker
Mr K S Parslow
Mr J A Parsons
Mrs E Patterson
Mr A G Paues
Mrs B L Pearse
Mr R K Pearson
Mrs J B Pedler
Mr D M Phillips
Mr L Phillips
Mr C Pinkard
Mr J T Pohl
Ms K A Poulish
Mr D N Pratt
Mr W Prowse
Ms R J Puckridge
Mrs A A Pulbrook
Mr S A Pulbrook
Mrs C E Rae
Mr I C Rae
Mrs K A Rae
Mr E A Rathjen
Mrs P A Ratsch
Mr G J Rayson
Mrs A Roberts
Mr B Roberts
Mrs D M Robertson
Mr G I Robertson
Mr K J Robson
Mr P G Rodda
Mr J J Ronan
Mr F W Rosenow
Mr H D Rowe
Miss M A Russell
Mr J A Ryan
Mrs A T Schapel
Mr V A Scotland
Mr M J Scott ASM; OAM
Mrs M Seager
Mr R D Semmler
Ms L Seyfang
Mrs M J Shipard
Mr A G Sims
Mr R C Smith
Mr R L Smith
Mr R J Sparks
Mr P M Spencer
Mrs G A Sperou
Mr M J Stanton
Mr W J Stevens
Mr D A Stevenson
Mr G Stolz
Mrs S D Stotter
Dr I I Suter
Mrs M H Swan
Mr T J Sweeney
Mr S P Tasker
Mr T J Theel
Mrs H M Thom
Ms R A Thomas
Ms H J Thompson
Mr J H Thompson
Mr M G Thompson
Mr R G Thompson
Dr F L Thyer
Mr D A Tilley
Mrs T M Tilley
Mrs A M Todd-Egglestone
Mr A W Todd-Egglestone
Mr A P Tomney
Ms C M Trainer
Mr D R Truran
Mrs G E Tulett
Mr D L Turner
Mrs E P Tyler
Mr I R Uppill
Mr T Van Vugt
Mrs J Victory
Mr M J Victory
Mrs L J Walford
Mr D W Ward ESM; OAM
Mrs G A Ward
Mrs B A Wegner
Dr W Weightman
Mr C J Westbury
Dr M A Wheaton
Ms K A Whitehead
Mrs K Whitelaw
Mrs R Whittle
Mr K Whyatt
Mrs E R Wiebrecht
Mrs F L Wigney
Mr R M Williams
Miss S K Williams
Mr S R Williams
Dr I G Wilson
Mrs E R Wohlers
Mr M J Woollard
Mr B R Wright
Miss P T Wright
Mrs G M Young
Mrs R A Zauch
Mr D G Zeuner

Sponsors and Supporters

Thank You to Our Supporters

St John Ambulance SA is deeply grateful to the individuals, businesses, community organisations and government partners whose generosity helps make our work possible.

Every year, thousands of South Australians benefit from our first aid services, training programs, volunteer activities and community initiatives. These outcomes are made possible through the commitment of supporters who share our vision of a safer, healthier and more resilient community.

Drakes Supermarkets

As our foremost charity partner in South Australia, Drakes Supermarkets continues to make an extraordinary contribution to St John Ambulance SA and the communities we serve. Alongside its broader support, Drakes proudly includes St John Ambulance SA as one of the beneficiaries of the Royal Adelaide Show Charity Showbag Program.

Drakes has also been a strong advocate for first aid training and community preparedness. The partnership is made even more meaningful by the Drake family's long-standing connection to St John. As a young volunteer cadet, Roger Drake served with St John while pursuing his dream of becoming a doctor. Today, Roger, Wendy and Jean Paul Drake remain loyal and generous supporters of our organisation. We thank them for their enduring commitment to St John Ambulance SA and the South Australian community.

Community and Event Partners

We are grateful to the many organisations that help strengthen our impact through sponsorship, community partnerships and event support.

We acknowledge the ongoing generosity of Jaymel Air Conditioning, whose support has helped strengthen our community programs and fundraising activities.

We also thank the Department of the Premier and Cabinet, Government of South Australia, and the Adelaide Economic Development Agency (AEDA) for their valued support of Adelaide Carols by Candlelight, helping ensure this much-loved South Australian tradition continues to bring joy, connection and festive spirit to thousands of people every year.

Governance

Governance Statement

St John Ambulance SA is governed by a Board of Directors, which is responsible to members for the performance of the Company. The Board's focus is to ensure St John SA is appropriately managed and continues to provide leading first aid, health and medical services, and community services, consistent with the culture and values of the Order of St John.

The Board draws on relevant corporate governance principles and practices to support the performance of St John SA. Day-to-day management of the organisation and the implementation of corporate strategy and policy initiatives are delegated to the Chief Executive Officer and Executive Management team.

One St John Corporate Governance Standards

The Board works to the One St John Corporate Governance Standards. These standards require that:

- Board and management roles and responsibilities are clearly defined and separated.
- The Board has processes in place for determining strategic direction.
- The Board has processes in place to monitor progress, including reporting against performance measures.
- The Board has systems in place for ensuring compliance with regulatory and legal obligations.
- The Board identifies major risks for St John SA so they can be managed.
- Induction programs are in place for all new Board members.
- Board members regularly review their performance individually and as a Board.

The Board Chair is accountable for these standards.

Regulatory and Legislative Environment

St John SA operates within the highly regulated not-for-profit, healthcare, aged care, education and training sectors. We adhere to the relevant codes of practice, laws and licence agreements that govern these environments, and continually monitor compliance with regulatory requirements and ethical standards.

Corporate Structure

St John SA is a Company Limited by Guarantee under the Corporations Act 2001 and is a registered charity. We are also registered as a Public Benevolent Institution and hold Deductible Gift Recipient and Income Tax Exempt Charity status. Our work is guided by the Royal Charter of the Order of St John.

Education and Training

We deliver nationally recognised training and assessment on behalf of St John Ambulance Australia (RTO 88041), within the vocational education and training sector. All first aid course content is regularly audited against the requirements of the Australian Skills Quality Authority, the national regulator for registered training organisations (RTOs).

Products and Equipment

Our first aid kits and equipment meet applicable Therapeutic Goods Administration and workplace safety requirements.

Healthcare

Our healthcare professionals follow the relevant registration standards, and other healthcare workers follow the applicable Code of Conduct. St John SA holds a SA Health Drug and Poisons Licence, authorising the administration of Schedule 4 medications and lifesaving procedures at events.

Aged Care

Our aged care services are guided by the Aged Care Quality Standards, which focus on the outcomes, care and services people can expect from organisations providing Commonwealth subsidised aged care services.

Constitution of the Company

To learn more about how St John Ambulance SA is governed, please refer to the Constitution of the Company

Board of Directors

St John Ambulance SA is governed by a Board of Directors, which is responsible to members for the performance of the Company. The Board's focus is to ensure St John SA is appropriately managed and continues to provide leading first aid, health and medical services, and community services consistent with the culture and values of the Order of St John.

Mary Patetsos AM, CStJ, JP, FUniAdel, MAICD
Chairperson
Appointed: February 2023

Aaron Chia B.Ec FCA MAICD
Treasurer
Appointed: February 2026

Blake Lawrenson LLB, GDLP, MAICD
Elected Director
Appointed: November 2024

Prof. Hugh Grantham ASM MBBS FRACGP
Chair of Training
Appointed: January 2021

Ian Walsh CStJ MBA JP
Elected Director
Appointed: November 2018

Maree Geraghty Grad Dip Ed, MBA
Co-opted Director
Appointed: April 2026

Dr Michael Weightman MBBS FRANZCP AFANZAHPE MAICD
Elected Director
Appointed: November 2023

Emeritus Prof. Bill Griggs AM, ASM, MStJ, DUniv h.c. (Adel) MBBS MBA PGDipAvMed FANZCA FCICM HFACPara FAICD
Chair of Operations
Appointed: August 2021

Tony Mitchell FCPA GAICD
Treasurer
Appointed: March 2021
Retired: February 2026

Rebecca Wilson LLB/LB, BA, AGIA ACG (CS, CGP) AAICD
Co-opted Director
Appointed: February 2023
Retired: February 2026

Sef van den Nieuwelaar FGLF FAICD
Chair of Community Care
Appointed: February 2022
Retired: December 2025

Board Structure

The Board is comprised of the following members:

Co-opted Directors - Three Directors co-opted by the Board.

Appointed Directors - Chair of Training, Chair of Community Care, Chair of Operations.

Elected Directors - Three members, not otherwise appointed, who shall be elected from the membership.

Company Secretary

Maree Geraghty Grad Dip Ed, MBA
Appointed January 2025
Retired: April 2026

Steve Morris MSc, DiplomaPresScience, MBA, FRPharmS, MAICD
Appointed: April 2026

Board Attendance

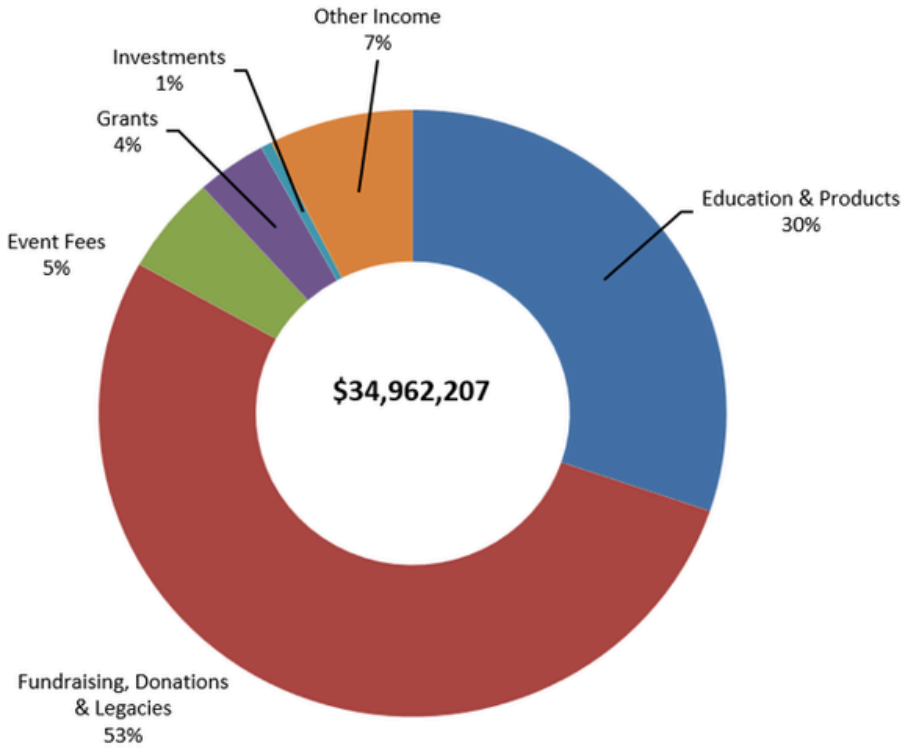
Attendance of Board members at meetings held during the reporting period is set out below.

Board Member	Meetings eligible to attend*	Total meetings attended
Mary Patetsos	7	7
Tony Mitchell	6	6
Ian Walsh	7	6
Rebecca Wilson	6	6
Hugh Grantham	7	6
Sef van den Nieuwelaar	4	3
Bill Griggs	7	7
Michael Weightman	7	7
Blake Lawrenson	7	6
Aaron Chia	1	1

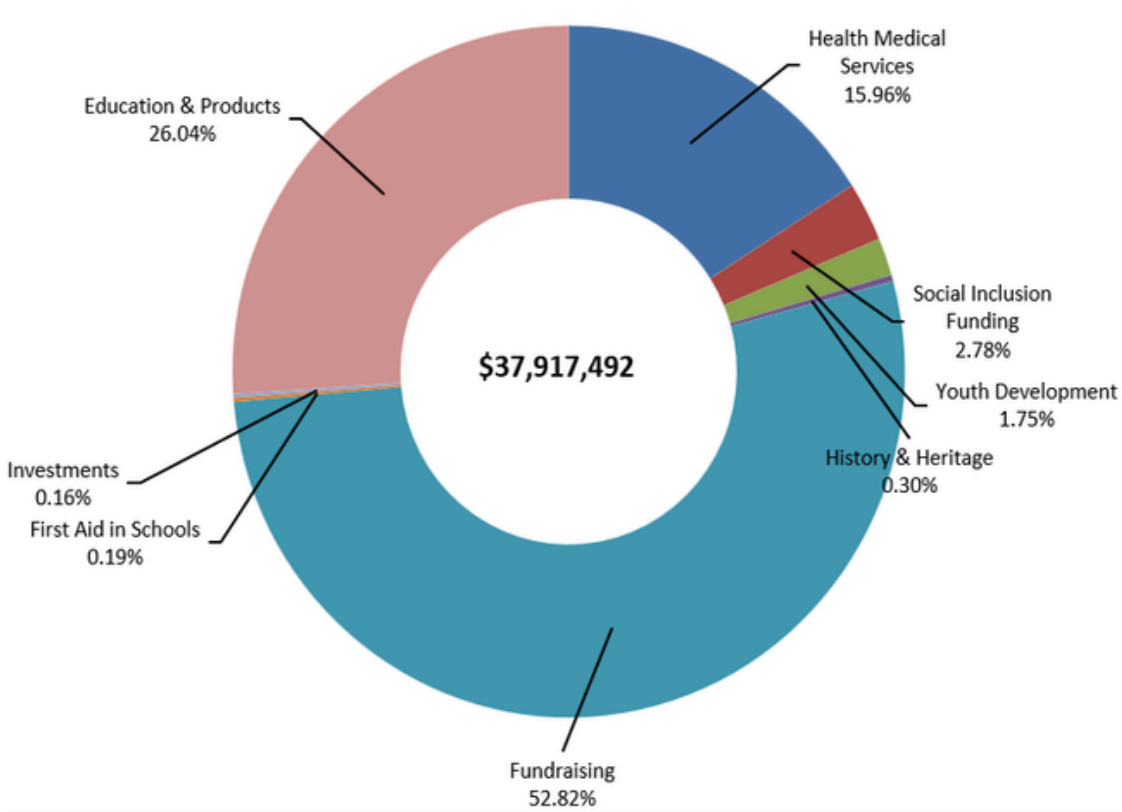
*Reflects the number of meetings held during the period each member was on the Board.

Funding

2026 Income Sources



2026 Funds Spent



Financials

Treasurer's Report

We are a social enterprise, meaning a not-for-profit that applies commercial strategies to generate funding for health and wellbeing programs, rather than for maximising profits for shareholders.

This is achieved primarily through the delivery of nationally recognised training on behalf of St John Ambulance Australia, the sale of first aid products, the provision of Health and Medical Services and Community Care, and fundraising activities.

The 2025/26 financial year remained challenging, with St John SA reporting an operating deficit before fair value movements of $3.0 million, compared with a deficit of $2.7 million in 2024/25. Total comprehensive loss was also $3.0 million, following a $5,000 reduction in the fair value of financial assets (refer to the Summary of Comprehensive Income table).

The reported result included approximately $1.9 million in non-recurring property-related losses associated with the Lottery Fundraising Unit. Excluding these impacts, the underlying deficit was approximately $1.1 million, representing a significant improvement of approximately $1.6 million, compared with the prior year.

This underlying improvement represents important progress towards a more sustainable operating position. During the year, the Board and management developed a clear two-year strategy focused on strengthening the performance and financial contribution of our core commercial businesses and fundraising activities, maintaining disciplined cost management and creating a sustainable financial base from which to support our charitable and community services.

Further implementation of this strategy is expected to strengthen St John SA's operating position and financial viability over the next two years.

The Lottery has made a significant financial contribution to St John SA. Over the past five years, it has generated more than $14 million in financial contribution, excluding property losses, providing substantial funding to support St John SA's charitable activities and building a significant Investment Fund. Over the past five years, the Lottery has therefore made a substantial net financial contribution to St John SA, notwithstanding the recent property-related losses.

During 2025/26, opportunities were explored to establish a fully national model for the Lottery. This work is progressing towards a nationally owned and governed model for the 2027 Lottery and beyond, designed to provide greater scale and financial benefit across participating States and Territories. St John SA is expected to continue benefiting from future Lottery distributions under this model.

There were also encouraging indicators across the broader business. Merchandising revenue increased by 34% to $5.8 million and Event Health Services revenue increased by 20% to $1.8 million (refer to the Revenue by Category table). Most significantly, operating cash flows improved from an outflow of $9.4 million in 2024/25 to an inflow of $3.1 million in 2025/26, with cash at year end increasing to $3.7 million (refer to the Statement of Cash Flows table).

While further improvement is required, the improvement in the underlying operating result and cash position provides a firmer foundation for the future. At 30 June 2026, St John SA retained net assets of $18.5 million (refer to the Balance Sheet table).

The financial information presented in the following tables has been extracted from St John SA's audited financial statements. The full 2025/26 Annual Financial Report, including the Independent Auditor's Report, will be available through the ACNC Charity Register.

Summary of Comprehensive Income

Description	2025/26 ($000)	2024/25 ($000)	2023/24 ($000)	2022/23 ($000)	2021/22 ($000)
Revenue and other income	34,128	35,091	31,391	26,029	24,547
Expenses	(37,917)	(37,332)	(30,315)	(24,157)	(23,302)
Net operating surplus/(deficit) before depreciation and disposals	(2,734)	(2,241)	1,076	1,872	1,245
Depreciation, amortisation and impairment	(1,056)	(860)	(775)	(1,016)	(983)
Net gain/(loss) on disposal of property, plant and equipment	834	406	(4)	39	63
Operating surplus/(deficit) before fair value changes	(2,955)	(2,695)	296	894	325
Change in fair value of financial assets	(5)	(72)	382	300	(622)
Total comprehensive income/(loss)	**(2,961)**	**(2,768)**	**678**	**1,194**	**(296)**

The operating deficit before fair value changes was $3.0 million, compared with $2.7 million in 2024/25. After allowing for approximately $1.9 million in non-recurring Lottery property-related losses, the underlying deficit was approximately $1.1 million, representing an improvement of approximately $1.6 million on the prior year.

The property optimisation program has been carefully considered by the Board to provide St John SA with a fit-for-purpose asset base aligned with the organisation's size, operational complexity and geographic footprint. While the associated lottery property losses affected the reported result, the program supports a more appropriate and sustainable asset base for the future.

Revenue by Category

Revenue by category	2025/26 ($000)	Percentage	2024/25 ($000)	2023/24 ($000)	2022/23 ($000)	2021/22 ($000)
Training fees	4,800	14%	5,045	5,211	4,567	4,710
Merchandising	5,767	16%	4,302	3,128	3,097	2,526
Grants	1,266	4%	1,229	1,234	989	1,334
Event Health Services	1,816	5%	1,511	1,498	1,069	796
Investment income	203	1%	615	733	676	381
Other income	1,772	5%	1,184	949	616	551
Fundraising, donations and bequests	18,505	53%	21,204	18,638	15,014	14,249
Net gain on disposal of assets	834	2%	406	(4)	39	63
Total	**34,962**	**100%**	**35,497**	**31,387**	**26,067**	**24,610**

Total income, including gains on asset disposals, was $35.0 million, down $0.5 million from 2024/25. Training fees were reduced by 5% to $4.8 million, partly due to lost revenue while the Unley training rooms were unavailable for much of the year following a fire. The resulting loss and property damage was fully insured.

Merchandising revenue increased by 34% to $5.8 million, reflecting the continued maturation of the South Australia AED market through legislative requirements, while Event Health Services revenue increased by 20% to $1.8 million due to strong service levels and consequential increased demand. Investment income reduced to $0.2 million, which is expected to return towards prior-year levels as the reduction in Lottery property assets enables funds to be redirected into the income-generating Managed Investment Fund.

Expenses by Category

Expenses by category	2025/26 ($000)	Percentage	2024/25 ($000)	2023/24 ($000)	2022/23 ($000)	2021/22 ($000)
Employee expenses	10,046	26%	9,749	9,212	8,150	7,870
Fundraising	12,230	32%	12,554	11,859	7,372	7,805
Administration	5,693	15%	6,031	3,628	2,941	2,381
Operational	1,180	3%	1,316	1,356	1,162	1,157
Cost of goods sold	3,566	9%	2,646	1,649	1,683	1,404
Depreciation, amortisation & impairment	1,056	3%	860	775	1,016	983
Occupancy	605	2%	700	694	634	762
Marketing	3,205	8%	4,016	1,699	1,770	1,468
Other	337	1%	320	219	223	227
Total	**37,918**	**100%**	**38,192**	**31,091**	**25,173**	**24,285**

Total expenses were $37.9 million, broadly consistent with the prior year. Employee expense growth was below the rate of inflation, while the increase in cost of goods sold supported the strong growth in merchandising revenue (e.g. AEDs). Reductions in administration, operational and occupancy expenses reflected focused expenditure management across the organisation. Lower marketing and fundraising expenditure also contributed to containing the overall cost base and driving an improved financial result.

Balance Sheet

Description	2025/26 ($000)	2024/25 ($000)	2023/24 ($000)	2022/23 ($000)	2021/22 ($000)
Assets	24,209	27,190	29,249	28,902	27,268
Liabilities	5,756	5,776	5,067	5,398	4,958
Net assets	**18,454**	**21,414**	**24,182**	**23,504**	**22,310**

St John SA remained in a sound net asset position on 30 June 2026, with net assets of $18.5 million. The $3.0 million reduction from the prior year reflected the comprehensive loss for 2025/26, which was significantly affected by the $1.9 million in non-recurring Lottery property losses. Total liabilities remained broadly stable at $5.8 million. Despite the reported loss, this provides a strong asset and liquidity foundation for the organisation.

St John SA has a variety of different assets including cash including term deposits; receivables; inventory; long term investments; business and lottery properties; vehicles, plant and equipment; and right-of-use assets. St John SA manages a portfolio consisting of 22 properties. The properties owned are recorded at historical cost less accumulated depreciation, which does not necessarily reflect their true market value. If the property portfolio was revalued to fair value (market value), the Board believes that the net assets of St John SA would be significantly higher.

Statement of Cash Flows

Description	2025/26 ($000)	2024/25 ($000)	2023/24 ($000)	2022/23 ($000)	2021/22 ($000)
Net cash inflow/(outflow) from operating activities	3,108	(9,421)	(791)	1,078	289
Net cash inflow/(outflow) from investing activities	245	6,743	(878)	55	(199)
Net cash outflow from financing activities	(719)	(164)	(268)	(298)	(314)
Net increase/(decrease) in cash held	2,634	(2,846)	(1,937)	835	(224)
Cash at beginning of financial year	1,068	3,914	5,851	5,016	5,240
Cash at end of financial year	**3,702**	**1,068**	**3,914**	**5,851**	**5,016**

Operating cash flow improved significantly from an outflow of $9.4 million in 2024/25, due to the purchase of additional Lottery properties required for the National Lottery, to an inflow of $3.1 million in 2025/26. This turnaround is a key indicator of improved operating cash performance. After investing and financing activities, St John SA recorded a net increase in cash of $2.6 million, with cash at year end increasing to $3.7 million, providing a firmer balance sheet foundation for the future.

Aaron Chia
St John Ambulance SA Treasurer

Statement of Profit or Loss and Other Comprehensive Income

For the year ended 30 June 2026

	30 June 2026 $	30 June 2025 $
Revenue	32,152,936	33,291,933
Other income	1,975,367	1,799,091
Net gain on disposal of property, plant and equipment	833,905	406,208
Cost of goods sold	(3,565,904)	(2,645,845)
Cost of fundraising	(12,230,140)	(12,554,143)
Employee expenses	(10,045,594)	(9,748,875)
Depreciation, amortisation and impairment expenses	(1,055,855)	(860,236)
Administrative expenses	(11,019,999)	(12,383,374)
Operating (loss)/profit before change in fair value of financial assets	**(2,955,284)**	**(2,695,241)**
Changes in the fair value of financial assets	(5,397)	(72,312)
Surplus/(deficit) for the year	**(2,960,681)**	**(2,767,553)**
Other comprehensive income		
Items that will not be reclassified to profit or loss	0	0
Total comprehensive income/(loss)	**(2,960,681)**	**(2,767,553)**

St John Ambulance Australia SA Ltd

Statement of Financial Position

For the year ended 30 June 2026

	30 June 2026 $	30 June 2025 $
ASSETS		
Current assets		
Cash and other equivalents	3,702,116	1,067,850
Term deposits >90 days	0	150,000
Trade and other receivables	891,017	812,558
Prepayments	5,532,774	14,100,943
Non-current asset held for sale	2,582,949	0
Inventories	697,292	498,653
Total current assets	**13,406,148**	**16,630,004**
Non-current assets		
Financial assets	5,413,127	4,252,658
Property, plant and equipment	4,072,807	4,442,158
Right-of-use assets	1,315,162	1,636,394
Intangibles	2,143	229,270
Total non-current assets	**10,803,239**	**10,560,480**
Total	**24,209,387**	**27,190,484**

St John Ambulance Australia SA Ltd

Statement of Financial Position

For the year ended 30 June 2026

	30 June 2026 $	30 June 2025 $
LIABILITIES		
Current liabilities		
Trade payables	**2,353,813**	2,477,541
Income received in advance	**614,098**	307,193
Lease liabilities	**290,789**	366,105
Provision for employee benefits	**1,176,586**	1,040,299
Total current liabilities	**4,435,286**	**4,191,138**
Non-current liabilities		
Lease liabilities	**1,234,078**	1,515,685
Provision for employee benefits	**86,486**	69,444
Total non-current liabilities	**1,320,564**	1,585,129
Total liabilities	**5,755,850**	5,776,267
Net assets	**18,453,537**	21,414,217
EQUITY		
Reserves	**3,655,520**	11,513,342
Accumulated surplus	**14,798,017**	9,900,876
Total	**18,453,537**	21,414,218

St John Ambulance Australia SA Ltd

Statement of Cash Flows

For the year ended 30 June 2026

	30 June 2026 $	30 June 2025 $
Cash flows from operating activities		
Receipts in course of operations	14,548,097	12,020,348
Payments in course of operations	(31,210,692)	(43,874,514)
Proceeds from grants	1,266,080	1,229,003
Proceeds from donors, bequests and fundraising	18,504,643	21,204,370
Net cash inflow/(outflow) from operating activities	**3,108,128**	**(9,420,793)**
Cash flows from investing activities		
Payments for property, plant and equipment	(332,799)	(130,861
Payments for intangibles	0	(186,121)
Transfer to (from) cash in managed investment fund	(1,015,869)	5,851,902
Proceeds from disposal of property, plant and equipment	1,390,824	588,141
Dividends, interest and other distributions	108,872	476,581
Interest received	94,297	138,875
Net cash inflow/(outflow) from investing activities	**245,326**	**6,738,517**
Net cash inflow/(outflow) from financing activities	**(719,188)**	**(163,977)**
Net increase (decrease) in cash and cash equivalents	**2,634,266**	**(2,846,253)**
Cash and cash equivalents at the beginning of the financial year	1,067,850	3,914,103
Cash and cash equivalents at the end of the financial year	**3,702,116**	**1,067,850**



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Australian Business Number (ABN): 42 947 425 570
Australian Company Number (ACN): 667 428 168

St John Ambulance Australia SA Ltd is a company limited by guarantee, registered with the Australian Charities and Not-for-profits Commission (ACNC) as a charity, and is endorsed as a Deductible Gift Recipient (DGR) and Income Tax Exempt Charity (ITEC).