



OUR VALUES



Fairness:

We are proud of a culture that puts our people and patients first, and one that upholds our uncompromising standards of fairness and ethical conduct.

Integrity:

We will act with unquestionable integrity and question any actions inconsistent with our values. We will carry out our duties in a manner commensurate with the very best traditions of the Order of St John. Ensuring at all times our conduct and behaviour will be such as to reflect the Order's four cardinal virtues of Prudence, Temperance, Justice and Fortitude.

Responsibility:

We take seriously our responsibility to protect persons from injury or death and providing assistance, treatment and comfort to the ill and injured. We are committed to delivering quality products and training to meet customer and community expectations.

Service:

We are committed to providing a quality and responsive service to the people of South Australia which assists in building individual resilience and stronger communities by seeking to make first aid a part of everyone's life.

Trust:

A key virtue held by all our volunteers and staff, they can be trusted to remain calm in stressful situations, make tough decisions and discover practical solutions in the best interest of the clients and communities we serve.

Accountability:

We embrace our accountability to those we serve and will ensure at all times the dignity and privacy of our clients is maintained. Our service will, at all times, align to the Order of St John eight qualities of an effective first-aider.

Inclusive:

We recognise the diversity of members and communities and will be inclusive in working with everyone in the spirit of 'One St John', to the collective benefit of all.

Dependable:

As a leading provider in the fields of community first aid, Event Medical Services and allied.

Our values define who we are and the way we do things.

They are the fundamental beliefs of our organisation. They guide our actions and influence the way we work with each other, the way we serve our clients and the way we engage with the community.

